

May 2017 Service Revisions

Final Recommendation

Prepared for:
**Performance Monitoring and External Relations
Committee**

Final

12/1/2016



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Executive Summary

Based on years of input from citizens and technical preparation, the Spokane Transit Board of Directors approved a plan that aims to maintain the existing transit system while adding more resources where needed to improve service levels throughout the region. The *STA Moving Forward* plan, which is the basis of the voter approved Proposition 1 ballot measure, includes more than 25 projects to provide more and better transit service throughout the region.

With the approval of the 2/10ths of one cent incremental increase to Spokane Transit's tax rate to fund transit improvements, the multi-year implementation of the projects will begin immediately with some of the basic service improvements that are scheduled to be in operation by the end of 2017. Subsequent phases of the *STA Moving Forward* plan will be implemented throughout a ten-year plan horizon. More information on Proposition 1 can be found online at stamovingforward.com.

Development of the Final Recommendation

This Final Recommendation focuses on Phase One of 2017 service changes and modifications that would be implemented in May 2017. This includes but is not limited to:

- Extend Saturday night service system-wide
- More frequent weekend service on Wellesley Avenue in North Spokane
- Add more trips and buses to Airway Heights during busy travel times (Phase One – Weekends)
- Introduce service between Spokane Valley Mall and Greenacres on Indiana Avenue

Fixed-route service design requires a robust examination of opportunities, feedback and consideration of policies and design principles. The development of the Final Recommendation has been developed in accordance with the principles and policies of *Connect Spokane*, STA's comprehensive plan, while meeting the commitments set forth in the *STA Moving Forward* plan. While these are rigorous requirements and policies, they still provide for ample room for public input, discussion and technical considerations. Indeed, transit planning has both elements of art and science with a heavy dosage of constraints introduced by the built environment. The public input that influenced this Final Recommendation is discussed in the sections below. Since public outreach was concentrated on potential changes in Spokane Valley, more detail will be given to these changes and conceptual schedules are listed in the Appendix.

Members from the Planning, Operations, Customer Service, Communications, and Training Departments make up STA's internal Service Improvement Committee. This committee meets bi-monthly in order to discuss ideas, resolve route safety issues, and review proposed changes to STA's bus system. This committee was instrumental in the completion of this Final Recommendation as hours of idea generation and review took place at these committee meetings over the last few months.

Proposed Revisions

The proposed revisions for May 2017 can be categorized as follows:

- More service on existing routes per *STA Moving Forward*
- Modify/Add service per *STA Moving Forward*
- Modify existing routes to improve service effectiveness

More service on existing routes per *STA Moving Forward*

Later Saturday Night Service

Spokane Transit consistently receives requests for later Saturday night service so that people can participate in civic and cultural events as well as use transit to return from Saturday night employment. In response, *STA Moving Forward* proposes to extend Saturday night service for more opportunities for people to use transit on the weekends. The changes to fixed-route service span on Saturdays will have the effect of extended complementary Paratransit service to match as required by federal regulation.

As a system-wide improvement in 2017, this increase in Saturday will affect a majority of routes. The routes that will see later Saturday night service are as follows.

Proposed Later Saturday Night Service	
2 Southside Medical Shuttle	20 SFCC
21 West Broadway	22 Northwest Blvd
23 Maple/Ash	24 Monroe
25 Division	26 Lidgerwood
27 Hillyard	28 Nevada
29 Spokane Community College	32 Trent/Montgomery
33 Wellesley	34 Freya
39 Mission	42 South Adams
43 Lincoln/37 th Ave	44 29 th Ave

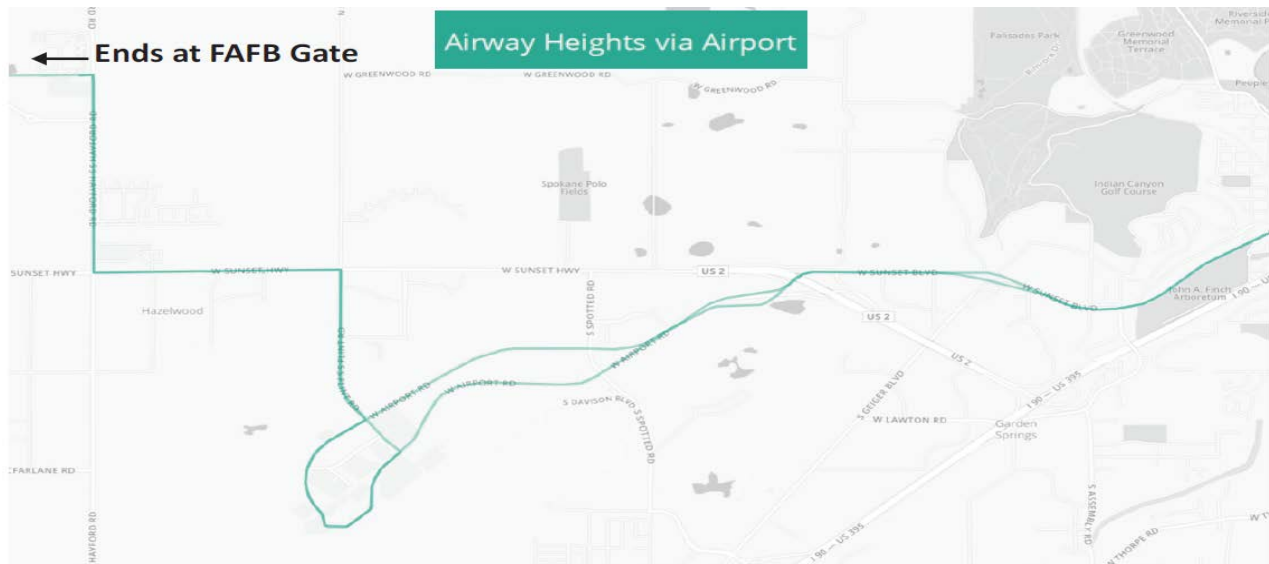
Proposed Later Saturday Night Service	
45 Regal	60 Airport via Browne's Addition
61 Hwy 2 via Browne's Addition	66 Cheney/EWU
68 Cheney Local	90 Sprague
94 East Central/Millwood	96 Pines/Sullivan
97 South Valley	98 Liberty Lake via Sprague

Wellesley – Saturday Service

Currently Route 33 operates with hourly frequency on Saturdays. Because Route 33 serves as a crosstown connection for customers traveling on the north side of Spokane, the frequency is often inadequate to make many connections. By improving the frequency on this corridor on Saturdays, more people will be able to make a timely connection to more routes traveling north and south.

Airway Heights – More Saturday Service

Route 61 currently experiences overcrowding on Saturdays between The Plaza and Northern Quest Casino, often resulting in schedule failure and passenger discomfort. To alleviate this situation, help maintain the reliability of Route 61's schedule, and to improve the performance of Route 60 on Saturdays, it is proposed to extend Route 60 beyond Spokane International Airport to Airway Heights, Northern Quest Casino, and Fairchild Air Force Base (FAFB) via Flint Road, US 2, and Hayford Road on Saturdays. To achieve consistency and to eliminate confusion on weekends, this service concept may also be implemented on Sunday/Holidays.



It is important to note that other routes not listed above are subject to changes/improvements as detailed scheduling work is refined and finalized.

Modify/Add service per *STA Moving Forward*

A key, near-term feature of improvement in Spokane Valley as part of *STA Moving Forward* includes a new route along Indiana Avenue east of Sullivan Road. There are apartments, an office complex, Providence Valley Medical Center, and a CHAS Clinic location among other destinations along Indiana Avenue between Sullivan Road and Flora Road. Reaching many of these destinations requires a long walk from Sullivan Road when using current Routes 96 or 97. Because the segment has always been assumed to be part of a larger route, three options for accomplishing the primary objective while serving other transportation needs in Spokane Valley were presented to the Public in the Preliminary Proposal as Version A, Version B and Version C. Version A's main feature is a new route along East Indiana Avenue and East Broadway Avenue with end points at Mirabeau Point Park and Ride and the Valley Transit Center (VTC). Route 96 would be rerouted to bypass Mirabeau Point Park and Ride to eliminate out of direction travel. No changes would occur to other Spokane Valley routes. Version B attempted to address requests for service along East Indiana Avenue and the City of Liberty Lake. Its main feature would include two main routes serving Liberty Lake, one on each side of I-90 with a loss of service on Barker Road between Mission Avenue and Sprague/Appleway Avenue in GreenAcres on Route 98. A local Liberty Lake route would also have served areas further east of existing service. Version C contained the most changes to existing routes by extending Route 32 up to where Route 96 currently ends near East Valley High School and modifying Route 97 to serve the new East Indiana segment while also extending the route up to Pines Road and Mirabeau Parkway. Maps of Version B and C are contained in the survey results in the Appendix. Based on the public input process, STA is recommending Valley Proposal – Version A. This is not a change from the Draft Recommendation.

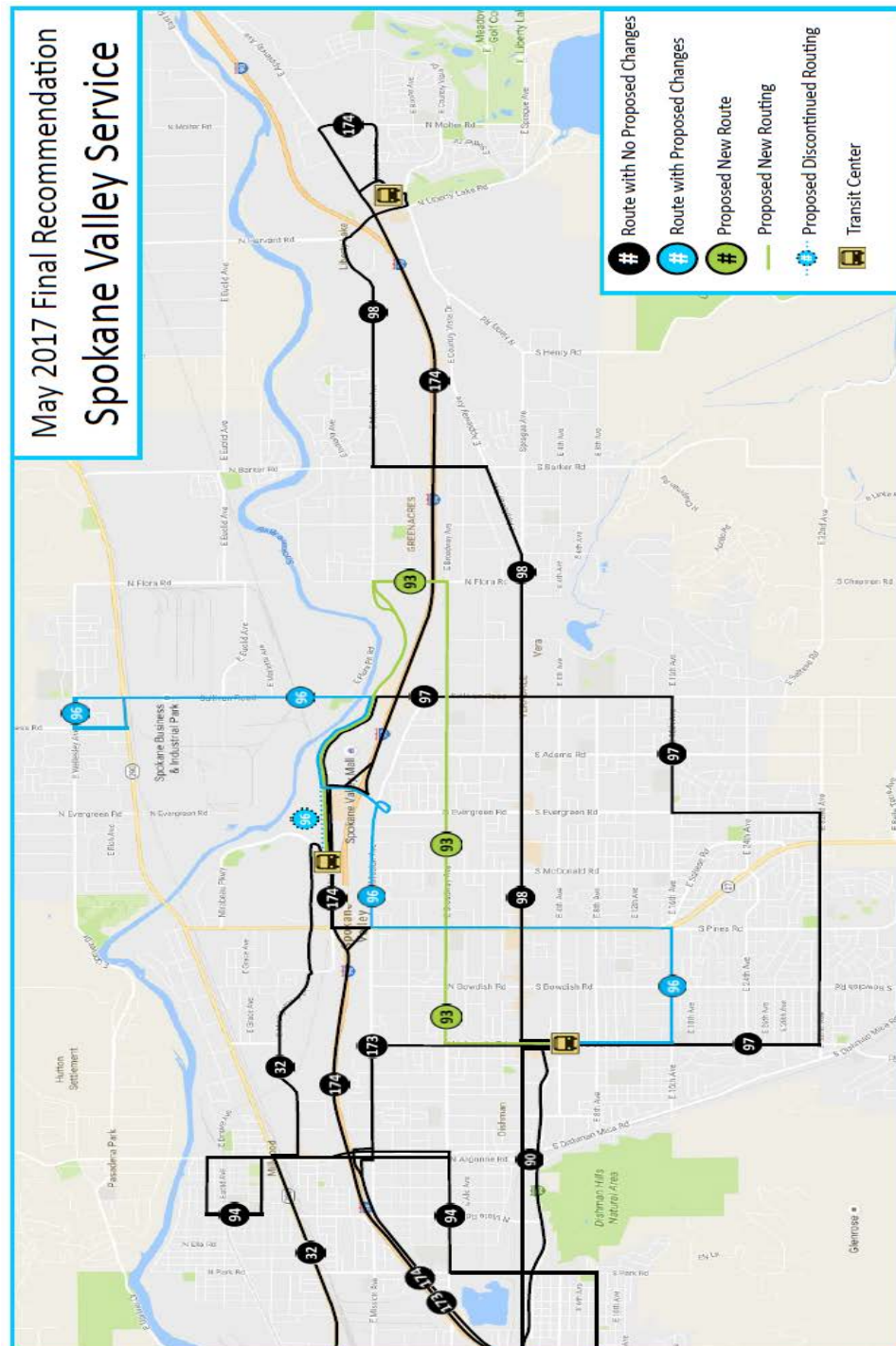
Valley Proposal – Version A

Version A addresses requests for service along East Indiana Avenue and East Broadway Avenue in the City of Spokane Valley. The benefit to this concept is that all but one existing route would remain unchanged minimizing negative impacts to riders. No routing changes would occur to Routes 32, 90, 94, 97, 98, 173, and 174. Minor schedule changes to some Valley routes could occur to maintain system efficiency even though there are no routing changes.

A new route, prospectively named Route 93 East Broadway/Indiana, would connect the Valley Transit Center (VTC) with Mirabeau Point Park and Ride via University Road, East Broadway Avenue, North Flora Road, and East Indiana Avenue. This new route would replace Route 96 serving Mirabeau Point Park and Ride due to capacity limitations. It should be noted that STA is recommending that this new route operate seven days a week in order to maintain consistency with weekday service, align with the principles and policies listed in Connect Spokane: A

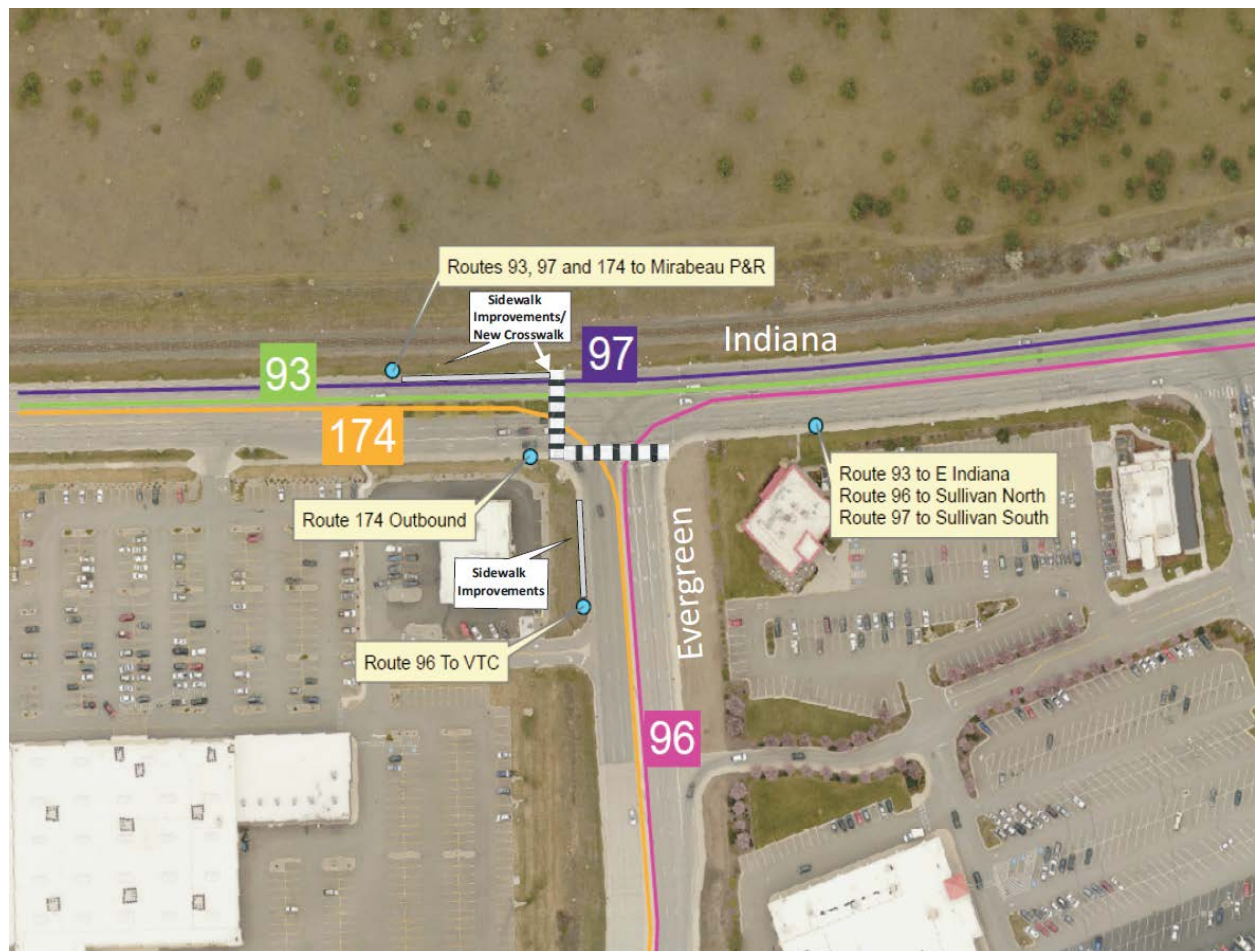
Comprehensive Plan for Public Transportation, and to accommodate efficient interlining of service between other routes. The Final Recommendation for Spokane Valley service is below.

Spokane Valley Service – Final Recommendation Map



To reduce out-of-direction travel, Route 96 would then be rerouted to bypass Mirabeau Point Park and Ride due to Route 93 now serving this park and ride. An improved transfer environment at Indiana Avenue and Evergreen Road, which includes new sidewalks and new crosswalk to safely access bus stops to make transfers, would accommodate existing Route 96 riders currently making transfers at Mirabeau Point Park and Ride. This improved transfer environment is depicted below.

Improved Indiana and Evergreen Transfer Environment



Modify existing routes to improve service effectiveness

Route 96 is proposed to be modified to eliminate service to Mirabeau Point Park and Ride which often requires passengers to travel out of direction due to both the inbound and outbound patterns serving this transit center. This proposed change will provide a more direct trip for passengers. The impact of this change is lessened by new improvements to the transfer environment at Indiana Avenue and Evergreen Road. New sidewalks have been constructed

and a timed crosswalk has been installed that will allow passengers to safely transfer between Routes 93, 96, 97, and 174.

This routing change should also improve productivity on the route. It should be noted that Route 96 has been on the Out of Compliance list in the Annual Route Report for multiple years due to subpar performance. It has consistently not met the Energy and Fares standards. In 2015, Boardings per Revenue Hour dropped significantly from 15.28 in 2014 to 13.39 barely meeting the Ridership standard. This all amounts to the lowest performing route in Spokane Valley in all three performance standards.

Although not a routing adjustment as the route will follow the same alignment, the proposed extra Saturday service on Route 33 will most likely have route terminals at Mukogawa Fort Wright Institute and SCC to avoid adding service on Route 20. This strategy may change when the draft schedules are discussed at internal Service Improvement Committee meetings.

Summary of Stakeholder Feedback and Online Survey

Through an online survey, STA solicited input from the public on the proposed service revisions listed in the Preliminary Proposal. The survey concentrated on changes to Spokane Valley since other changes that are listed in *STA Moving Forward* are enhancements to existing routes. Respondents had the option of participating in filling out an online survey through a Survey Monkey link listed on the STA website. A general summary of the public outreach process is below:

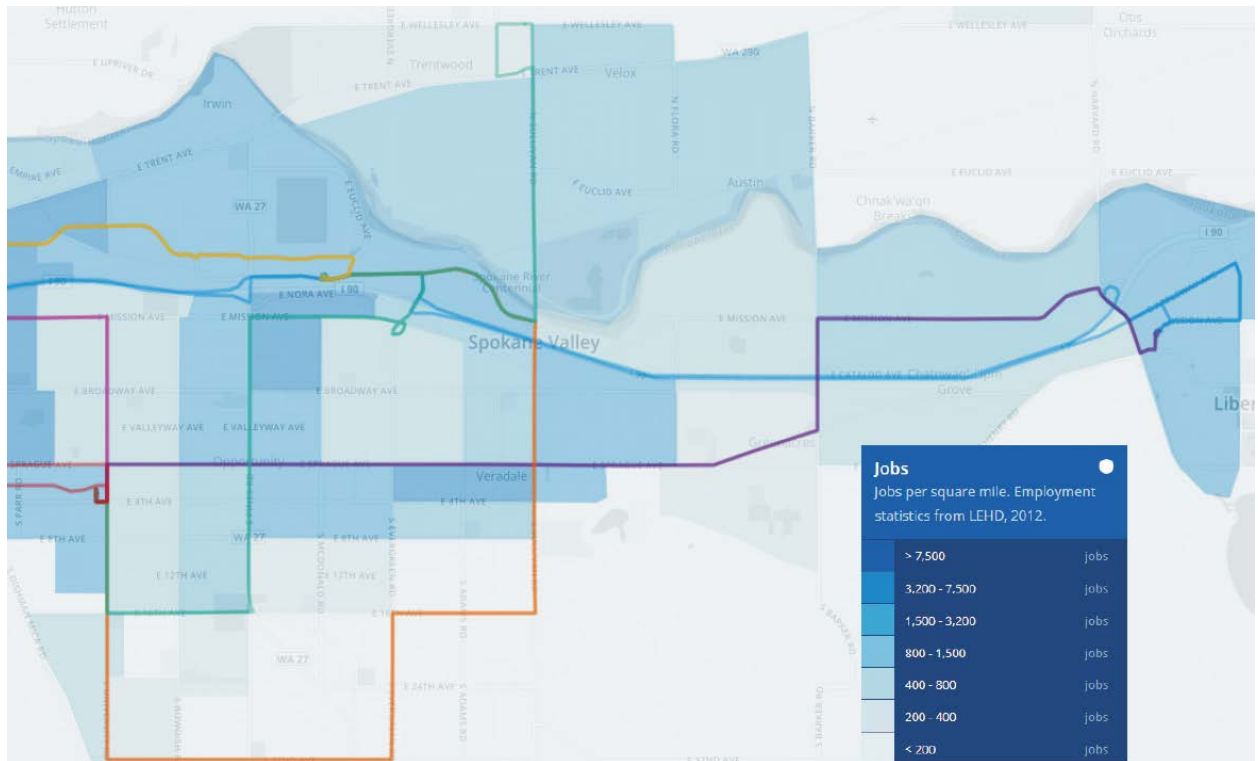
- 63 responses to the online surveys were received related to the Preliminary Proposal. Those without internet access had the option to fill out a paper survey by request.
- The Preliminary Proposal and Draft Recommendation reports were presented at the Performance Monitoring and External Relations Committee meetings and presented to the STA Board of Directors.
- The Preliminary Proposal and Draft Recommendation were made available on the STA website or by request.
- Staff from the Planning and Communications departments presented on the Preliminary Proposal at the Providence Valley Medical Center Open House on Thursday, September 15, 2016.
- Staff from the Planning department hosted a walk-up booth at the Valley Transit Center (VTC) on Tuesday, September 27, 2016.

- A public hearing was held at the November 17, 2016 Board meeting. There were no comments on the Draft Recommendation.

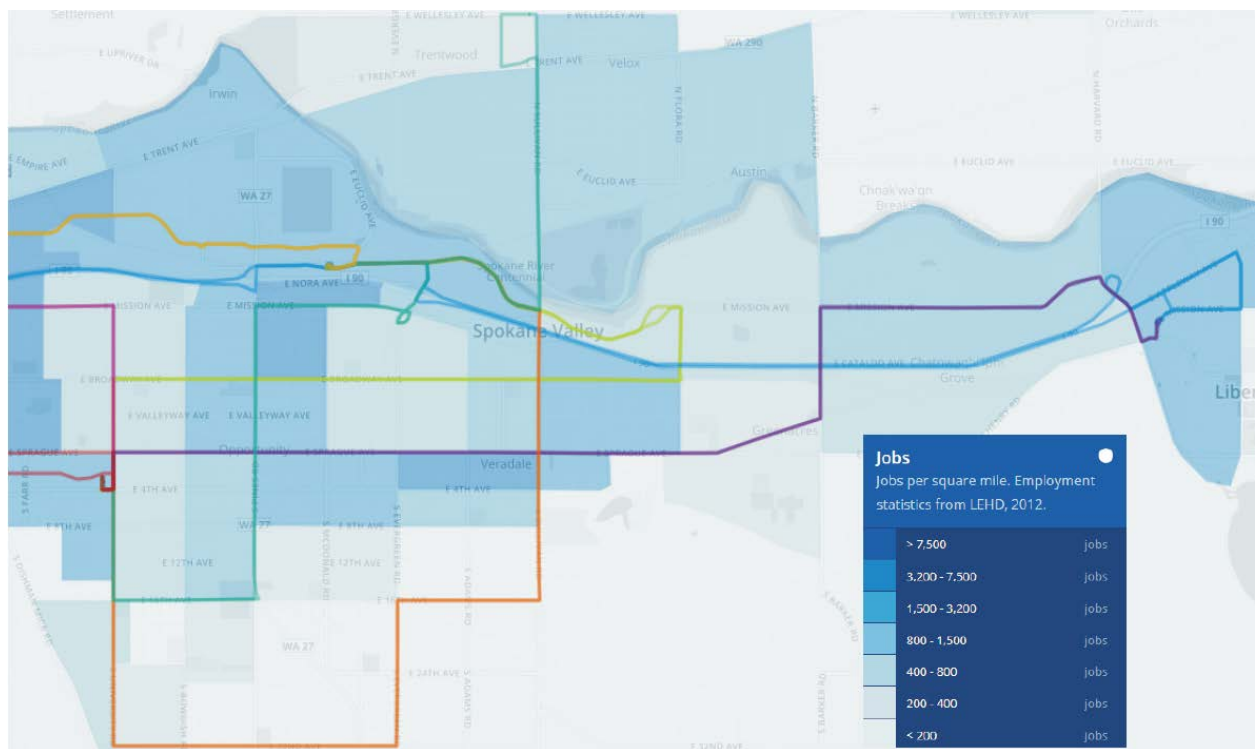
In general, public feedback has been positive as indicative of the nature of the changes offering additional new Indiana Avenue service east of Sullivan Road. Through the online survey, respondents were able to consider three different proposed versions of service in Spokane Valley. This contributed to riders providing clear, specific feedback. In general this feedback was positive as 39.02% of the respondents favored Version A, 34.15% favored Version C, and 26.83% favored Version B. When asked about which option they thought would serve the most jobs and important destinations, Version A received the most positive answers (29.55% of respondents). Most of the feedback comments agreed that all three versions of service would benefit them because all three would serve Indiana Avenue east of Sullivan Road per *STA Moving Forward*. Online survey results are listed in the Appendix.

When analyzing current service on Routes 32, 96, 97, and 98 within .25 miles of stops compared to the recommended Spokane Valley service, Version A serves 10,305 more in population and 7,289 more jobs. When comparing the three versions of service contained within the Preliminary Proposal, Version B serves 1,420 more jobs than Version A; however, it serves 5,167 less in population. When comparing Version C with Version A, Version C serves 7,835 less in population and 4,148 less jobs. The maps below show the jobs data for current service compared to the recommended Version A. It should be noted that this is 2012 jobs data and the Indiana Avenue segment between Sullivan Road and Flora Road now contains a major hospital among other new job providers. Maps of all versions of Spokane Valley service are shown in the Appendix in the online survey results.

Current Spokane Valley service – Jobs Map



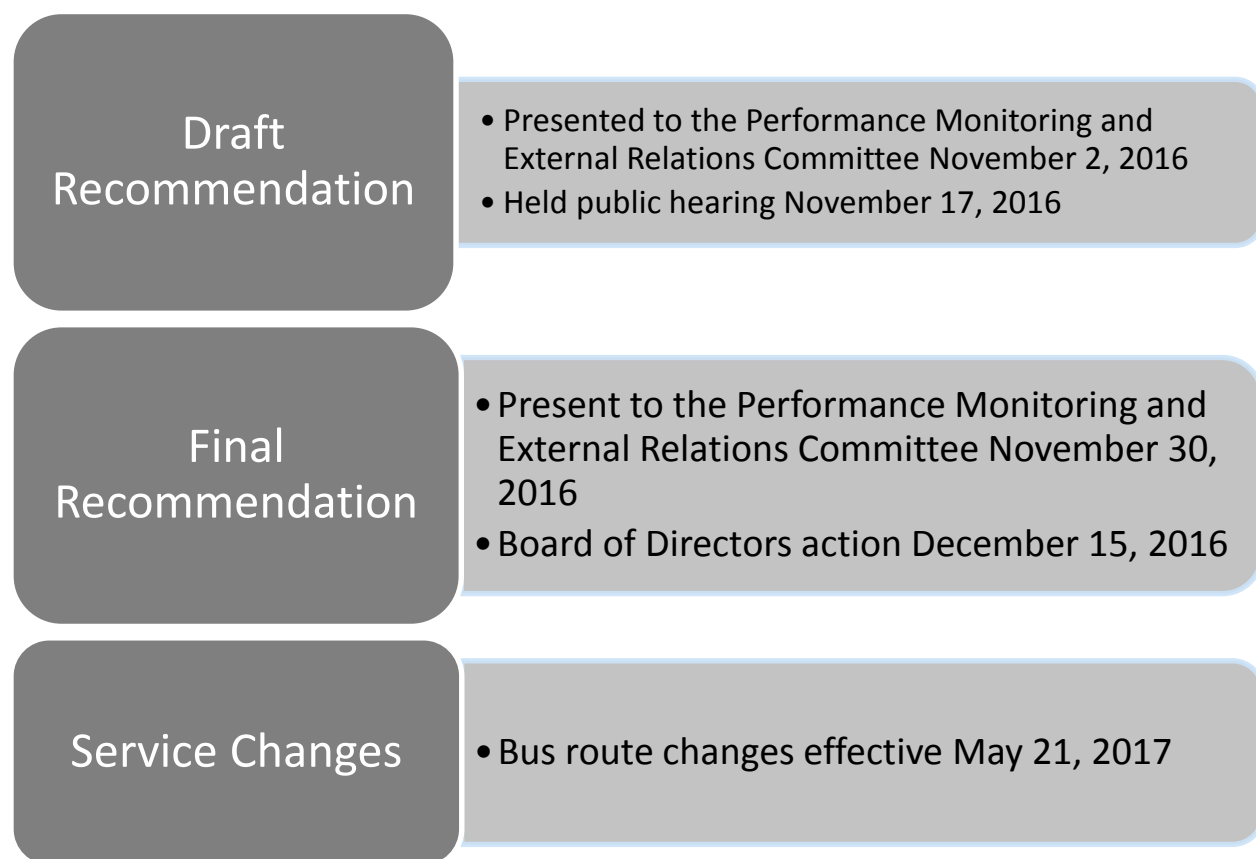
Spokane Valley Final Recommendation – Jobs Map



Public Process and Implementation Timeline

Although these concepts listed in this Final Recommendation have been outlined in the *STA Moving Forward* plan, the ideas for the May 2017 service change were brought forward through the public process (Preliminary Proposal and Draft Recommendation) to receive public input before service can begin. The Communications and Public Input section of STA's Comprehensive Plan mandates that a public hearing take place and requires board approval for the Final Recommendation. A public hearing took place on November 17, 2016 in order to receive public input on the Draft Recommendation and no comments were received. The May 2017 service changes are considered moderate (1.0% up to 5.0% growth or reduction in revenue hours of service in any calendar year).

The following chart shows how the Final Recommendation phase fits into the decision-making and implementation process. A concise public outreach plan is appropriate due to the fact that the changes represent more trips throughout the service area and since voters favorably decided the outcome of the Proposition 1 ballot measure on November 8, 2016.



Title VI Implications

In compliance with Title VI of the Civil Rights Act of 1964, the Spokane Transit May 2017 Service Revisions includes a statement of the impacts of the proposed service changes on minority and low-income transit users. Section 601 of Title VI of the Civil Rights Act of 1964 states:

No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

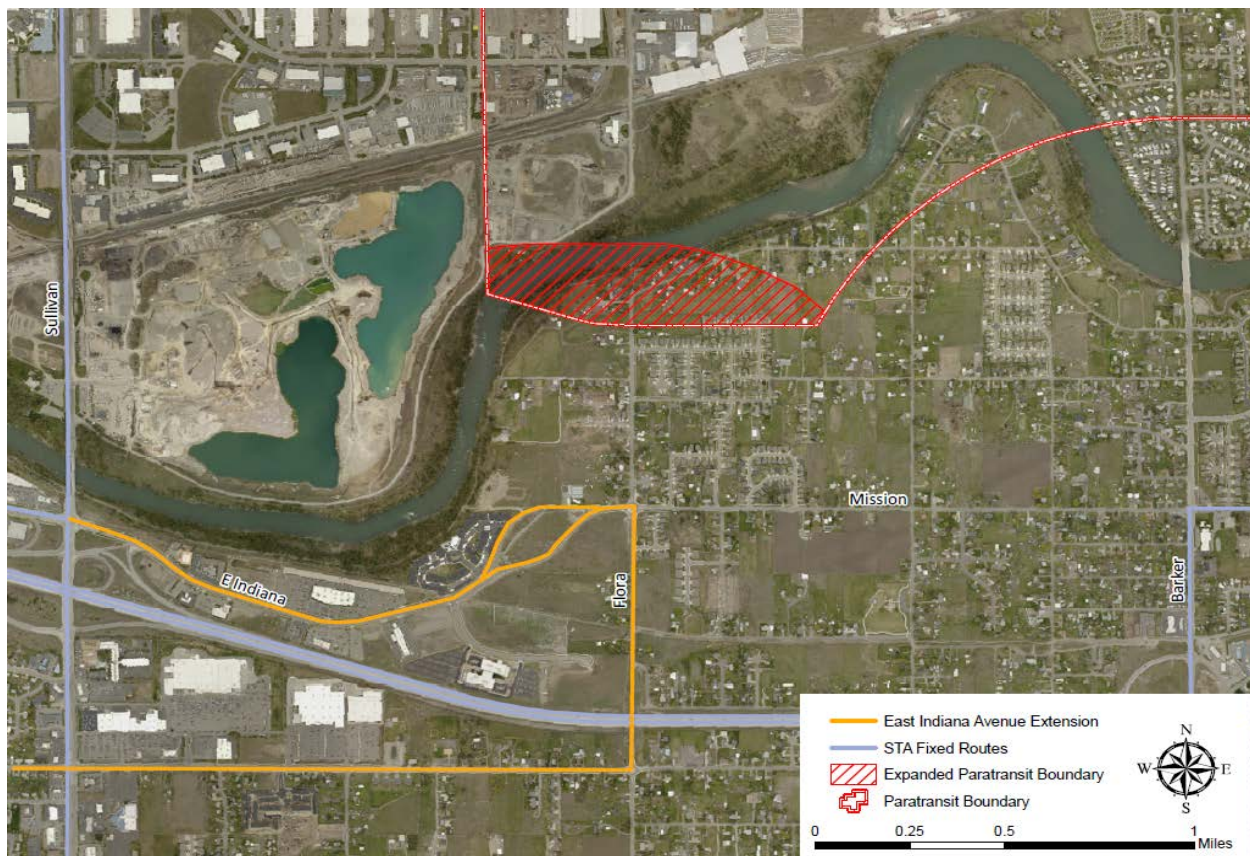
STA's proposed May 2017 service change is classified as a moderate service change because the proposed system-wide growth of excess of 5% of STA's total revenue hours and not a reduction of hours. Since the service change is not considered major due to reduction of more than 5% in revenue hours, a full Title VI analysis is not required per Annex 2 listed in Connect Spokane: A Comprehensive Plan for Public Transportation. The impacts of the proposed service changes in Spokane Valley were still evaluated using the Remix software Title VI feature and the results show an estimate of 10,000 + additional residents that would be located within a ¼ mile of transit. Of this additional population, 22.7% low income and 13.3% minority residents would benefit from more access to public transportation.

Based on no major loss of service on existing routes and an increase in access to public transportation, the service enhancements do not disproportionately affect minority or disadvantaged low income populations within the Spokane Transit PTBA.

Paratransit Boundary Implications

Paratransit service is provided to persons whose disability precludes them from accessing or traveling on fixed-route bus service. As a requirement of the Americans with Disabilities Act that is complementary of fixed-route service, Spokane Transit adheres to the mandate to provide the service within $\frac{3}{4}$ of a mile of each fixed-route. Paratransit Policy 1.2 of the Comprehensive Plan for Public Transportation states that Spokane Transit will “adhere to a consistent boundary for Paratransit service availability relative to the maximum fixed-route service footprint and span provided.” Where there are exceptions, this policy makes it relatively simple to identify most locations that will be impacted by changes in routes that affect the Paratransit boundary. The map on the following page depicts the minor Paratransit Service Area expansion should the Final Recommendation go into effect in May 2017.

Paratransit Boundary Increase Map



Complete List of Proposed Changes

This section provides a complete list of the proposed changes to bus routes in the system. The chart below summarizes the proposed changes for each route. Changes that are noted as **Phase One** are improvements for May 2017. For reference purposes, the table also notes routes that could further change in September 2017 as part of the second phase of improvements in 2017. This is a useful reference but outside the primary scope of the current Final Recommendation.

Route	Final Recommendation Changes	Rationale
2 Southside Medical Shuttle	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:35 pm Plaza departure; 10:15 pm & 11:15 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
20 SFCC	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service (9:50 pm & 10:50 pm Plaza departures; 10:30 pm Plaza arrival).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
21 West Broadway	Phase One: Add 6:30 am Sunday/Holiday Plaza arrival; Extend Saturday night service. Added Saturday night service could be two extra trips in each direction (10:20 pm & 11:05 pm Plaza departures; 10:00 pm & 11:00 pm Plaza arrivals).	Improve connectivity/mobility; Saturday enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
22 Northwest Blvd	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:05 pm & 11:05 pm Plaza departures; 10:00 pm & 11:00 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
24 Monroe	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:50 pm & 11:20 pm Plaza departures; 10:45 pm Plaza arrival).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.

Route	Final Recommendation Changes	Rationale
25 Division	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:20 pm & 11:20 pm Plaza departures; 10:15 pm & 11:15 pm Plaza arrivals). Phase Two: Explore alternative end of line locations in conjunction with changes to Routes 26 and 28; Improve weekday outbound departure reliability by adding a downtown layover location other than the Plaza.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017. Departure reliability enhancement listed as an <i>STA Moving Forward</i> project for implementation in September 2017.
26 Lidgerwood	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service. An alternative would be to provide more service on Route 28 and extend to end of line Saturday nights and all day Sunday/Holidays in order to eliminate the loop service on Routes 26/28. Phase Two: Route may be restructured depending on the final Route 25 and/or Route 28 end of line locations.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017. Change is programmed in the Service Implementation Plan for Implementation in September 2017; Eliminate turning movements that negatively influence travel time and impact reliability.
27 Hillyard	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:35 pm & 11:20 pm Plaza departures; 10:30 pm & 11:15 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.

Route	Final Recommendation Changes	Rationale
28 Nevada	Phase One: Extend Saturday night service. Added Saturday night service could be similar to weeknight service. Phase Two: Extend route to end of line Saturday nights with later service; Extend route to end of line all day Sunday/Holidays; Discontinue Nevada/Lidgerwood loop Saturday nights and all day Sunday/Holidays (depending on final changes to Route 26).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017. Enhancements listed as <i>STA Moving Forward</i> projects for implementation in September 2017.
29 SCC	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:35 pm & 11:20 pm <new> Plaza departures; 10:30 pm & 11:15 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
32 Trent/Montgomery	Extend Saturday night service. Added Saturday night service to could be similar to weeknight service (10:55 pm SCC departure <three current eastbound trips to continue as Route 97>; 10:09 pm & 10:54 pm SCC arrivals to continue as Route 29).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
33 Wellesley	Improve Saturday frequency to 30 minutes (new trips could have terminals at Mukogawa Fort Wright Institute and SCC); Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:03 pm & 11:03 pm SFCC eastbound departures; 9:43 pm & 10:43 pm <new> SCC westbound departures).	Enhancements listed as <i>STA Moving Forward</i> projects for implementation in May 2017.
34 Freya	Extend Saturday night service. Added Saturday night service to could similar to weeknight service (10:11 pm & 11:11 pm northbound South Hill P&R departures; 9:33 pm & 10:33 pm southbound SCC departures).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.

Route	Final Recommendation Changes	Rationale
39 Mission	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:05 pm Plaza departure; 10:00 pm Plaza arrival).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
42 South Adams	Extend Saturday night service. Added Saturday night service could be one extra trip in each direction because Route 43 provides later service.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
43 Lincoln/37th Ave	Extend Saturday night service. Added Saturday night service could be two extra outbound trips and one extra inbound trip (10:35 pm & 11:20 pm Plaza departures; 10:30 pm Plaza arrival).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
44 29th Ave	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (9:50 pm & 10:50 pm Plaza departures; 10:30 pm & 11:15 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
45 Regal	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:20 pm & 11:20 pm Plaza departures; 10:15 pm & 11:15 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
60 Airport via Browne's Addition	Extend Saturday night service. Added Saturday night service could be one extra trip in each direction (10:05 pm Plaza departure; 10:00 pm Plaza arrival); Modify weekend routing to serve key locations in Airway Heights (Route extended from Spokane International Airport to serve Airway Heights via Flint Road).	Enhancements listed as <i>STA Moving Forward</i> projects for implementation in May 2017; Keep the Route 60 and Route 61 buses offset through Browne's Addition.

Route	Final Recommendation Changes	Rationale
61 Hwy 2 via Browne's Addition	Extend Saturday night service (8:35 pm Plaza departure extended to Medical Lake). Added Saturday night service could be similar to weeknight service (10:35 pm & 11:05 pm Plaza departures; 10:30 pm & 11:00 pm Plaza arrivals); Improve Airway Heights Saturday frequency to 30 minutes (via Route 60 modification); Switch 11:20 pm weeknight trip through Browne's Addition from Route 60 to Route 61 and extend to end of line.	Enhancements listed as <i>STA Moving Forward</i> projects for implementation in May 2017.
66 Cheney/EWU	Extend Saturday night service. Added Saturday night service to be similar to weeknight service (10:35 pm & 11:20 pm <new> Plaza departures; 10:30 pm & 11:15 pm Plaza arrivals); Add 11:20 pm weeknight Plaza departure	Enhancements listed as <i>STA Moving Forward</i> projects for implementation in May 2017.
68 Cheney Local	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (11:10 pm EWU PUB departure; 9:54 pm & 10:38 pm EWU PUB arrivals to continue as Route 66)	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
90 Sprague	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (10:05 pm, 10:35 pm, & 11:20 pm Plaza departures; 9:59 pm, 10:29 pm, & 10:59 pm Plaza arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.

Route	Final Recommendation Changes	Rationale
93 East Broadway/Indiana (NEW)	Introduce new service on Indiana Ave east of Sullivan Road in Spokane Valley with route terminals at Mirabeau Point Park & Ride and the VTC via Indiana Ave, Flora Rd, Broadway Ave, and University Rd seven days a week. (Weekend service was originally proposed to be phased in with the September 2018 service change); Interline with Route 90 on weeknights and weekends.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017. <i>It should be noted that the route number and name could change when route schedules are discussed at Service Improvement Committee meetings.</i>
94 East Central/Millwood	Extend Saturday night service. Added Saturday night service could be two extra trips in each direction (10:35 pm & 11:05 pm Plaza departures; 10:00 pm & 11:00 pm Plaza arrivals)	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
96 Pines/Sullivan	Extend Saturday night service. Added Saturday night service could be similar to weeknight service span; <u>Modify route to eliminate out of direction travel to Mirabeau Point Park & Ride (transfer environment significantly improved at the Indiana Ave and Evergreen Rd intersection);</u> Route may not be interlined with Route 90 on weekends.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017; Route modification to eliminate service to Mirabeau Point Park & Ride should help route productivity by reducing cycle time and revenue miles traveled.
97 South Valley	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (9:15 pm & 10:00 pm VTC departures < to continue as Route 32>; 8:51 pm, 9:51 pm, & 10:51 pm VTC arrivals).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.
98 Liberty Lake via Sprague	Extend Saturday night service. Added Saturday night service could be similar to weeknight service (11:10 pm VTC departure; 9:25 pm & 10:25 pm VTC arrivals to continue as Route 90).	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in May 2017.

Route	Final Recommendation Changes	Rationale
173 VTC Express	Perform stop consolidation on the route segment between I-90 and the VTC on Mission Ave and University Road.	Improve speed and reliability. There is no timeline to this project due to managing other priorities.
174 Liberty Lake Express	Phase Two: Add late-morning and mid-afternoon trips on weekdays in order to provide consistent frequency during off-peak hours.	Enhancement listed as an <i>STA Moving Forward</i> project for implementation in September 2017.

Appendix

The following information is provided in the Appendix:

- 1) Conceptual schedules for all the Spokane Valley routes listed impacted by proposed Valley Version A service recommendations. The highlighted portions of the conceptual schedules show what is proposed to be changed from the current schedules. The remaining areas that are not highlighted are not proposed to change. Route 93 would be a new schedule.
- 2) Online survey questions, results, and feedback.

Conceptual Spokane Valley Schedules

Route 32 Draft Public Schedule

32 Eastbound Weekday					32 Westbound Weekday				
Leave SCC	Trent Park	Argonne Montgomery	Arrive Mirabeau P&R	Continues as route	Leave Mirabeau P&R	Argonne Montgomery	Trent Park	Arrive SCC	Continues as route
1	2	3	4		4	3	2	1	
6:10	6:19	6:23	6:34	97	5:58	6:07	6:11	6:22	32
6:42	6:51	6:55	7:06	97	6:28	6:37	6:41	6:52	32
7:12	7:21	7:25	7:36	97	6:58	7:07	7:11	7:22	32
7:42	7:51	7:55	8:06	97	7:28	7:37	7:41	7:52	32
8:12	8:21	8:25	8:36	97	7:58	8:07	8:11	8:22	32
8:42	8:51	8:55	9:06	97	8:28	8:37	8:41	8:52	32
9:12	9:21	9:25	9:36	97	8:58	9:07	9:11	9:22	32
9:42	9:51	9:55	10:06	97	9:28	9:37	9:41	9:52	32
10:12	10:21	10:25	10:36	97	9:58	10:07	10:11	10:22	32
10:42	10:51	10:55	11:06	97	10:28	10:37	10:41	10:52	32
11:12	11:21	11:25	11:36	97	10:58	11:07	11:11	11:22	32
11:42	11:51	11:55	12:06	97	11:28	11:37	11:41	11:52	32
12:12	12:21	12:25	12:36	97	11:58	12:07	12:11	12:22	32
12:42	12:51	12:55	1:06	97	12:28	12:37	12:41	12:52	32
1:12	1:21	1:25	1:36	97	12:58	1:07	1:11	1:22	32
1:42	1:51	1:55	2:06	97	1:28	1:37	1:41	1:52	32
2:12	2:21	2:25	2:36	97	1:58	2:07	2:11	2:22	32
2:42	2:51	2:55	3:06	97	2:28	2:37	2:41	2:52	32
3:12	3:21	3:25	3:36	97	2:58	3:07	3:11	3:22	32
3:42	3:51	3:55	4:06	97	3:28	3:37	3:41	3:52	32
4:12	4:21	4:25	4:36	97	3:58	4:07	4:11	4:22	32
4:42	4:51	4:55	5:06	97	4:28	4:37	4:41	4:52	32
5:12	5:21	5:25	5:36	97	4:58	5:07	5:11	5:22	32
5:42	5:51	5:55	6:06	97	5:28	5:37	5:41	5:52	32
6:12	6:21	6:25	6:36	97	5:58	6:07	6:11	6:22	32
6:55	7:04	7:08	7:19	97	6:45	6:54	6:58	7:09	29
7:55	8:04	8:08	8:19	97	7:45	7:54	7:58	8:09	29
8:55	9:04	9:08	9:19	97	8:45	8:54	8:58	9:09	29
9:55	10:04	10:08	10:19	97	9:45	9:54	9:58	10:09	29
10:55	11:04	11:08	11:19	97	10:30	10:39	10:43	10:54	29
32 Saturday					32 Saturday				
6:55	7:04	7:08	7:19	97	6:45	6:54	6:58	7:09	29
7:55	8:04	8:08	8:19	97	7:45	7:54	7:58	8:09	29
8:55	9:04	9:08	9:19	97	8:45	8:54	8:58	9:09	29
9:55	10:04	10:08	10:19	97	9:45	9:54	9:58	10:09	29
10:55	11:04	11:08	11:19	97	10:45	10:54	10:58	11:09	29
11:55	12:04	12:08	12:19	97	11:45	11:54	11:58	12:09	29
12:55	1:04	1:08	1:19	97	12:45	12:54	12:58	1:09	29
1:55	2:04	2:08	2:19	97	1:45	1:54	1:58	2:09	29
2:55	3:04	3:08	3:19	97	2:45	2:54	2:58	3:09	29
3:55	4:04	4:08	4:19	97	3:45	3:54	3:58	4:09	29
4:55	5:04	5:08	5:19	97	4:45	4:54	4:58	5:09	29
5:55	6:04	6:08	6:19	97	5:45	5:54	5:58	6:09	29
6:55	7:04	7:08	7:19	97	6:45	6:54	6:58	7:09	29
7:55	8:04	8:08	8:19	97	7:45	7:54	7:58	8:09	29
8:55	9:04	9:08	9:19	97	8:45	8:54	8:58	9:09	29
9:55	10:04	10:08	10:19	97	9:45	9:54	9:58	10:09	29
10:55	11:04	11:08	11:19	97	10:30	10:39	10:43	10:54	29
32 Sunday/Holiday					32 Sunday/Holiday				
8:55	9:04	9:08	9:19	97	7:45	7:54	7:58	8:09	29
9:55	10:04	10:08	10:19	97	8:45	8:54	8:58	9:09	29
10:55	11:04	11:08	11:19	97	9:45	9:54	9:58	10:09	29
11:55	12:04	12:08	12:19	97	10:45	10:54	10:58	11:09	29
12:55	1:04	1:08	1:19	97	11:45	11:54	11:58	12:09	29
1:55	2:04	2:08	2:19	97	12:45	12:54	12:58	1:09	29
2:55	3:04	3:08	3:19	97	1:45	1:54	1:58	2:09	29
3:55	4:04	4:08	4:19	97	2:45	2:54	2:58	3:09	29
4:55	5:04	5:08	5:19	97	3:45	3:54	3:58	4:09	29
5:55	6:04	6:08	6:19	97	4:45	4:54	4:58	5:09	29
6:55	7:04	7:08	7:19	97	5:45	5:54	5:58	6:09	29
7:55	8:04	8:08	8:19	97	6:45	6:54	6:58	7:09	29
7:55	8:04	8:08	8:19	97	7:45	7:54	7:58	8:09	29

Bold times indicate P.M.

PROPOSED CHANGES

Route 93 Draft Public Schedule

93 From VTC Weekday						93 To VTC Weekday							
Leave VTC	Broadway Pines	Broadway Sullivan	Providence Medical Park	Valley Mall	Arrive Mirabeau P&R	Leave Mirabeau P&R	Valley Mall	Providence Medical Park	Broadway Sullivan	Broadway Pines	Arrive VTC	Continues as route	
1	2	3	4	5	6	6	5	4	3	2	1		
5:28	5:33	5:38	5:44	5:48	5:54	6:12	6:15	6:19	6:25	6:31	6:40	98	
5:58	6:03	6:08	6:14	6:18	6:24	6:42	6:45	6:49	6:55	7:01	7:10	98	
6:28	6:33	6:38	6:44	6:48	6:54	7:12	7:15	7:19	7:25	7:31	7:40	98	
6:58	7:03	7:08	7:14	7:18	7:24	7:42	7:45	7:49	7:55	8:01	8:10	98	
7:28	7:33	7:38	7:44	7:48	7:54	8:12	8:15	8:19	8:25	8:31	8:40	98	
7:58	8:03	8:08	8:14	8:18	8:24	8:42	8:45	8:49	8:55	9:01	9:10	98	
8:28	8:33	8:38	8:44	8:48	8:54	9:12	9:15	9:19	9:25	9:31	9:40	98	
8:58	9:03	9:08	9:14	9:18	9:24	9:42	9:45	9:49	9:55	10:01	10:10	98	
9:28	9:33	9:38	9:44	9:48	9:54	10:12	10:15	10:19	10:25	10:31	10:40	98	
9:58	10:03	10:08	10:14	10:18	10:24	10:42	10:45	10:49	10:55	11:01	11:10	98	
10:28	10:33	10:38	10:44	10:48	10:54	11:12	11:15	11:19	11:25	11:31	11:40	98	
10:58	11:03	11:08	11:14	11:18	11:24	11:42	11:45	11:49	11:55	12:01	12:10	98	
11:28	11:33	11:38	11:44	11:48	11:54	12:12	12:15	12:19	12:25	12:31	12:40	98	
11:58	12:03	12:08	12:14	12:18	12:24	12:42	12:45	12:49	12:55	1:01	1:10	98	
12:28	12:33	12:38	12:44	12:48	12:54	1:12	1:15	1:19	1:25	1:31	1:40	98	
12:58	1:03	1:08	1:14	1:18	1:24	1:42	1:45	1:49	1:55	2:01	2:10	98	
1:28	1:33	1:38	1:44	1:48	1:54	2:12	2:15	2:19	2:25	2:31	2:40	98	
1:58	2:03	2:08	2:14	2:18	2:24	2:42	2:45	2:49	2:55	3:01	3:10	98	
2:28	2:33	2:38	2:44	2:48	2:54	3:12	3:15	3:19	3:25	3:31	3:40	98	
2:58	3:03	3:08	3:14	3:18	3:24	3:42	3:45	3:49	3:55	4:01	4:10	98	
3:28	3:33	3:38	3:44	3:48	3:54	4:12	4:15	4:19	4:25	4:31	4:40	98	
3:58	4:03	4:08	4:14	4:18	4:24	4:42	4:45	4:49	4:55	5:01	5:10	98	
4:28	4:33	4:38	4:44	4:48	4:54	5:12	5:15	5:19	5:25	5:31	5:40	98	
4:58	5:03	5:08	5:14	5:18	5:24	5:42	5:45	5:49	5:55	6:01	6:10		
5:28	5:33	5:38	5:44	5:48	5:54	----	----	----	----	----	----		
5:58	6:03	6:08	6:14	6:18	6:24	6:27	6:30	6:34	6:40	6:46	6:55	90	
6:40	6:45	6:50	6:56	7:00	7:06	7:27	7:30	7:34	7:40	7:46	7:55	90	
7:40	7:45	7:50	7:56	8:00	8:06	8:27	8:30	8:34	8:40	8:46	8:55	90	
8:40	8:45	8:50	8:56	9:00	9:06	9:27	9:30	9:34	9:40	9:46	9:55	90	
9:40	9:45	9:50	9:56	10:00	10:06	----	----	----	----	----	----		
10:40	10:45	10:50	10:56	11:00	11:06	----	----	----	----	----	----		
93 Saturday						93 Saturday							
----	----	----	----	----	----	6:27	6:30	6:34	6:40	6:46	6:55	90	
----	----	----	----	----	----	7:27	7:30	7:34	7:40	7:46	7:55	90	
7:40	7:45	7:50	7:56	8:00	8:06	8:27	8:30	8:34	8:40	8:46	8:55	90	
8:40	8:45	8:50	8:56	9:00	9:06	9:27	9:30	9:34	9:40	9:46	9:55	90	
9:40	9:45	9:50	9:56	10:00	10:06	10:27	10:30	10:34	10:40	10:46	10:55	90	
10:40	10:45	10:50	10:56	11:00	11:06	11:27	11:30	11:34	11:40	11:46	11:55	90	
11:40	11:45	11:50	11:56	12:00	12:06	12:27	12:30	12:34	12:40	12:46	12:55	90	
12:40	12:45	12:50	12:56	1:00	1:06	1:27	1:30	1:34	1:40	1:46	1:55	90	
1:40	1:45	1:50	1:56	2:00	2:06	2:27	2:30	2:34	2:40	2:46	2:55	90	
2:40	2:45	2:50	2:56	3:00	3:06	3:27	3:30	3:34	3:40	3:46	3:55	90	
3:40	3:45	3:50	3:56	4:00	4:06	4:27	4:30	4:34	4:40	4:46	4:55	90	
4:40	4:45	4:50	4:56	5:00	5:06	5:27	5:30	5:34	5:40	5:46	5:55	90	
5:40	5:45	5:50	5:56	6:00	6:06	6:27	6:30	6:34	6:40	6:46	6:55	90	
6:40	6:45	6:50	6:56	7:00	7:06	7:27	7:30	7:34	7:40	7:46	7:55	90	
7:40	7:45	7:50	7:56	8:00	8:06	8:27	8:30	8:34	8:40	8:46	8:55	90	
8:40	8:45	8:50	8:56	9:00	9:06	9:27	9:30	9:34	9:40	9:46	9:55	90	
9:40	9:45	9:50	9:56	10:00	10:06	----	----	----	----	----	----		
10:40	10:45	10:50	10:56	11:00	11:06	----	----	----	----	----	----		
93 Sunday/Holiday						93 Sunday/Holiday							
----	----	----	----	----	----	7:27	7:30	7:34	7:40	7:46	7:55	90	
----	----	----	----	----	----	8:27	8:30	8:34	8:40	8:46	8:55	90	
8:40	8:45	8:50	8:56	9:00	9:06	9:27	9:30	9:34	9:40	9:46	9:55	90	
9:40	9:45	9:50	9:56	10:00	10:06	10:27	10:30	10:34	10:40	10:46	10:55	90	
10:40	10:45	10:50	10:56	11:00	11:06	11:27	11:30	11:34	11:40	11:46	11:55	90	
11:40	11:45	11:50	11:56	12:00	12:06	12:27	12:30	12:34	12:40	12:46	12:55	90	
12:40	12:45	12:50	12:56	1:00	1:06	1:27	1:30	1:34	1:40	1:46	1:55	90	
1:40	1:45	1:50	1:56	2:00	2:06	2:27	2:30	2:34	2:40	2:46	2:55	90	
2:40	2:45	2:50	2:56	3:00	3:06	3:27	3:30	3:34	3:40	3:46	3:55	90	
3:40	3:45	3:50	3:56	4:00	4:06	4:27	4:30	4:34	4:40	4:46	4:55	90	
4:40	4:45	4:50	4:56	5:00	5:06	5:27	5:30	5:34	5:40	5:46	5:55	90	
5:40	5:45	5:50	5:56	6:00	6:06	6:27	6:30	6:34	6:40	6:46	6:55	90	
6:40	6:45	6:50	6:56	7:00	7:06	----	----	----	----	----	----		
7:40	7:45	7:50	7:56	8:00	8:06	----	----	----	----	----	----		
Bold times indicate P.M.						NEW ROUTE & SCHEDULE							

Route 96 Draft Public Schedule

96 From VTC Weekday							96 To VTC Weekday							
Leave VTC	16th Pines	Pines Sprague	Valley Hospital	Valley Mall	Euclid Sullivan	Arrive Wellesley Sullivan	Leave Wellesley Sullivan	Euclid Sullivan	Valley Mall	Valley Hospital	Pines Sprague	16th Pines	Arrive VTC	Continues as route
1	2	3	4	5	6	7	7	6	5	4	3	2	1	
----	----	5:22	5:25	5:30	5:35	5:42	5:54	5:57	6:01	6:06	6:10	6:13	6:20	97
----	----	5:52	5:55	6:00	6:05	6:12	6:24	6:27	6:31	6:36	6:40	6:43	6:50	97
6:15	6:20	6:22	6:25	6:30	6:35	6:42	6:54	6:57	7:01	7:06	7:10	7:13	7:20	97
6:45	6:50	6:52	6:55	7:00	7:05	7:12	7:24	7:27	7:31	7:36	7:40	7:43	7:50	97
7:15	7:20	7:22	7:25	7:30	7:35	7:42	7:54	7:57	8:01	8:06	8:10	8:13	8:20	97
7:45	7:50	7:52	7:55	8:00	8:05	8:12	8:24	8:27	8:31	8:36	8:40	8:43	8:50	97
8:15	8:20	8:22	8:25	8:30	8:35	8:42	8:54	8:57	9:01	9:06	9:10	9:13	9:20	97
8:45	8:50	8:52	8:55	9:00	9:05	9:12	9:24	9:27	9:31	9:36	9:40	9:43	9:50	97
9:15	9:20	9:22	9:25	9:30	9:35	9:42	9:54	9:57	10:01	10:06	10:10	10:13	10:20	97
9:45	9:50	9:52	9:55	10:00	10:05	10:12	10:24	10:27	10:31	10:36	10:40	10:43	10:50	97
10:15	10:20	10:22	10:25	10:30	10:35	10:42	10:54	10:57	11:01	11:06	11:10	11:13	11:20	97
10:45	10:50	10:52	10:55	11:00	11:05	11:12	11:24	11:27	11:31	11:36	11:40	11:43	11:50	97
11:15	11:20	11:22	11:25	11:30	11:35	11:42	11:54	11:57	12:01	12:06	12:10	12:13	12:20	97
11:45	11:50	11:52	11:55	12:00	12:05	12:12	12:24	12:27	12:31	12:36	12:40	12:43	12:50	97
12:15	12:20	12:22	12:25	12:30	12:35	12:42	12:54	12:57	1:01	1:06	1:10	1:13	1:20	97
12:45	12:50	12:52	12:55	1:00	1:05	1:12	1:24	1:27	1:31	1:36	1:40	1:43	1:50	97
1:15	1:20	1:22	1:25	1:30	1:35	1:42	1:54	1:57	2:01	2:06	2:10	2:13	2:20	97
1:45	1:50	1:52	1:55	2:00	2:05	2:12	2:24	2:27	2:31	2:36	2:40	2:43	2:50	97
2:15	2:20	2:22	2:25	2:30	2:35	2:42	2:54	2:57	3:01	3:06	3:10	3:13	3:20	97
2:45	2:50	2:52	2:55	3:00	3:05	3:12	3:24	3:27	3:31	3:36	3:40	3:43	3:50	97
3:15	3:20	3:22	3:25	3:30	3:35	3:42	3:54	3:57	4:01	4:06	4:10	4:13	4:20	97
3:45	3:50	3:52	3:55	4:00	4:05	4:12	4:24	4:27	4:31	4:36	4:40	4:43	4:50	97
4:15	4:20	4:22	4:25	4:30	4:35	4:42	4:54	4:57	5:01	5:06	5:10	5:13	5:20	97
4:45	4:50	4:52	4:55	5:00	5:05	5:12	5:24	5:27	5:31	5:36	5:40	5:43	5:50	97
5:15	5:20	5:22	5:25	5:30	5:35	5:42	5:54	5:57	6:01	6:06	6:10	6:13	6:20	97
6:13	6:18	6:20	6:23	6:28	6:33	6:40	6:44	6:47	6:51	6:56	7:00	7:03	7:10	97
7:13	7:18	7:20	7:23	7:28	7:33	7:40	7:44	7:47	7:51	7:56	8:00	8:03	8:10	97
8:13	8:18	8:20	8:23	8:28	8:33	8:40	8:44	8:47	8:51	8:56	9:00	9:03	9:10	97
9:13	9:18	9:20	9:23	9:28	9:33	9:40	9:44	9:47	9:51	9:56	10:00	10:03	10:10	96
10:17	10:22	10:24	10:27	10:32	10:37	10:44	----	----	----	----	----	----	----	
96 Saturday							96 Saturday							
7:13	7:18	7:20	7:23	7:28	7:33	7:40	6:44	6:47	6:51	6:56	7:00	7:03	7:10	97
8:13	8:18	8:20	8:23	8:28	8:33	8:40	7:44	7:47	7:51	7:56	8:00	8:03	8:10	97
9:13	9:18	9:20	9:23	9:28	9:33	9:40	8:44	8:47	8:51	8:56	9:00	9:03	9:10	97
10:13	10:18	10:20	10:23	10:28	10:33	10:40	9:44	9:47	9:51	9:56	10:00	10:03	10:10	97
11:13	11:18	11:20	11:23	11:28	11:33	11:40	10:44	10:47	10:51	10:56	11:00	11:03	11:10	97
12:13	12:18	12:20	12:23	12:28	12:33	12:40	11:44	11:47	11:51	11:56	12:00	12:03	12:10	97
1:13	1:18	1:20	1:23	1:28	1:33	1:40	12:44	12:47	12:51	12:56	1:00	1:03	1:10	97
2:13	2:18	2:20	2:23	2:28	2:33	2:40	1:44	1:47	1:51	1:56	2:00	2:03	2:10	97
3:13	3:18	3:20	3:23	3:28	3:33	3:40	2:44	2:47	2:51	2:56	3:00	3:03	3:10	97
4:13	4:18	4:20	4:23	4:28	4:33	4:40	3:44	3:47	3:51	3:56	4:00	4:03	4:10	97
5:13	5:18	5:20	5:23	5:28	5:33	5:40	4:44	4:47	4:51	4:56	5:00	5:03	5:10	97
6:13	6:18	6:20	6:23	6:28	6:33	6:40	5:44	5:47	5:51	5:56	6:00	6:03	6:10	97
7:13	7:18	7:20	7:23	7:28	7:33	7:40	6:44	6:47	6:51	6:56	7:00	7:03	7:10	97
8:13	8:18	8:20	8:23	8:28	8:33	8:40	7:44	7:47	7:51	7:56	8:00	8:03	8:10	97
9:13	9:18	9:20	9:23	9:28	9:33	9:40	8:44	8:47	8:51	8:56	9:00	9:03	9:10	97
10:13	10:18	10:20	10:23	10:28	10:33	10:40	9:44	9:47	9:51	9:56	10:00	10:03	10:10	96
----	----	----	----	----	----	----	----	----	----	----	----	----	----	
96 Sunday/Holiday							96 Sunday/Holiday							
8:13	8:18	8:20	8:23	8:28	8:33	8:40	7:44	7:47	7:51	7:56	8:00	8:03	8:10	97
9:13	9:18	9:20	9:23	9:28	9:33	9:40	8:44	8:47	8:51	8:56	9:00	9:03	9:10	97
10:13	10:18	10:20	10:23	10:28	10:33	10:40	9:44	9:47	9:51	9:56	10:00	10:03	10:10	97
11:13	11:18	11:20	11:23	11:28	11:33	11:40	10:44	10:47	10:51	10:56	11:00	11:03	11:10	97
12:13	12:18	12:20	12:23	12:28	12:33	12:40	11:44	11:47	11:51	11:56	12:00	12:03	12:10	97
1:13	1:18	1:20	1:23	1:28	1:33	1:40	12:44	12:47	12:51	12:56	1:00	1:03	1:10	97
2:13	2:18	2:20	2:23	2:28	2:33	2:40	1:44	1:47	1:51	1:56	2:00	2:03	2:10	97
3:13	3:18	3:20	3:23	3:28	3:33	3:40	2:44	2:47	2:51	2:56	3:00	3:03	3:10	97
4:13	4:18	4:20	4:23	4:28	4:33	4:40	3:44	3:47	3:51	3:56	4:00	4:03	4:10	97
5:13	5:18	5:20	5:23	5:28	5:33	5:40	4:44	4:47	4:51	4:56	5:00	5:03	5:10	97
6:13	6:18	6:20	6:23	6:28	6:33	6:40	5:44	5:47	5:51	5:56	6:00	6:03	6:10	97
7:13	7:18	7:20	7:23	7:28	7:33	7:40	6:44	6:47	6:51	6:56	7:00	7:03	7:10	97
----	----	----	----	----	----	----	----	----	----	----	----	----	----	
Bold times indicate P.M.							PROPOSED CHANGES							

Route 97 Draft Public Schedule

97 From VTC Weekday						97 To VTC Weekday					
Leave VTC	32nd Pines	16th Evergreen	Sprague Sullivan	Arrive Mirabeau P&R	Continues as route	Leave Mirabeau P&R	Sprague Sullivan	16th Evergreen	32nd Pines	Arrive VTC	Continues as route
1	2	3	4	5		5	4	3	2	1	
----	----	----	----	----		5:39	5:48	5:53	5:59	6:10	96
5:58	6:05	6:11	6:17	6:28	32	6:09	6:18	6:23	6:29	6:40	96
6:28	6:35	6:41	6:47	6:58	32	6:39	6:48	6:53	6:59	7:10	96
6:58	7:05	7:11	7:17	7:28	32	7:07	7:16	7:21	7:27	7:38	96
7:28	7:35	7:41	7:47	7:58	32	7:37	7:46	7:51	7:57	8:08	96
7:58	8:05	8:11	8:17	8:28	32	8:07	8:16	8:21	8:27	8:38	96
8:28	8:35	8:41	8:47	8:58	32	8:37	8:46	8:51	8:57	9:08	96
8:58	9:05	9:11	9:17	9:28	32	9:07	9:16	9:21	9:27	9:38	96
9:28	9:35	9:41	9:47	9:58	32	9:37	9:46	9:51	9:57	10:08	96
9:58	10:05	10:11	10:17	10:28	32	10:07	10:16	10:21	10:27	10:38	96
10:28	10:35	10:41	10:47	10:58	32	10:37	10:46	10:51	10:57	11:08	96
10:58	11:05	11:11	11:17	11:28	32	11:07	11:16	11:21	11:27	11:38	96
11:28	11:35	11:41	11:47	11:58	32	11:37	11:46	11:51	11:57	12:08	96
11:58	12:05	12:11	12:17	12:28	32	12:07	12:16	12:21	12:27	12:38	96
12:28	12:35	12:41	12:47	12:58	32	12:37	12:46	12:51	12:57	1:08	96
12:58	1:05	1:11	1:17	1:28	32	1:07	1:16	1:21	1:27	1:38	96
1:28	1:35	1:41	1:47	1:58	32	1:37	1:46	1:51	1:57	2:08	96
1:58	2:05	2:11	2:17	2:28	32	2:07	2:16	2:21	2:27	2:38	96
2:28	2:35	2:41	2:47	2:58	32	2:37	2:46	2:51	2:57	3:08	96
2:58	3:05	3:11	3:17	3:28	32	3:07	3:16	3:21	3:27	3:38	96
3:28	3:35	3:41	3:47	3:58	32	3:37	3:46	3:51	3:57	4:08	96
3:58	4:05	4:11	4:17	4:28	32	4:07	4:16	4:21	4:27	4:38	96
4:28	4:35	4:41	4:47	4:58	32	4:37	4:46	4:51	4:57	5:08	96
4:58	5:05	5:11	5:17	5:28	32	5:07	5:16	5:21	5:27	5:38	90
5:28	5:35	5:41	5:47	5:58	32	5:37	5:46	5:51	5:57	6:08	96
6:15	6:22	6:28	6:34	6:45	32	6:07	6:16	6:21	6:27	6:38	90
7:15	7:22	7:28	7:34	7:45	32	6:37	6:46	6:51	6:57	7:08	96
8:15	8:22	8:28	8:34	8:45	32	7:20	7:29	7:34	7:40	7:51	96
9:15	9:22	9:28	9:34	9:45	32	8:20	8:29	8:34	8:40	8:51	96
10:00	10:07	10:13	10:19	10:30	32	9:20	9:29	9:34	9:40	9:51	97
10:20	10:27	10:33	10:39	10:50	32	10:20	10:29	10:34	10:40	10:51	
97 Saturday						97 Saturday					
7:15	7:22	7:28	7:34	7:45	32	6:20	6:29	6:34	6:40	6:51	96
8:15	8:22	8:28	8:34	8:45	32	7:20	7:29	7:34	7:40	7:51	96
9:15	9:22	9:28	9:34	9:45	32	8:20	8:29	8:34	8:40	8:51	96
10:15	10:22	10:28	10:34	10:45	32	9:20	9:29	9:34	9:40	9:51	96
11:15	11:22	11:28	11:34	11:45	32	10:20	10:29	10:34	10:40	10:51	96
12:15	12:22	12:28	12:34	12:45	32	11:20	11:29	11:34	11:40	11:51	96
1:15	1:22	1:28	1:34	1:45	32	12:20	12:29	12:34	12:40	12:51	96
2:15	2:22	2:28	2:34	2:45	32	1:20	1:29	1:34	1:40	1:51	96
3:15	3:22	3:28	3:34	3:45	32	2:20	2:29	2:34	2:40	2:51	96
4:15	4:22	4:28	4:34	4:45	32	3:20	3:29	3:34	3:40	3:51	96
5:15	5:22	5:28	5:34	5:45	32	4:20	4:29	4:34	4:40	4:51	96
6:15	6:22	6:28	6:34	6:45	32	5:20	5:29	5:34	5:40	5:51	96
7:15	7:22	7:28	7:34	7:45	32	6:20	6:29	6:34	6:40	6:51	96
8:15	8:22	8:28	8:34	8:45	32	7:20	7:29	7:34	7:40	7:51	96
9:15	9:22	9:28	9:34	9:45	32	8:20	8:29	8:34	8:40	8:51	96
10:00	10:07	10:13	10:19	10:30	32	9:20	9:29	9:34	9:40	9:51	97
10:20	10:27	10:33	10:39	10:50	32	10:20	10:29	10:34	10:40	10:51	
97 Sunday/Holiday						97 Sunday/Holiday					
8:15	8:22	8:28	8:34	8:45	32	7:20	7:29	7:34	7:40	7:51	97
9:15	9:22	9:28	9:34	9:45	32	8:20	8:29	8:34	8:40	8:51	97
10:15	10:22	10:28	10:34	10:45	32	9:20	9:29	9:34	9:40	9:51	97
11:15	11:22	11:28	11:34	11:45	32	10:20	10:29	10:34	10:40	10:51	97
12:15	12:22	12:28	12:34	12:45	32	11:20	11:29	11:34	11:40	11:51	97
1:15	1:22	1:28	1:34	1:45	32	12:20	12:29	12:34	12:40	12:51	97
2:15	2:22	2:28	2:34	2:45	32	1:20	1:29	1:34	1:40	1:51	97
3:15	3:22	3:28	3:34	3:45	32	2:20	2:29	2:34	2:40	2:51	97
4:15	4:22	4:28	4:34	4:45	32	3:20	3:29	3:34	3:40	3:51	97
5:15	5:22	5:28	5:34	5:45	32	4:20	4:29	4:34	4:40	4:51	97
6:15	6:22	6:28	6:34	6:45	32	5:20	5:29	5:34	5:40	5:51	97
7:15	7:22	7:28	7:34	7:45	32	6:20	6:29	6:34	6:40	6:51	97

Bold times indicate P.M.

PROPOSED CHANGES

Route 98 Draft Public Schedule

98 From VTC Weekday					98 To VTC Weekday						
Leave VTC	Sprague Pines	Sprague Sullivan	Barker Mission	Arrive Liberty Lake P&R	Leave Liberty Lake P&R	Barker Mission	Sprague Sullivan	Sprague Pines	Arrive VTC	Continues as route	
1	2	3	4	5	5	4	3	2	1		
----	----	----	----	----	----	----	5:28	5:34	5:45	90	
----	----	----	----	----	5:44	5:50	5:58	6:04	6:15	90	
----	----	----	----	----	6:22	6:28	6:36	6:42	6:53	93	
6:19	6:23	6:32	6:39	6:49	6:52	6:58	7:06	7:12	7:23	93	
6:45	6:49	6:58	7:05	7:15	7:22	7:28	7:36	7:42	7:53	93	
7:15	7:19	7:28	7:35	7:45	7:52	7:58	8:06	8:12	8:23	93	
7:45	7:49	7:58	8:05	8:15	8:22	8:28	8:36	8:42	8:53	93	
8:15	8:19	8:28	8:35	8:45	8:52	8:58	9:06	9:12	9:23	93	
8:45	8:49	8:58	9:05	9:15	9:22	9:28	9:36	9:42	9:53	93	
9:15	9:19	9:28	9:35	9:45	9:52	9:58	10:06	10:12	10:23	93	
9:45	9:49	9:58	10:05	10:15	10:22	10:28	10:36	10:42	10:53	93	
10:15	10:19	10:28	10:35	10:45	10:52	10:58	11:06	11:12	11:23	93	
10:45	10:49	10:58	11:05	11:15	11:22	11:28	11:36	11:42	11:53	93	
11:15	11:19	11:28	11:35	11:45	11:52	11:58	12:06	12:12	12:23	93	
11:45	11:49	11:58	12:05	12:15	12:22	12:28	12:36	12:42	12:53	93	
12:15	12:19	12:28	12:35	12:45	12:52	12:58	1:06	1:12	1:23	93	
12:45	12:49	12:58	1:05	1:15	1:22	1:28	1:36	1:42	1:53	93	
1:15	1:19	1:28	1:35	1:45	1:52	1:58	2:06	2:12	2:23	93	
1:45	1:49	1:58	2:05	2:15	2:22	2:28	2:36	2:42	2:53	93	
2:15	2:19	2:28	2:35	2:45	2:52	2:58	3:06	3:12	3:23	93	
2:45	2:49	2:58	3:05	3:15	3:22	3:28	3:36	3:42	3:53	93	
3:15	3:19	3:28	3:35	3:45	3:52	3:58	4:06	4:12	4:23	93	
3:45	3:49	3:58	4:05	4:15	4:22	4:28	4:36	4:42	4:53	93	
4:15	4:19	4:28	4:35	4:45	4:52	4:58	5:06	5:12	5:23	93	
4:45	4:49	4:58	5:05	5:15	5:22	5:28	5:36	5:42	5:53		
5:15	5:19	5:28	5:35	5:45	5:52	5:58	6:06	6:12	6:23		
5:45	5:49	5:58	6:05	6:15	----	----	----	----	----		
6:10	6:14	6:23	6:30	6:40	6:54	7:00	7:08	7:14	7:25	90	
7:10	7:14	7:23	7:30	7:40	7:54	8:00	8:08	8:14	8:25	90	
8:10	8:14	8:23	8:30	8:40	8:54	9:00	9:08	9:14	9:25	90	
9:10	9:14	9:23	9:30	9:40	9:54	10:00	10:08	10:14	10:25	90	
10:10	10:14	10:23	10:30	10:40	----	----	----	----	----		
11:10	11:14	11:23	11:30	11:40	----	----	----	----	----		
98 Saturday					98 Saturday						
----	----	----	----	----	5:54	6:00	6:08	6:14	6:25	90	
----	----	----	----	----	6:54	7:00	7:08	7:14	7:25	90	
7:10	7:14	7:23	7:30	7:40	7:54	8:00	8:08	8:14	8:25	90	
8:10	8:14	8:23	8:30	8:40	8:54	9:00	9:08	9:14	9:25	90	
9:10	9:14	9:23	9:30	9:40	9:54	10:00	10:08	10:14	10:25	90	
10:10	10:14	10:23	10:30	10:40	10:54	11:00	11:08	11:14	11:25	90	
11:10	11:14	11:23	11:30	11:40	11:54	12:00	12:08	12:14	12:25	90	
12:10	12:14	12:23	12:30	12:40	12:54	1:00	1:08	1:14	1:25	90	
1:10	1:14	1:23	1:30	1:40	1:54	2:00	2:08	2:14	2:25	90	
2:10	2:14	2:23	2:30	2:40	2:54	3:00	3:08	3:14	3:25	90	
3:10	3:14	3:23	3:30	3:40	3:54	4:00	4:08	4:14	4:25	90	
4:10	4:14	4:23	4:30	4:40	4:54	5:00	5:08	5:14	5:25	90	
5:10	5:14	5:23	5:30	5:40	5:54	6:00	6:08	6:14	6:25	90	
6:10	6:14	6:23	6:30	6:40	6:54	7:00	7:08	7:14	7:25	90	
7:10	7:14	7:23	7:30	7:40	7:54	8:00	8:08	8:14	8:25	90	
8:10	8:14	8:23	8:30	8:40	8:54	9:00	9:08	9:14	9:25	90	
9:10	9:14	9:23	9:30	9:40	9:54	10:00	10:08	10:14	10:25	90	
10:10	10:14	10:23	10:30	10:40	----	----	----	----	----		
11:10	11:14	11:23	11:30	11:40	----	----	----	----	----		
98 Sunday/Holiday					98 Sunday/Holiday						
----	----	----	----	----	7:54	8:00	8:08	8:14	8:25	90	
----	----	----	----	----	8:54	9:00	9:08	9:14	9:25	90	
9:10	9:14	9:23	9:30	9:40	9:54	10:00	10:08	10:14	10:25	90	
10:10	10:14	10:23	10:30	10:40	10:54	11:00	11:08	11:14	11:25	90	
11:10	11:14	11:23	11:30	11:40	11:54	12:00	12:08	12:14	12:25	90	
12:10	12:14	12:23	12:30	12:40	12:54	1:00	1:08	1:14	1:25	90	
1:10	1:14	1:23	1:30	1:40	1:54	2:00	2:08	2:14	2:25	90	
2:10	2:14	2:23	2:30	2:40	2:54	3:00	3:08	3:14	3:25	90	
3:10	3:14	3:23	3:30	3:40	3:54	4:00	4:08	4:14	4:25	90	
4:10	4:14	4:23	4:30	4:40	4:54	5:00	5:08	5:14	5:25	90	
5:10	5:14	5:23	5:30	5:40	5:54	6:00	6:08	6:14	6:25	90	
6:10	6:14	6:23	6:30	6:40	6:54	7:00	7:08	7:14	7:25	90	
7:10	7:14	7:23	7:30	7:40	----	----	----	----	----		
8:10	8:14	8:23	8:30	8:40	----	----	----	----	----		

Bold times indicate P.M.

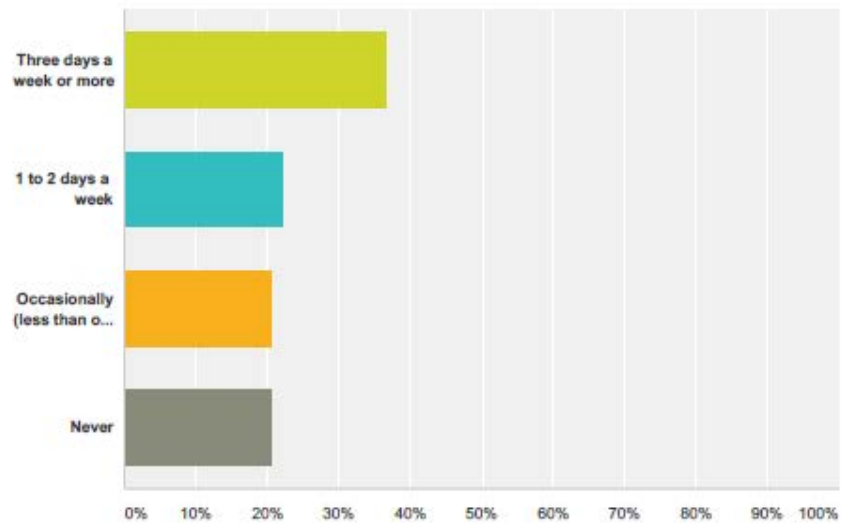
PROPOSED CHANGES

Online Survey Questions, Results, and Feedback

STA May 2017 Service Revisions Survey

Q1 How often do you ride the bus?

Answered: 63 Skipped: 0

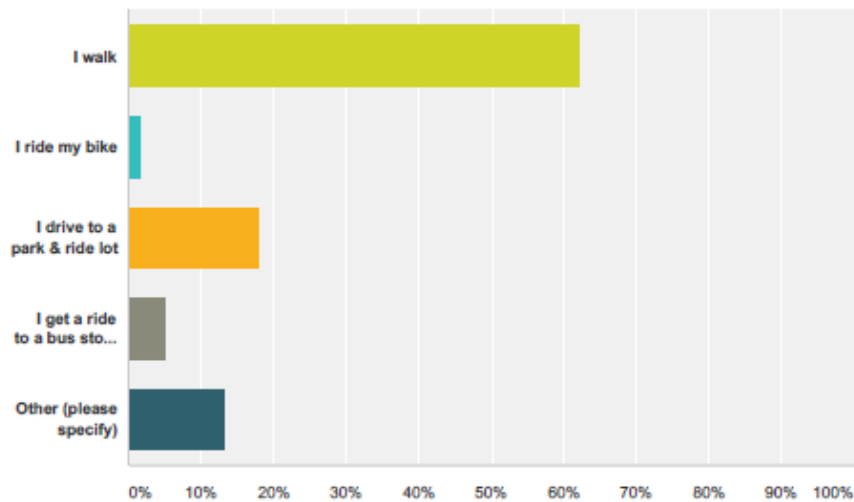


Answer Choices	Responses	
Three days a week or more	36.51%	23
1 to 2 days a week	22.22%	14
Occasionally (less than once a week)	20.63%	13
Never	20.63%	13
Total		63

STA May 2017 Service Revisions Survey

Q2 How do you get from your home to the bus stop that you typically use?

Answered: 61 Skipped: 2

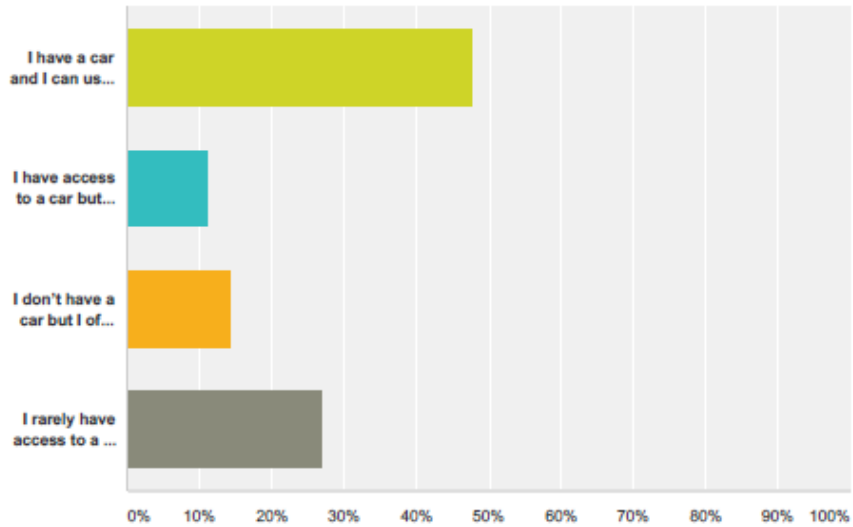


Answer Choices	Responses	
I walk	62.30%	38
I ride my bike	1.64%	1
I drive to a park & ride lot	18.03%	11
I get a ride to a bus stop or park & ride lot	4.92%	3
Other (please specify)	13.11%	8
Total		61

STA May 2017 Service Revisions Survey

Q3 Do you have ready access to a car?

Answered: 63 Skipped: 0

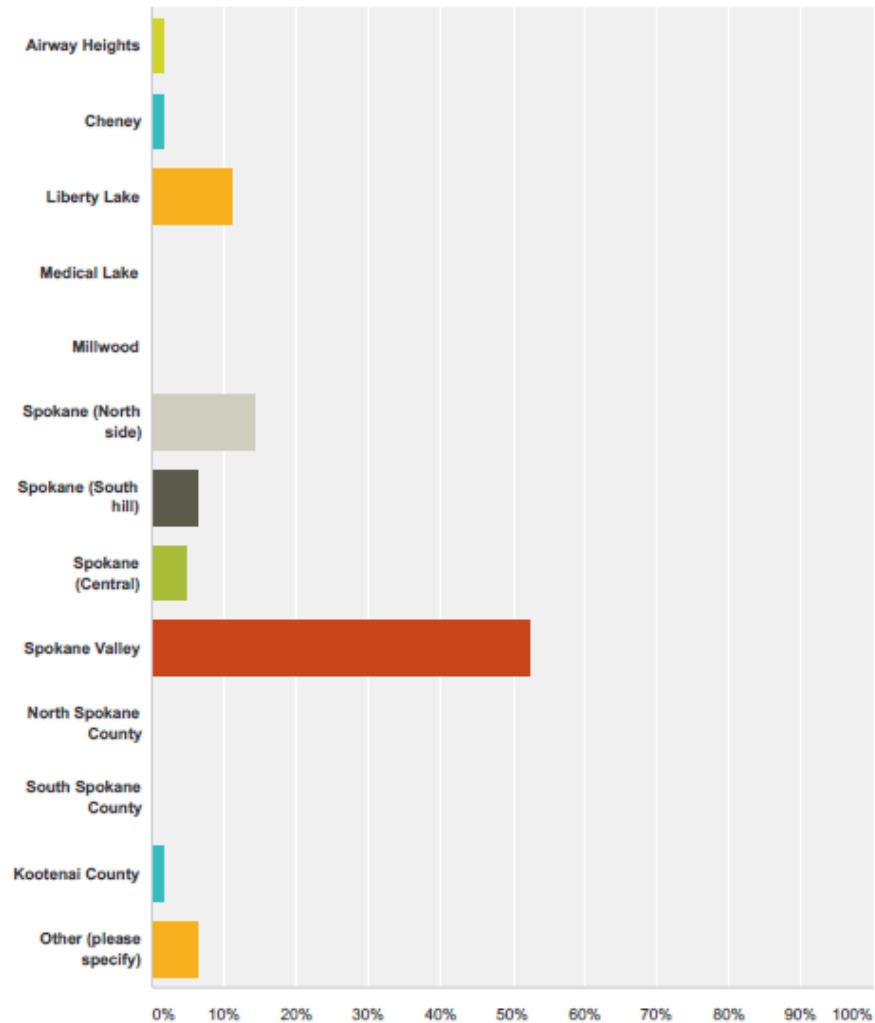


Answer Choices	Responses	
I have a car and I can use it whenever I want	47.62%	30
I have access to a car but it is not always available (e.g. shared with others)	11.11%	7
I don't have a car but I often get rides from friends and family	14.29%	9
I rarely have access to a car and rely heavily on STA	26.98%	17
Total		63

STA May 2017 Service Revisions Survey

Q4 Please check the community where you live:

Answered: 63 Skipped: 0



Answer Choices	Responses
Airway Heights	1.59% 1
Cheney	1.59% 1
Liberty Lake	11.11% 7
Medical Lake	0.00% 0
Millwood	0.00% 0

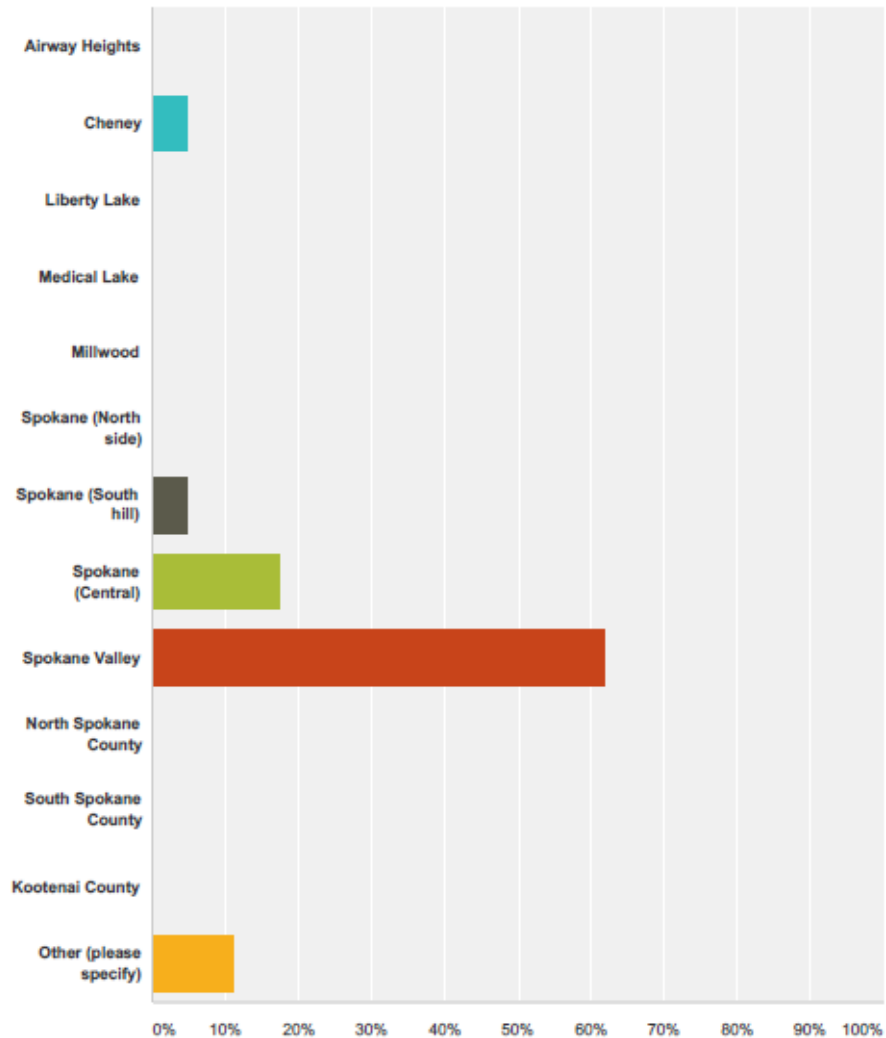
STA May 2017 Service Revisions Survey

Spokane (North side)	14.29%	9
Spokane (South hill)	6.35%	4
Spokane (Central)	4.76%	3
Spokane Valley	52.38%	33
North Spokane County	0.00%	0
South Spokane County	0.00%	0
Kootenai County	1.59%	1
Other (please specify)	6.35%	4
Total		63

STA May 2017 Service Revisions Survey

Q5 Please check the community where you go to school or work:

Answered: 63 Skipped: 0



Answer Choices	Responses
Airway Heights	0.00% 0
Cheney	4.76% 3
Liberty Lake	0.00% 0
Medical Lake	0.00% 0
Millwood	0.00% 0

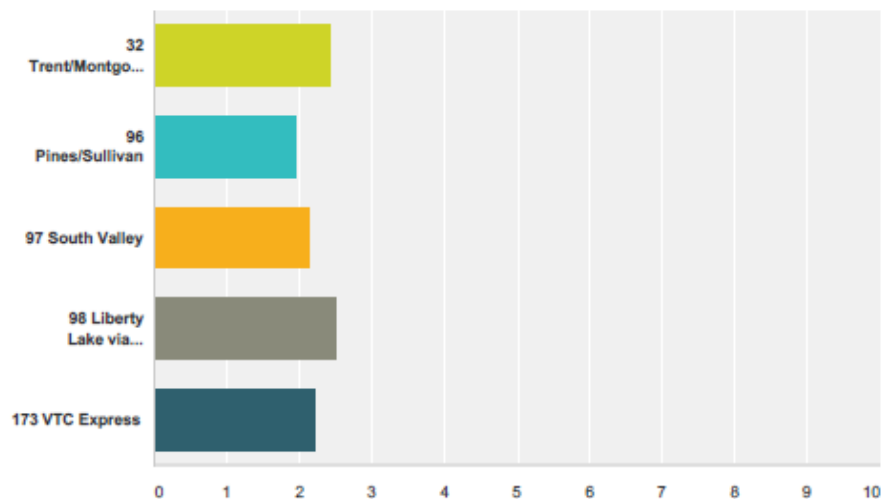
STA May 2017 Service Revisions Survey

Spokane (North side)	0.00%	0
Spokane (South hill)	4.76%	3
Spokane (Central)	17.46%	11
Spokane Valley	61.90%	39
North Spokane County	0.00%	0
South Spokane County	0.00%	0
Kootenai County	0.00%	0
Other (please specify)	11.11%	7
Total		63

STA May 2017 Service Revisions Survey

Q6 Of the routes listed for potential routing changes in May 2017, which routes do you ride?

Answered: 59 Skipped: 4

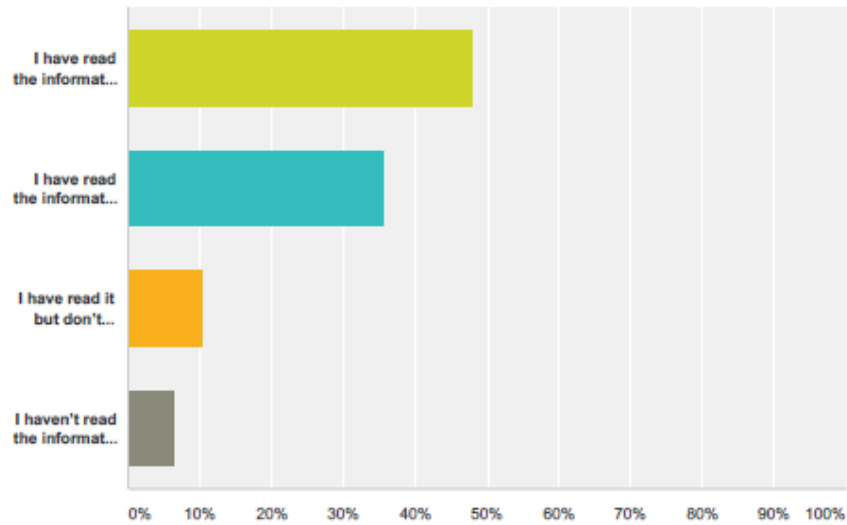


	I ride this route regularly	I ride this route on occasion	I don't ride this route	Total	Weighted Average
32 Trent/Montgomery	17.14% 6	22.86% 8	60.00% 21	35	2.43
96 Pines/Sullivan	42.55% 20	21.28% 10	36.17% 17	47	1.94
97 South Valley	30.00% 12	27.50% 11	42.50% 17	40	2.13
98 Liberty Lake via Sprague	8.11% 3	32.43% 12	59.46% 22	37	2.51
173 VTC Express	23.53% 8	32.35% 11	44.12% 15	34	2.21

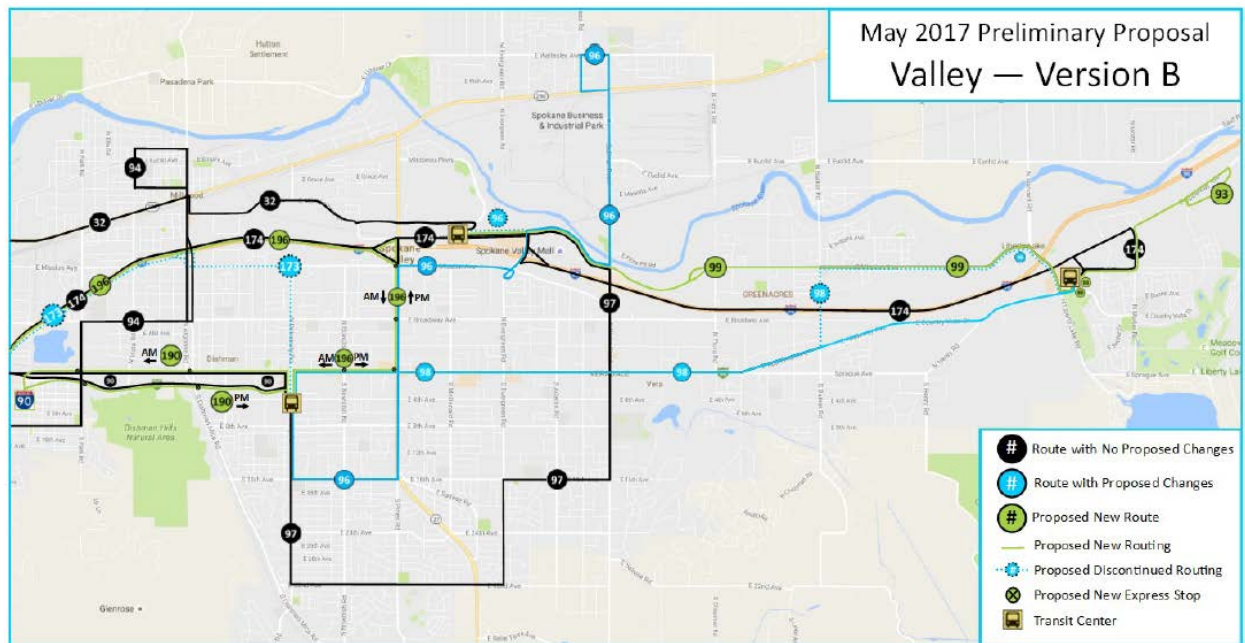
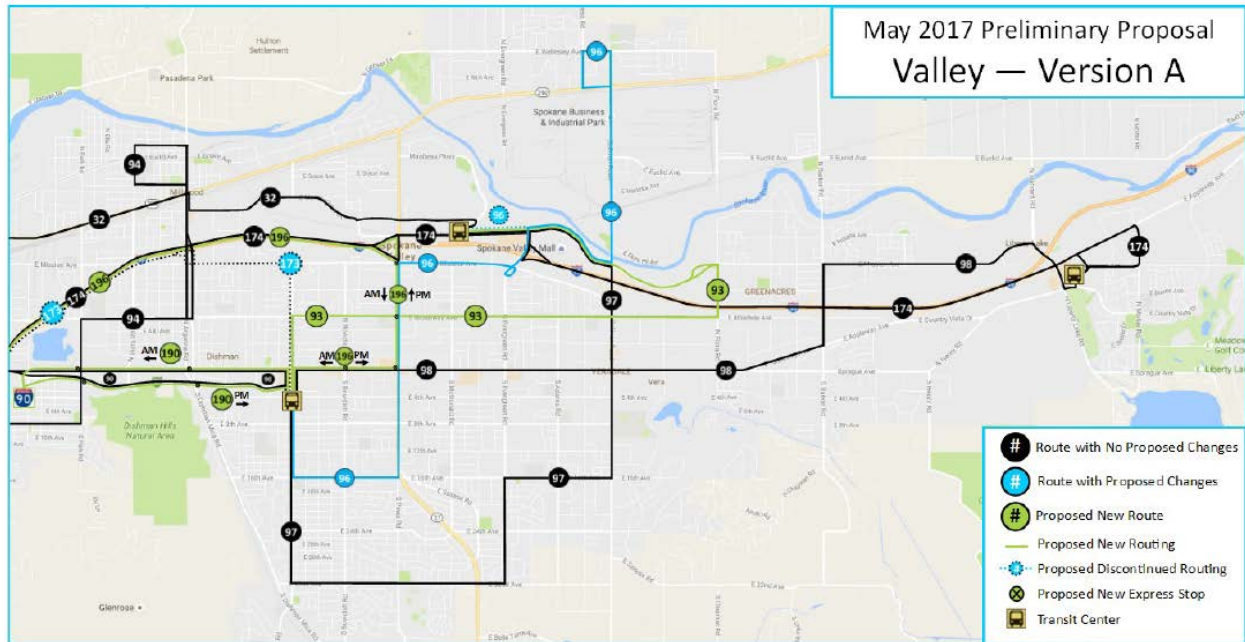
STA May 2017 Service Revisions Survey

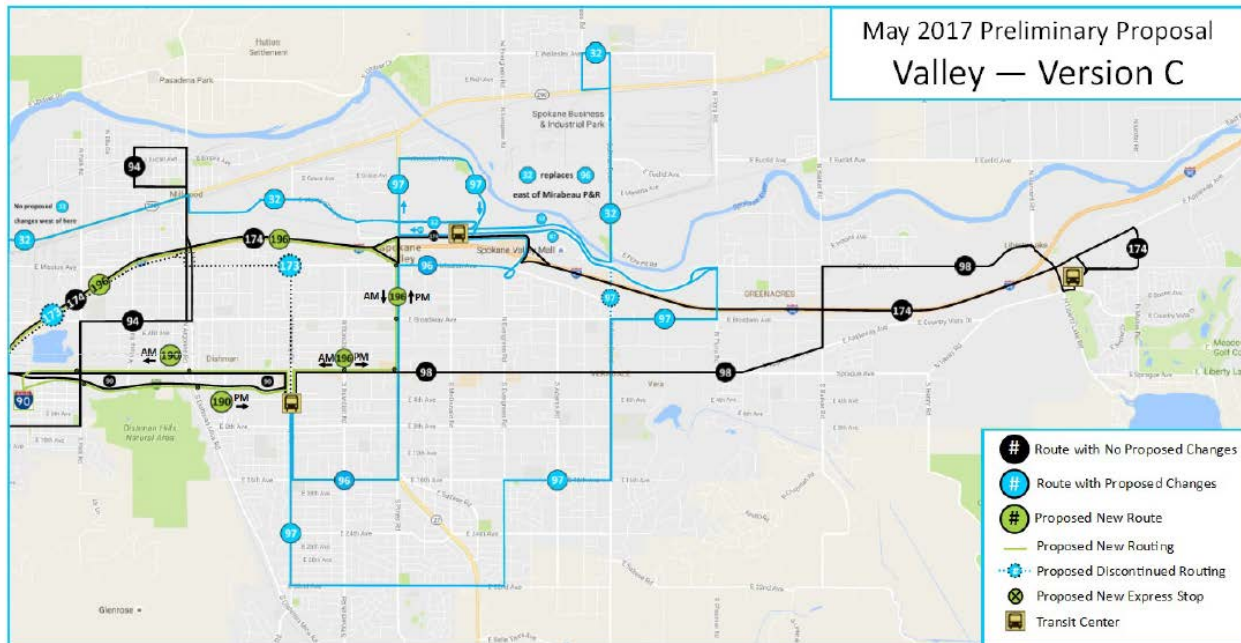
Q7 How well do you understand the preliminary proposal?

Answered: 48 Skipped: 15

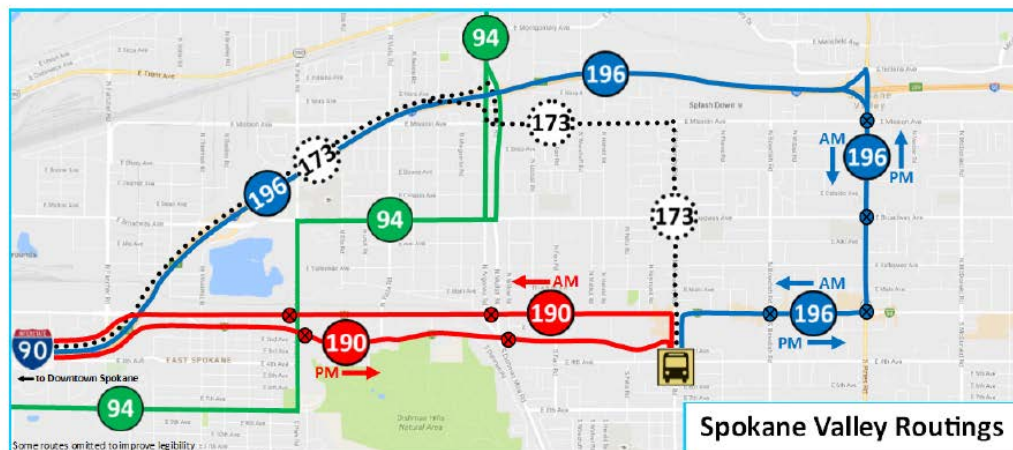
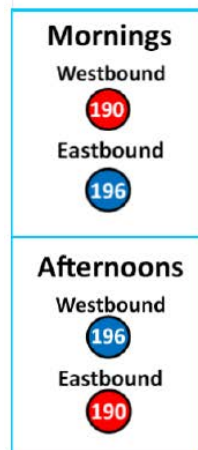


Answer Choices	Responses	
I have read the information in the proposal and understand most of it	47.92%	23
I have read the information and understand enough to know how it affects me	35.42%	17
I have read it but don't understand the proposals outlined in it	10.42%	5
I haven't read the information in the proposal	6.25%	3
Total		48



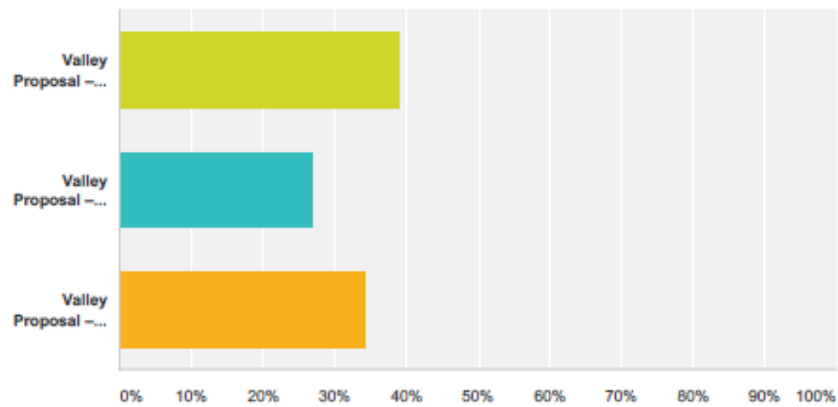


May 2017
Preliminary Proposal
Replace Route 173 with
Routes 190 and 196



Q8 The Preliminary Proposal lists three options for revising service in Spokane Valley/Liberty Lake in conjunction with introducing new bus service on Indiana Ave east of Sullivan Road. This includes possibly modifying existing routes. Which option is most interesting to you?

Answered: 41 Skipped: 22

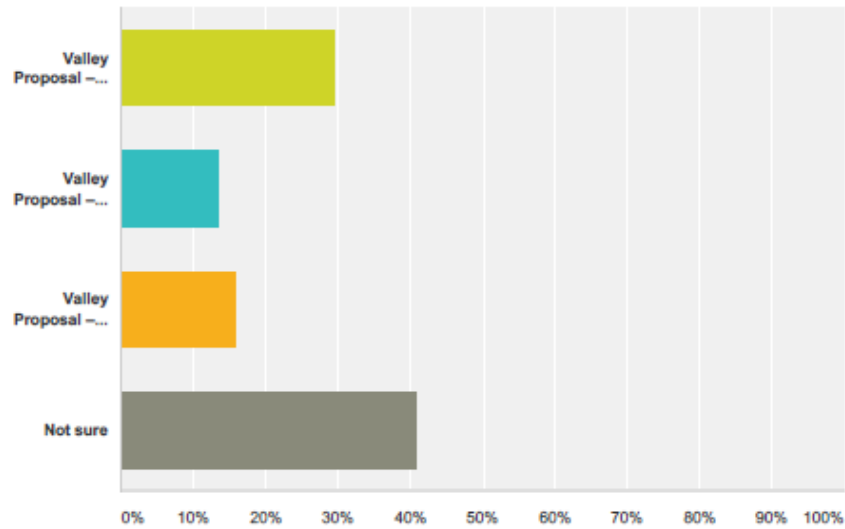


Answer Choices	Responses	
Valley Proposal – Version A	39.02%	16
Valley Proposal – Version B	26.83%	11
Valley Proposal – Version C	34.15%	14
Total		41

STA May 2017 Service Revisions Survey

Q9 Which Spokane Valley/Liberty Lake option do you think serves the most jobs and important destinations in the region?

Answered: 44 Skipped: 19

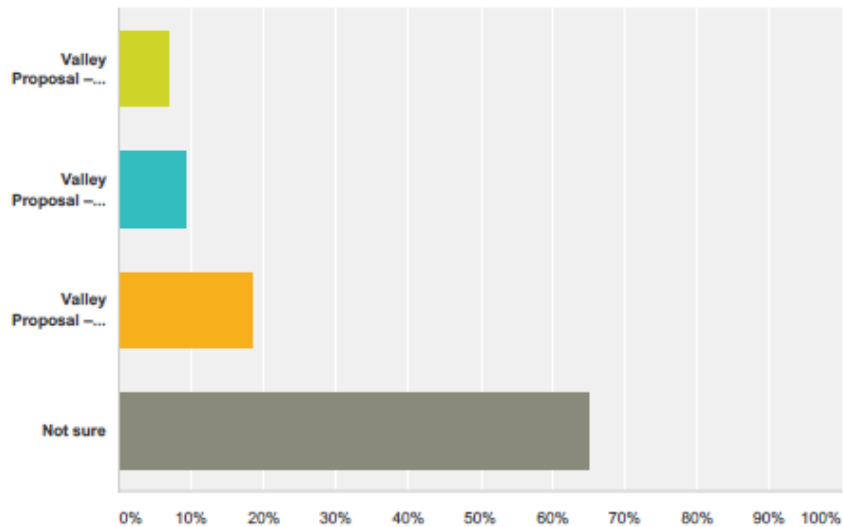


Answer Choices	Responses	
Valley Proposal – Version A	29.55%	13
Valley Proposal – Version B	13.64%	6
Valley Proposal – Version C	15.91%	7
Not sure	40.91%	18
Total		44

STA May 2017 Service Revisions Survey

Q10 Based on what you have read about the three Spokane Valley/Liberty Lake options, is there an option that is unacceptable to you?

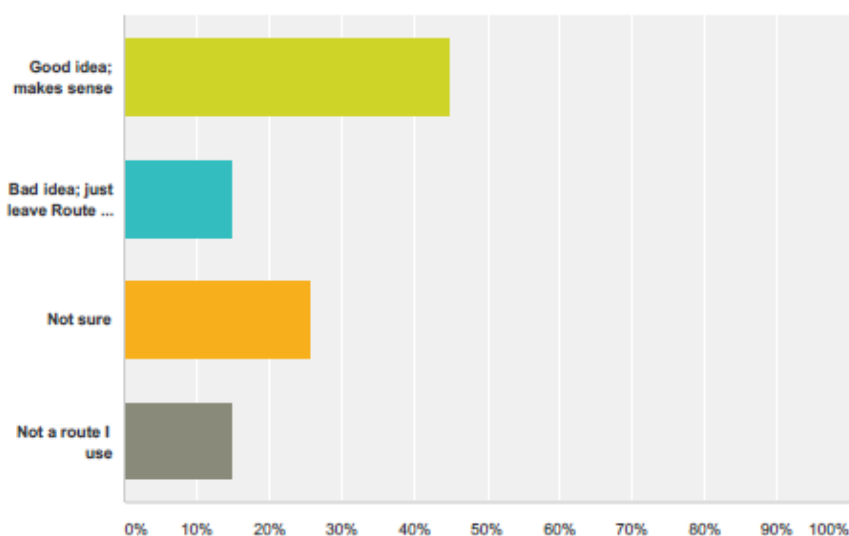
Answered: 43 Skipped: 20



Answer Choices	Responses	
Valley Proposal – Version A	6.98%	3
Valley Proposal – Version B	9.30%	4
Valley Proposal – Version C	18.60%	8
Not sure	65.12%	28
Total		43

Q11 All three Valley proposals could include significantly altering the Route 173 pattern to provide a faster trip to/from downtown and the VTC. This would also connect people to 2,500 more jobs by creating two new express routes thereby introducing express service on Pines Rd and Sprague Ave. This change would eliminate existing service on University Road and Mission Ave between the Valley Transit Center and I-90 at Argonne Road. What do you think of this idea?

Answered: 47 Skipped: 16

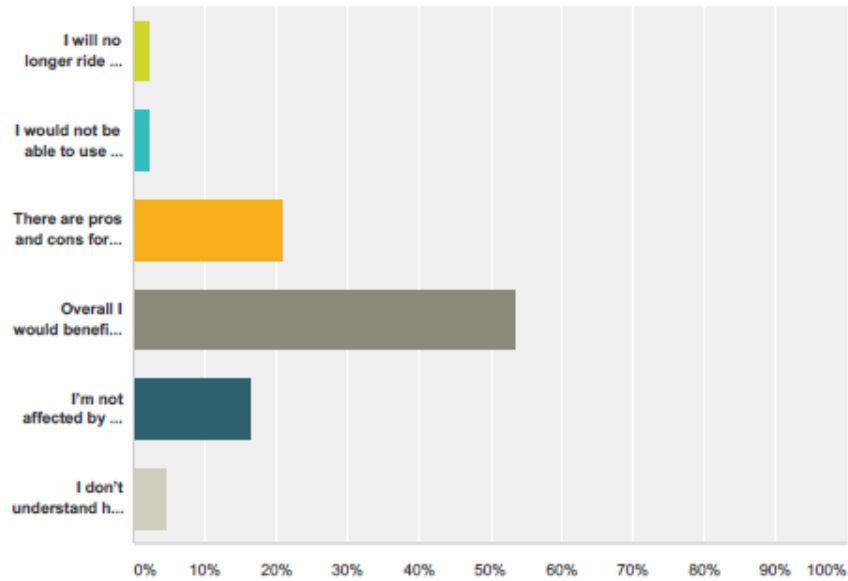


Answer Choices	Responses	
Good idea; makes sense	44.68%	21
Bad idea; just leave Route 173 the same	14.89%	7
Not sure	25.53%	12
Not a route I use	14.89%	7
Total		47

STA May 2017 Service Revisions Survey

Q12 Based on what you know of the Preliminary Proposal for May 2017, can you relate how these service revisions could affect you and how you travel?

Answered: 43 Skipped: 20



Answer Choices	Responses
I will no longer ride the bus	2.33% 1
I would not be able to use the bus as much as I do today	2.33% 1
There are pros and cons for me based on how I travel today	20.93% 9
Overall I would benefit for the proposed revisions based on where I travel	53.49% 23
I'm not affected by the proposed revisions	16.28% 7
I don't understand how the proposal affects me	4.65% 2
Total	43

#	Tell us more about how you will be affected:	Date
1	I don't ride the bus	9/30/2016 8:01 AM
2	There are many people that increased STA Routes in the Valley will positively effect. I work with students and families in poverty and who are low-income. They can benefit from increased routes in the Valley especially along Broadway Ave.	9/28/2016 7:58 PM
3	The proposals make a lot of sense. Good job.	9/28/2016 10:15 AM
4	It would make my commute to and from downtown Spokane from the valley take less time, which is always a good thing.	9/28/2016 9:47 AM
5	I travel between the VTC and downtown Spokane. A faster,more direct route will benefit me but I understand how it will impact a few people near University and Mission.	9/28/2016 9:32 AM
6	Our family works early in the morning and the fastest way we are able to get to work is via the 173. Without it, my husband will not be able to arrive to his job in time. Removing access to the 173 from the Millwood area will greatly and negatively impact our family.	9/21/2016 11:30 AM
7	It will help patient satisfaction at PM	9/19/2016 12:14 PM
8	It would open up an opportunity for me to ride the bus where I do not at this time.	9/19/2016 12:11 PM
9	I live up north and would get me to the Valley.	9/19/2016 12:06 PM

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10	I support all options as long as I can get to CHAS. I would be able to get my Dr @ CHAS without worrying to much about the weather and I would not have to waste so much time being early or worry about missing bus's and having to walk.	9/19/2016 12:02 PM
11	I got here from the 96 and walked 1 mile. Puts routes closer to Pine and Mission, especially at night. Provides direct route from my current stop at Pines and Mission to Riverpoint Campus (Route 196 express idea)	9/19/2016 11:54 AM
12	I support all options in question 8 because patients who don't have a car would benefit from any of them.	9/19/2016 11:48 AM

Q13 Please provide any additional comments, suggestions or concerns regarding the proposed service revisions in the area provided below.

Answered: 18 Skipped: 45

#	Responses	Date
1	Would like to see service from south Sullivan directly to Pines and Mission area	10/3/2016 5:50 PM
2	I think eliminating the 173 at Mission and Argonne/Mullan is a bad idea with the Alcoria office (9317 E Sinto Ave 99206) and shopping there. I think you'd increase service by involving them in the conversation. The workers there seem more frustrated at lack of service than anything. On the 190 the stops at Argonne and Dishman Mica would be rarely used but a stop at Sprague and Havana would improve mobility to the SCC groups especially as you are talking about not interlining the 97 and 32 creating a physical transfer.	9/28/2016 11:16 AM
3	Definitely need the service to the Providence Medical Park! Indiana & Desmet Ct	9/28/2016 10:36 AM
4	My teen daughter took the bus all summer and had to be dropped off at the Krispy Kreme stop and then walk all the way down to the apt building by Desmet Ct. I know patients that have to make that walk and that is a health risk for cardiology and vascular patients!	9/28/2016 10:20 AM
5	There is critical need for a stop on Indiana at Desmet Court.	9/28/2016 10:15 AM
6	I know there are a lot of people that ride route 173 and use the stops on Mission and University. I am concerned about service to them being eliminated. But I am all in favor of a more streamlined express route from the Valley Transit Center to downtown.	9/28/2016 9:47 AM
7	Very difficult to answer the questions in this format. Maps are not clear and are on separate page from questions. I printed them out which helped somewhat. It appears that the x's in the circles are the stop locations for the 190 and 196. A key or legend would help. I like Version C since it provides the most coverage (Indiana, Mirabeau Parkway/Pinecroft Business Park) but I don't understand the need for 196 on that section of Sprague and Pines. Numerous requests?	9/28/2016 9:32 AM
8	Na	9/24/2016 4:49 PM
9	a stop by chas valley clinic	9/21/2016 4:48 PM
10	More bus stop options near the CHAS Valley clinic and the Providence Medical center would be greatly beneficial. Patients that have any sort of physical limitation, i.e. COPD, issues with mobility, etc would really benefit from less travel time by foot.	9/21/2016 3:13 PM
11	STA needs to focus on providing earlier and later access and better times on the weekends especially instead of adding new routes and keeping the same schedule.	9/21/2016 11:30 AM
12	Indiana Ave needs more access with all the health care businesses located there. Please provide bus stops so people can see their health care providers.	9/21/2016 11:09 AM
13	Having the maps on the previous page made it difficult to refer to when it came to the questions. You should have had the maps and questions together. the maps were small and hard to reference. I want a new route on Indiana, but I wasn't sure which map to pick. I think it was B.....	9/21/2016 10:21 AM
14	Option B is too much service to Liberty Lake.	9/19/2016 12:24 PM
15	Thank you!	9/19/2016 12:14 PM
16	The sooner the better.	9/19/2016 12:02 PM

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17	Replacing Route 173 with 196 much more efficient and a better way to manage time rather than having to wait for multiple connections.	9/19/2016 11:54 AM
18	I am here speaking for my patients. Any of the options would work for them and I support all of them. None of the options are unacceptable to me and my patients. I have patients who have had orthopedic surgeries who ride the bus and then have to walk from Sullivan @ Indiana. I believe A, B, or C would work for my patients. Please propose to vote for this for us. Thank you!!! Alice A. - Providence Med Park Ortho Thank you for coming and speaking to us. Please put this in motion! We desperately need this for our patients. Thanks	9/19/2016 11:48 AM

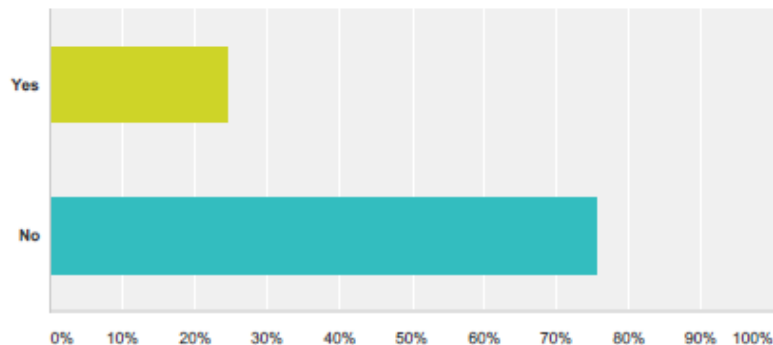
Q14 If you would like to receive updates concerning the May 2017 service revisions please enter your email below.

Answered: 7 Skipped: 56

#	Responses	Date
1	caitlin.cole@yahoo.com	9/28/2016 2:21 PM
2	aestes@spokanetransit.com	9/28/2016 11:16 AM
3	julielehman509@gmail.com	9/28/2016 9:47 AM
4	stewartryan@hotmail.com	9/28/2016 9:32 AM
5	uribe2993@hotmail.com	9/22/2016 3:33 PM
6	Janelandsam@gmail.com	9/19/2016 12:02 PM
7	karyl.pickard@providence.org	9/19/2016 11:36 AM

Q15 Do you use a Reduced Fare pass for seniors or persons with disabilities? (Optional)

Answered: 45 Skipped: 18

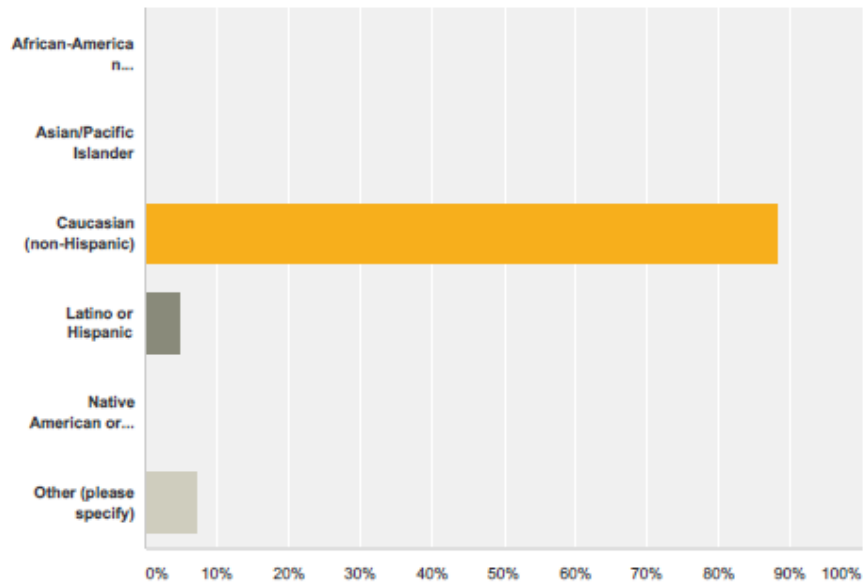


Answer Choices	Responses
Yes	24.44% 11
No	75.56% 34
Total	45

STA May 2017 Service Revisions Survey

Q16 To which racial or ethnic group (s) do you most identify? (Optional)

Answered: 42 Skipped: 21



Answer Choices	Responses
African-American (non-Hispanic)	0.00% 0
Asian/Pacific Islander	0.00% 0
Caucasian (non-Hispanic)	88.10% 37
Latino or Hispanic	4.76% 2
Native American or Aleut	0.00% 0
Other (please specify)	7.14% 3
Total	42

#	Other (please specify)	Date
1	White	9/24/2016 4:50 PM
2	Caucasian & Native American (Cheerikee/Blackfoot)	9/19/2016 12:03 PM
3	All - here representing patients of the hospital	9/19/2016 11:48 AM