

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, November 3, 2021, 1:30 p.m.

Via Video Conference

Committee Members: [Join Here](#)

General Public: [Join Here](#)

Audio Conference: Call the number below and enter the access code
+1-408-418-9388 | Access Code: **xx** | Password: 2021

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report (*5 minutes*)
3. Committee Action (*5 minutes*)
 - A. Minutes of the October 6, 2021, Committee Meeting – *Corrections/Approval*
 - B. Citizen Advisory Committee: New Member Nomination Approval (*Brandon Rapez-Betty*)
4. Committee Action (*20 minutes*)
 - A. Board Consent Agenda
 1. Boone North Energy Savings: Final Contract Acceptance (*Monique Liard*)
 2. Asphalt Maintenance Project – Final Contract Acceptance (*Monique Liard*)
 - B. Board Discussion Agenda
 1. (*No items being presented this month*)
5. Reports to Committee (*20 minutes*)
 - A. Fare Policy Revisions: Preliminary Proposal & Public Outreach (*Monique Liard/Karl Otterstrom*)
 - B. Third Quarter Performance Measures (*E. Susan Meyer*)
6. CEO Report (*15 minutes*)
7. Committee Information – *no discussion/staff available for questions*
 - A. September 2021 Operating Indicators (*E. Susan Meyer*)
 - B. September 2021 Financial Results Summary (*Monique Liard*)
 - C. October 2021 Sales Tax Revenue Information (*Monique Liard*)
 - D. Third Quarter 2021 Service Planning Input Report (*Karl Otterstrom*)
 - E. STA Moving Forward Quarterly Project Delivery Report (*Karl Otterstrom*)
 - F. STA Holiday Services & Office Hours (*Dana Infalt*)
8. December 1, 2021, Committee Meeting Draft Agenda Review
9. New Business
10. Committee Members' Expressions
11. Adjourn

Next Committee Meeting: December 1, 2021, 1:30 p.m. via WebEx.

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting on STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.