

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, April 4, 2018, 1:30 p.m.
Spokane Transit Southside Conference Room

AGENDA

Estimated meeting time: 90 minutes

1. Call to Order and Roll Call
2. Public Expressions
3. Committee Chair Report *(5 minutes)*
4. Committee Action *(5 minutes)*
 - A. Minutes of the February 28, 2018, (March) Committee Meeting – *Corrections/Approval*
5. **Committee Action** *(20 minutes)*
 - A. Board Consent Agenda
 1. September 2018 Service Revisions – Final Recommendation (*Otterstrom*)
 - B. Board Discussion Agenda
 1. *(No Items being presented this month)*
6. **Reports to Committee** *(35 minutes)*
 - A. Plaza Operations Study Overview (*Otterstrom*)
 - B. Annual Passenger Facilities Report (*Otterstrom*)
7. CEO Report *(15 minutes)*
8. Committee Information – *no discussion/staff available for questions*
 - A. March Sales Tax Revenue Information (*Warren*)
 - B. February 2018 Financial Results Summary (*Warren*)
 - C. February 2018 Operating Indicators (*Watkins*)
 - D. May 2018 Service Change Summary (*Otterstrom*)
 - E. STA Outreach Update (*Bousley*)
9. May 2, 2018, Committee Packet Draft Agenda Review
10. New Business *(5 minutes)*
11. Committee Members' Expressions *(5 minutes)*
12. Adjourn
13. Next Committee Meeting: May 2, 2018, 1:30 p.m.
(STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting on STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate.

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SPOKANE TRANSIT AUTHORITY
PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 2: PUBLIC EXPRESSIONS

REFERRAL COMMITTEE: N/A

SUBMITTED BY: N/A

SUMMARY: At this time, the Performance Monitoring and External Relations Committee will give the public an opportunity to express comments or opinions.

Anyone wishing to speak should sign in on the sheet provided and indicate the subject of interest.

RECOMMENDATION TO COMMITTEE: N/A

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

SPOKANE TRANSIT AUTHORITY
PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 3: COMMITTEE CHAIR REPORT

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Pamela Haley, Chair, Performance Monitoring and External Relations

SUMMARY: At this time, the Committee Chair will have an opportunity to comment on various topics of interest regarding Spokane Transit.

RECOMMENDATION TO COMMITTEE: N/A

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

SPOKANE TRANSIT AUTHORITY
PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 4A : **MINUTES OF THE FEBRUARY 28, 2018, (MARCH) PERFORMANCE
MONITORING AND EXTERNAL RELATIONS COMMITTEE
MEETING – CORRECTIONS OR APPROVAL**

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Dana Infalt, Executive Assistant

SUMMARY: Minutes of the meeting are attached for corrections or approval.

RECOMMENDATION TO COMMITTEE: Corrections or approval.

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

Spokane Transit Authority
1230 West Boone Avenue
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(509) 325-6000

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE

Draft Minutes of the February 28, 2018, (March) Meeting
Southside Conference Room

MEMBERS PRESENT

Pamela Haley, City of Spokane Valley *
Josh Kerns, Spokane County
Rhonda Bowers, Labor Representative
E. Susan Meyer, CEO (Ex-Officio)

MEMBERS ABSENT

Shirley Maike, City of Medical Lake
Lori Kinnear, City of Spokane
Odin Langford, City of Liberty Lake
(Ex-Officio)

STAFF PRESENT

Roger Watkins, Chief Operations Officer
Karl Otterstrom, Director of Planning and Development
Lynda Warren, Director of Finance and Information Services
Nancy Williams, Director of Human Resources
Emily Arneson, Community Ombudsman & Accessibility Officer
Krissy Ellis, Technology Projects Manager

GUESTS

Charles Hansen, Citizen Advisory Committee Member
Mike Kunder, AFSCME 3939 President

* Chair

1. **CALL TO ORDER AND ROLL CALL**

Chair Haley called the meeting to order at 1:32 p.m. Introductions were made.

2. **PUBLIC EXPRESSIONS**

None.

3. **COMMITTEE CHAIR REPORT**

None.

4. **COMMITTEE APPROVAL**

A. **MINUTES OF JANUARY 31, 2018 COMMITTEE MEETING**

Mr. Kerns moved to recommend approval of the January 31, 2018, (February), Committee meeting minutes. The motion was seconded by Chair Haley and passed unanimously.

B. **APPROVAL OF SCOPE OF WORK - FARE COLLECTION SYSTEM UPDATE**

Ms. Warren reviewed the Fare Collection System Update, pointing out the payment options/percentages currently being utilized by riders. She provided some historical background information and advised of technology improvements since 2014, particularly within the last two years. She added that staff would like to seek quotes for the mobile technology as well as account based technology for loading cards behind the scenes via the web. Ms. Warren noted that in addition to Customer Service at the Plaza, STA works with retail outlets to sell passes and advised the one obstacle to using Smart Cards is the inability to load the money on the card anywhere other than the Plaza.

Ms. Warren went over STA's current fare collection structures and briefed on what works well, areas needing improvement, core values and capabilities, overall concept and technology, as well as the anticipated timeline for this project, noting staff engaged IBI Group last fall to help design the Summary Scope of Work presented. She advised of the need for improving the collection of fare in anticipation of providing fast, all-door boarding / fare collection on the Central City Line (CCL) and other High Performance Transit (HPT) routes in the future.

Chair Haley asked if anyone had questions. None were forthcoming.

Chair Haley moved to approve the summary Scope of Work as presented and authorize staff to release a Request for Proposals for a Fare Collection System. The motion was seconded by Mr. Kerns and passed unanimously.

5. COMMITTEE ACTION

A. Board Consent Agenda

1. AWARD OF CONTRACT FOR 2018 ENERGY SAVINGS PROJECT

Mr. Watkins recapped that an Energy Savings Audit was completed in 2017. From that audit, two projects were selected by staff to move forward – replacement of Paint Booth and Lift Systems here at Boone Avenue and the HVAC replacement at the Plaza. The general Scope of Work was approved by the Performance Monitoring and External Relations Committee (PMER) last month and staff are bringing the Award of Contract recommendation. He provided some comparison photographs of existing and pointed out the need for a replacement, noting the current system utilizes manual lift systems (ladder) verses a proposed built in system.

The anticipated timeline was briefed and Mr. Watkins advised the performance assurance for the energy savings monitoring would continue from August 2018 through October 2019.

The members were provided background numbers because of increased costs. Mr. Watkins reviewed these numbers with the Committee, advising the paint booth was originally envisioned as a one for one exchange, which is not the case. He said it requires engineering, addition of structural elements, and more work on the roof than previously expected, as well as a good faith asbestos survey. In the Capital Improvement Project (CIP) budget, the paint booth is under resourced by approximately \$561,300 and the controls by approximately \$210,600, for a total shortfall of approx. \$772,000. To offset this additional expense, staff are proposing a favorable offset of approximately \$568,000 with the following:

- An estimated \$189,000 in Avista incentives
- Guaranteed annual utility savings of nearly \$57,000
- Local funds of \$322,000 that were programmed in the 2018-2019 Facilities–Administrative and Maintenance Capital projects that will not move forward or have been incorporated into the Boone NW Garage project (i.e., Sharp Ave acquisition)

The remaining \$202,000 in excess of the offset items would require new local funds added to the projects; however, this will not impact the overall board approved 2018 Capital Budget because of anticipated savings in other projects.

As a reminder, he noted the HVAC controls project simple payback period is five years and the Washington Department of Enterprise Services (DES) will perform project management for the duration of the project.

Chair Haley asked if anyone had questions. None were forthcoming. She noted she liked the project a lot.

Chair Haley moved to recommend the Board 1) approve a revised and consolidated project budget for the 2018 Energy Savings Project of \$1,850,000 and 2) authorize the Washington State Department of Enterprise Services to enter into contract with McKinstry, on behalf of STA, for an amount of \$1,850,000. Mr. Kerns seconded and the motion passed unanimously.

B. Board Discussion Agenda

(No items were presented this month.)

6. REPORTS TO COMMITTEE

A. Year End 2017 Performance Measures

Mr. Watkins noted the Performance Measures are staff's way of measuring how STA is performing against the established priorities and objectives. He said a complete set of the 2017 Year End Performance Measures is included in the packet, as well as a summary of significant measures of particular interest or that the committee has requested staff highlight on a routine basis.

He reviewed the provided Performance Measures as outlined and asked if anyone had questions. Brief discussion ensued.

B. 2017 Year End Unaudited Financial Report

The 2017 unaudited year-end financial report was distributed at the meeting. Ms. Warren provided a review of the Revenue, Expense, Operating Budget, and Capital, as well as the Federal Grant Report. She provided an overview of GASB-68 and how it impacts STA's budget. Ms. Warren presented an explanation of Accrual versus Cash reporting.

In the final slides, Ms. Warren reviewed the Total Revenues and Expense; Revenue, Operating & Capital Expenses 2007-2017; and the 2017 Cash Balance Summary, which included the Fleet Replacement Fund representation.

Ms. Warren reported on STA's Next Steps and offered to answer any questions.

No questions were forthcoming.

7. CEO REPORT

- Ms. Meyer reported on the State Legislation. She asked Karl Otterstrom to summarize the President's 2019 Budget and Central City Line (CCL) Eligibility for a Small Starts grant.
 - Mr. Otterstrom said the budgets that President Trump has put forward FY 2017, originally was an Obama Budget but Trump proposed a "Skinny Budget", and he proposed zero dollars for Small Starts. In May of 2017 Congress appropriated \$407M for that program. For FY 2018, he proposed zero dollars. Meanwhile, there are still two versions in the House and Senate for their Appropriations Committee. The House version has \$182M and the Senate version proposes \$318M; both well above the "zero" proposed by the President.
 - FY 2018 budget is expected to be approved in March, before the next continuing resolution is over (3/23). FY 2019 is zero. Mr. Otterstrom provided some context, he also released a capital investment grant report – so there are eight new projects that are at STA's rating of medium or better; therefore, the project is eligible. The typical / average request size is \$57M for all the projects currently pre-signed grant agreements. Some of those projects have been funded in FY 2017 but are still awaiting their grant agreement. Others are pending FY 2018 funding and others, like STA's project, are new to the recommended funding list or at least the statutory eligibly rated projects since the President technically did not recommend any of the projects.
 - The last point that he shared was the fact that the President is proposing in the new so called "Trillion Dollar Infrastructure Plan", part of the eligible projects or category projects would be transformative projects, of which the CCL could be eligible because it actually does still account for capital investment grant projects. The Small Starts / New Starts / Capital Investment report calls out that this is still eligible. He said at least we do know there are paths forward and one that we like the best because it has been the one that's been around (it is within the FAST Act) which is the Small Starts Program as codified in current law.

Ms. Meyer thanked Mr. Otterstrom for the explanation.

- Ms. Meyer reported the Legislature will adjourn on March 8, 2018, if all goes as planned and the House and Senate have until March 2nd to pass Bills that are not necessary to implement the budget.
- Ms. Meyer reviewed the following:
 - **HB 2822** – References the intentional misrepresentation of an animal as a service animal. This Bill is supported by many who advocate for people who use service animals, but not everyone agrees and there is some state-wide organizational level opposition. They don't want anything that could appear as a restriction on a person's ability to take a service animal and not have to talk about it or defend it. Staff are watching this bill with interest.
 - The Senate passed all three supplemental budgets (Operating, Transportation, and Capital). The House voted last night on the supplemental Transportation Budget and was told we will use the Senate Bill as the vehicle and then reconcile the two budgets.
 - **SB6414**– This is the Population Based Board Bill that would require PTBA Boards like STA, Vancouver, and Tacoma to be population based within the nine member limit of elected officials - population based representation. Under this new Bill, the City of Spokane will have four seats in lieu of two, City of Spokane Valley would have two, Spokane County would have two, and the Small Cities would have one.

- Travel to Washington, DC for the American Public Transportation Association (APTA) conference is planned for this month. Pam Haley, Al French, and Kevin Freeman will attend with Karl Otterstrom and Susan Meyer for the annual conference.
- Ms. Meyer asked members to please join STA staff at the March 9, 2018, ground breaking of the NW Boone Garage from 10:00 AM to 11:00 AM. Staff can provide additional information if needed. She noted this represents STA's first investment in the ability to put in battery electric technology and is a project of approximately \$7.5M in construction that is funded by the STA Moving Forward (STAMF) ballot measure.
- STA's Annual Safety Awards will be held on Sunday, March 25, 2018, to acknowledge employees who have achieved significant safety accomplishments. Invitations have been extended to Committee and Board members.
- Consultants from Cardinal Infrastructure (Sherry Little and Sev Miller) will be in Spokane to meet with the Board at the April Board meeting.

Chair Haley thanked Ms. Meyer for the CEO report.

8. COMMITTEE INFORMATION

- A. February 2018 Sales Tax Revenue Information – *as presented*
- B. 2017 State Audit Timeline - *as presented*
- C. January 2018 Operating Indicators - *as presented*
- D. Year End 2017 Safety & Loss Summary Report - *as presented*
- E. 4th Quarter 2017 Service Planning Input Report - *as presented*
- F. Public Hearing Notice - September 2018 Service Revisions-Draft Recommendation - *as presented*
- G. STA Outreach Update- *as presented*

9. APRIL 4, 2018 COMMITTEE PACKET AGENDA REVIEW

No changes at this time.

10. NEW BUSINESS

None.

11. COMMITTEE MEMBERS' EXPRESSIONS

None.

12. ADJOURN

Chair Haley adjourned the meeting at 2:32 p.m.

13. NEXT MEETING – WEDNESDAY, APRIL 4, 2018, 1:30 P.M., STA SOUTHSIDE CONFERENCE ROOM, 1230 WEST BOONE AVENUE

Respectfully submitted,



Dana Infalt, Executive Assistant

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM **5A1** : SEPTEMBER 2018 SERVICE REVISIONS – FINAL
RECOMMENDATION

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Karl Otterstrom, Director of Planning & Development
Kathleen Weinand, Principal Transit Planner

SUMMARY: Consistent with the *STA Moving Forward* (STAMF) plan approved by the Board and funding authorized by voters, a collection of fixed route bus improvements are scheduled to take place in September. Staff presented the Draft Recommendation for the September service revisions at the Performance Monitoring and External Relations (PMER) Committee's February meeting. The Draft Recommendation was made available on the web, conveyed on social media, and staff communicated via email to over 360 individuals who provided input on the Preliminary Proposal. STA received six written comments on the Draft Recommendation. The STA Board held a duly-noticed public hearing on the recommendation at their March 15, 2018, meeting with no testimony received at that time.

Staff have prepared a Final Recommendation for Board action at its April meeting. Written comments from customers submitted on the Draft Recommendation are included in the appendix of the report. The Final Recommendation reflects technical analysis, customer feedback, and adopted STA policies and plans. The final recommendations are the same as were recommended in the Draft Recommendation and presented to the PMER Committee in February, with the exception of the recommendation for changes to the Route 173 Valley Transit Center (VTC) Express.

The Draft Recommendation included a recommendation to replace Route 173 with two new express routes; the 190 oriented toward the Downtown Spokane job market and the 194, a subordinate peak route that would have served commuters traveling to jobs within walking distance of Mission Avenue and Argonne/Mullan Roads. The new route 190 would provide a faster and more direct route between the VTC and Downtown Spokane than the current Route 173 does. However, based on customer feedback on the Preliminary Proposal and Draft Recommendation as well as additional analysis by staff, staff is recommending to maintain Route 173 with the current routing pattern while also creating a new Route 190 between the VTC and Downtown Spokane. A new route 194 is no longer recommended. Under this recommendation, some trips of the 173 would be discontinued due to low ridership, other trips would be replaced to avoid duplication with trips on the new Route 190.

All the recommended changes are detailed in the *September 2018 Service Revisions - Final Recommendation* report which can be viewed by following the STA website link after March 30, 2018:

https://www.spokanetransit.com/files/content/Final_2018_Recommendation.pdf

RECOMMENDATION TO COMMITTEE: Recommend the Board approve the September 2018 Service Revisions as presented in the Final Recommendation effective September 16, 2018.

COMMITTEE ACTION:

RECOMMENDATION TO BOARD:

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

SPOKANE TRANSIT AUTHORITY
PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING
April 4, 2018

AGENDA ITEM 6A : PLAZA OPERATIONS STUDY OVERVIEW

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Karl Otterstrom, Director of Planning and Development
Kathleen Weinand, Principal Transit Planner

SUMMARY: The STA Plaza is the region's busiest passenger transportation center. Currently 28 of STA's 36 routes dwell at or near the Plaza using a staggered pulse system to facilitate transfers. Most routes are scheduled for 5 minutes between arrivals and departures. This facilitates connections and recovery. It also results in a cumulative impact on curb space in the Downtown, requiring boarding zones at adjacent buildings, including the Peyton Building and the Spokane Regional Business Center (SRBC) Building.

As an element of *STA Moving Forward*, and in cooperation with downtown community groups, commitments have been made to shrink the operational impact on curb space and sidewalks adjacent to the Plaza, discontinuing fixed-route bus boarding on sidewalks immediately adjacent to the SRBC and Peyton buildings. The *STA Moving Forward* plan assumes restructuring of the network to reduce the proportion of riders making connections at the Plaza and assumed all routes with 15 minute frequency or better will "board and go" instead of dwelling. Starting in 2021 the Central City Line (CCL) will provide frequent east-west service through the downtown core and adjacent districts. The CCL will provide connections to north and south running routes which will reduce the need for some routes to connect at the Plaza. Some of the operational changes may be phased in leading up to the implementation of the Central City Line as practicable.

STA has engaged a consulting team led by Nelson\Nygaard to assist in defining the technical details of STA's transit operations at the Plaza over the next five years in order to deliver *STA Moving Forward* improvements and reduce the passenger-loading impacts on adjoining buildings and businesses. The deliverables of the study will include a sequence and timeline for how it will be phased-in as well as include analysis of its operational integrity and traffic patterns. The project began in December 2017 and is scheduled to conclude before the end of 2018. The table below outlines the project timeline:

When	Project Phases
February-April	<ul style="list-style-type: none">• Introduce project• Inventory specific concerns
March -May	<ul style="list-style-type: none">• Develop preliminary alternative concepts• Draft evaluation criteria
May-July	<ul style="list-style-type: none">• Preliminary analysis of alternatives
September	<ul style="list-style-type: none">• Draft preferred alternative
October	<ul style="list-style-type: none">• Develop implementation strategy• Finalize plan

STA has enlisted staff from City of Spokane Streets, Neighborhood Services and Planning departments, the Downtown Spokane Partnership (DSP), the Spokane Regional Transportation Council (SRTC), and the STA Mobility Center to serve on the technical team for this effort. Presentations are also planned for the DSP Board and Business Improvement District. STA will engage specific property owners as needed.

With the help of STA and the technical team, the consultant team have developed draft alternatives and evaluation criteria (attached). The draft alternatives represent different technical approaches to meeting the project objectives. The level of service (routes, frequency, and hours of service) is assumed to be the same for each alternative. The alternatives will be compared based on the evaluation criteria. The preferred plan is likely to be a hybrid of alternatives.

During the committee meeting, staff will review the project timelines and expected next steps.

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**Spokane Transit Authority
Plaza Operational Analysis DRAFT Alternatives – 2/26/2018
Summary of Alternatives and Key Characteristics**

PROJECT PURPOSE

The purpose of the project is to define the technical details of STA's transit operations at the Plaza over the next five years in order to deliver STA Moving Forward Improvements and reduce the passenger-loading impacts on adjoining buildings and businesses.

ALTERNATIVES

- Allow comparison of different approaches to meeting the project purpose.
- Service levels will be held constant in each alternative.
- Alternatives will be compared based on the evaluation criteria already formed.
- "Preferred plan" likely to be some hybrid of alternatives, as opposed to picking an alternative.

Spokane Transit Authority
Plaza Operational Analysis DRAFT Alternatives – 2/26/2018
Summary of Alternatives and Key Characteristics

Key Characteristic	Alternative			
	a) Keep Operations Mostly the Same (For Comparative Purposes)	b) Fewer Boarding Zones Used More Intensely	c) Fewer Boarding Zones, Fewer Routes Serve the Plaza	d) Super Zones - All Routes Board and Go
Plaza zone assignments and geometrics	Minor changes to accommodate higher volumes	Some reassignment of zones; some layovers moved away from plaza. May require removing all sawtooth bays	Plaza reserved for routes with high volume of transfers	Major changes due to no plaza layover. May require removing all sawtooth bays and constructing HPT platforms around all three street sides
Schedule and pulse patterns	Minor changes to accommodate higher volumes	Additional pulses compared to today's maximum of 8/hr; minimal dwell at Plaza for pass-through routes (CCL, Monroe-Regal)	Minor changes but same number of pulses as today (max 8/hr.) at Plaza	No pulses. Schedules coordinated to accommodate high-volume transfers.
Network design	As envisioned in STAMF Plan but no additional modifications	As envisioned in STAMF Plan with some operational modifications to accommodate fewer zones	Maintains integrity of STAMF Plan but with network and operational modifications. Some routes moved away from Plaza but still serve downtown streets	As envisioned in STAMF Plan with operational modifications, but few network modifications
Fare and passenger transactions	No changes	HPT routes with back door fare validation	Perhaps all routes with all door boarding at Plaza	Perhaps all routes with all door boarding at Plaza
Relation to adjoining buildings	None	All passenger loading in Plaza zones only (no loading in zones P/1/9/10)	All passenger loading in Plaza zones only (no loading in zones P/1/9/10). New alighting only zones on WB Riverside.	All passenger loading in Plaza zones only (no loading in zones P/1/9/10)

Alternative Descriptions:

a) Keep Operations Mostly the Same

Current Plaza operation with expanded service

The primary use of this alternative is as a comparative basis.

Service expansion would include all items and route adjustments contemplated in STA Moving Forward, for example, Central City Line stops on Wall and Sprague, Route 25 to “Board and go” status with articulated buses, interline of routes 90 and 21, increase frequency on some routes etc.

Simulates Plaza conditions under a “business as usual” approach

b) Fewer Boarding Zones Used More Intensely

Staggered departures at Plaza, for example instead of a eight period pulse, buses might be pulsing every 5 minutes, a twelve period pulse, with clock-face headways maintained at a route level, e.g. a 15 minute route might pulse at :05, :20, :35, and :50 while a 30 minute route might pulse at :10 and :40 while another 30 minute route pulses at :15 and :45.

Some layovers moved away from Plaza

No or more minimal, example zero to two minutes, mid-route dwell at Plaza

All passenger loading in Plaza zones only – test would be to assess capacity of facility as it will exist in the future to accommodate the number of trips and scheduling.

Passenger boarding: no changes except for HPT routes with back door validation

c) Fewer Boarding Zones, Fewer Routes Serve the Plaza

Moving a small and select subset of routes away from the Plaza, but these routes would continue to operate in downtown. Routes with weaker transfer relationships might operate on a different street pair rather than Sprague and Riverside, maybe 1st and 2nd or 2nd and 3rd, all on Riverside, etc. or transfer relationships are created at locations other than the Plaza where routes cross, or can be designed to cross.

Intent is to move enough routes or trips away from the Plaza that “on Plaza” stops can easily accommodate the number of trips, perhaps even some dwell, and maintain the pulse operational pattern.

d) Super Zones - All Routes Board and Go

At Plaza arriving routes would either be interlined directly to another route or alight passengers and proceed immediately to an off-site location.

Departing buses would either be buses that just arrived on another route, interlined and operating in “load and go” mode or they would be arriving from off-site turn around/layover and operating in “load and go” mode.

Off-site layover would be focused at the periphery of downtown, in the west and east portions. Examples might include 2nd and Cedar or the Intermodal Station.

Spokane Transit Authority**Plaza Operational Analysis****DRAFT Alternative Evaluation Criteria – 2/20/2018**

Account	Criteria	Notes
Regional Community		
	Transit ridership	Expected influence on transit ridership Keep in mind difference between number of rides, passengers, passenger miles.
	On time performance	Qualitative description of the likely impacts to on-time performance of different alternatives
	Connectivity Index	Measure of ability to transfer between routes. Generated by HASTUS Transit Scheduling Software, based on opportunities, time, and importance or weight; e.g. larger volume and more important transfers will have greater weight
	Transfer distance	Measure of change in distance for customers to walk between buses. Also weighted based on usage.
	Travel time	Measure of change in travel time for a cross-section of common trips
	System legibility	Qualitative assessment of how the alternative affects how a new or current rider understands how to use the system
	Ride experience	Qualitative assessment of how the alternative affects perceived safety and quality of experience, e.g. transfers on a downtown street vs at the Plaza: is a street crossing introduced?
	Accessibility	Qualitative assessment of how the alternative affects accessibility of the transit system for people with disabilities
Downtown Community		
	Pedestrian level of service in transit loading areas	How much congestion is expected in transit boarding areas – may need to be subdivided into specific multiple areas.
	Curb space and dwell time for transit vehicles along business frontage	Will look at curb space and dwell time for all locations, but of particular interest is how much of that is occurring along private business frontage.

Plaza Operational Analysis
DRAFT Alternative Evaluation Criteria Version 2.20.18

Spokane Transit Authority

Account	Criteria	Notes
	Changes to auto level of service at affected intersections	This may end up being only effective for particular movements at specific intersections. Will know more as alternatives are developed further. May lead to recommendations for intersection improvements.
	Transit vehicle accumulations at particular nodes	Just in case the alternatives move to disperse layover in other downtown locations and we want to evaluate the impact of that dispersion.
	Out of service miles downtown	Related to vehicle accumulations at nodes, this is a measure of how much maneuvering transit vehicles would need to do to position themselves for revenue service
	Passenger loading volumes	Number of people expected to board in downtown transit zones along private business frontage
	Passenger drop-off volumes	Number of people expected to alight in downtown transit zones along private business frontage
	Compatibility with land use transition from institutional to retail	Qualitative assessment of how alternatives fit with the changing character of downtown & Riverside Ave in particular
	Parking impacts	Expected change in number of on-street parking spaces by type (commercial loading, meter, etc.)
	Bicycle facility impacts	Expected effects on existing or planned bicycle lanes or other facilities, e.g. bikeshare corrals.
Environment		
	Adaptability to battery buses	Most important issue would be wayside charging, if that is a direction STA is headed
	Downtown dwell times	Accumulation of all dwell times when buses are at curb idling. Looking at concentrations of mobile source emissions that essentially become point source emissions.

Plaza Operational Analysis
DRAFT Alternative Evaluation Criteria Version 2.20.18

Spokane Transit Authority

Account	Criteria	Notes
	Number of buses entering downtown core	Overall reducing or increasing this measure is relatively neutral as more buses means more mobility, fewer buses means lower emissions, unless they are all electric, that is.
Efficiency		
	Vehicle hours	Total hours vehicles are on the road, this is more important in terms of the comparison between alternatives rather than the precise absolute number
	In-service hours	Hours vehicles are providing service. Also a comparison between alternatives and may end up being stated as a ratio of in-service hours to total vehicle hours and the differences between alternatives.
	Number of transit vehicles required	Comparison between alternatives
	Distribution of layover time downtown versus other locations	This is both spatial and temporal. i.e. even if total layover hours remain unchanged, has the distribution of layover durations changed?
	Impact on operator work shifts	This is a place holder until we know if there is a distinguishing characteristic that is likely to change, for example, more split runs versus straight runs, or changes in relief locations.
	Capital investment required – non-vehicle	Do the alternatives require new capital (non-vehicle) investment not presently planned in Moving Forward? E.g. new layover or transfer facilities, upgrading stops for increased anticipated passenger volumes
	O&M costs for new facilities	Maintenance and security: higher volumes of passengers or new passenger facilities require higher levels of both.

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 6B : ANNUAL PASSENGER FACILITIES REPORT

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Karl Otterstrom, Director of Planning and Development
Mike Hynes, Associate Transit Planner

SUMMARY: The *Performance Report – Passenger Facilities* contains information about Spokane Transit including:

- Bus stop level ridership
- Park and ride utilization
- Capital projects and grant administration

Spokane Transit serves 1,693 bus stops, serves and maintains 130 transit shelters placed at 107 locations, serves and maintains twelve (12) park and ride lots, and provides bike lockers at select locations. Understanding how these passenger facilities are used enables Spokane Transit to focus its resources more efficiently and provides key data points which assist in ensuring the agency invests responsibly in infrastructure that supports the organization's mission statement and related goals and policies of *Connect Spokane*, STA's Comprehensive Plan.

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

Annual Performance Report – Passenger Facilities

Edition No. 6 (2017 Data)

Prepared for:
Board of Directors

Final

3/27/2018



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Executive Summary

Spokane Transit provides fixed route bus service, Paratransit service comparable to fixed route service and Vanpool service, to the cities of Airway Heights, Cheney, Liberty Lake, Medical Lake, Millwood, Spokane and Spokane Valley as well as unincorporated areas of Spokane County that are within the Public Transportation Benefit Area (PTBA).

In addition to providing fixed route, Paratransit and Vanpool service, Spokane Transit also serves 1,693 bus stops, serves and maintains 130 transit shelters, serves and maintains 12 park and ride lots as well as provides bike lockers at select locations in the service area.

The following report provides information in regards to Spokane Transit facilities to include bus stop level ridership, park and ride lot utilization, and passenger facilities projects delivery.

Spokane Transit believes it must invest responsibly in infrastructure that supports STA's Mission Statement and stated Comprehensive Plan goals and policies.

2017 Results

Bus Stops

The number of bus stops increased by 25 in 2017 due to the addition of the Route 95 Mid-Valley route. The additional stops added for Route 95 was off set slightly by removal of stops on Magnesium Road as a result of revisions to the Route 26 Lidgerwood.

Ridership

In 2017 Spokane Transit carried 10,264,971 passengers which is a slight increase from 2016's 10,255,851 passengers carried. Though fixed route ridership was essentially flat year over year, Spokane Transit achieved its goal of maintaining 2016 ridership levels. The following table indicates the top ten weekday boarding locations for bus stops for the year. Boarding data is compiled based on onboard route surveys completed as part of Spokane Transit's Transit Monitoring Program (TMP). Each service day, except holidays, two randomly selected trips are

surveyed. Additional trips are also selected to be surveyed each day and in total the TMP program surveyed 4,084 trips in 2017.

Top Bus Stops for Boarding Activity – 2017

The following bus stops experienced the highest passenger boarding activity in 2017. This list excludes transit centers and park and ride lot facilities.

Rank	Stop Name	DIR	Routes Served	Average Weekday Boardings	
				2017	2016
1	SFCC	WB	Routes 20 SFCC, 33 Wellesley	389	224
2	Betz at Al Ogdon Way	OB/CCW	Routes 66 Cheney/EWU, Route 68 Cheney Local	168	155
3	Monroe at Montgomery	IB	Route 24 Monroe	147	166
4	Division at Hoffman	IB	Route 25 Division	143	217
5	Northern Quest at Hayford	IB	Routes 61 Hwy 2 via Browne's Addition	143	117
6	SFCC	EB	Routes 20 SFCC, 33 Wellesley	142	187
7	Division at Wellesley	OB	Route 25 Division	134	147
8	Wellesley at Belt	EB	Route 33 Wellesley	127	102
9	Betz Road at 904	IB/CW	Route 66 Cheney/EWU, Route 68 Cheney Local	126	157
10	Monroe at Broadway	IB	Route 22 NW Blvd, Route 24 Monroe, Route 124 North Express	126	106

IB = Inbound, OB = Outbound, EB = Eastbound, WB = Westbound, CW = Clockwise, CCW = Counter-Clockwise

Recent Capital Improvements

Spokane Transit uses local funds, Federal funds, or a combination of both in order to improve and maintain bus stops and associated amenities through the service area. The following projects were completed in 2017 unless otherwise noted.

Transit Shelters

East Sprague Avenue

Spokane Transit worked cooperatively with the City of Spokane as part of the City's Sprague Targeted Investment Pilot (TIP) project to improve transit amenities at four locations as part of the larger corridor improvement project.



Sprague Avenue eastbound at Napa Street

Inbound and outbound bus stops, located at Sprague Avenue and Helena Street and Sprague Avenue and Napa Street respectively, were improved with 10 inch near-level boarding platforms, transit shelters, bench seating and LED lighting. These four locations combine for more than 52,000 weekday boardings on an annual basis.

These improved stops are the first in the Spokane Transit system to utilize near-level boarding platforms. Near-level platforms allow for faster boarding and eliminate the need for the bus to kneel when boarding and alighting customers. Spokane Transit has seen a marked reduction in dwell time of buses serving the stops from a median dwell time of 34 seconds prior to improvements to 12 seconds since the improved stops become operational in the fall of 2017. Spokane Transit also closed an additional pair of stops at Sprague Avenue and Pittsburg Street to further improve route efficiency.

East Indiana Avenue and Evergreen Road

Scheduled revisions enacted in September 2017 resulted in a new transfer point at the intersection of East Indiana Avenue and Evergreen Road where the Routes 95, 96 and 97 intersect.

In an effort to improve the customer waiting experience at transfer point, Spokane Transit worked cooperatively with the staff of the Spokane Valley Mall to construct a concrete shelter pad and install a transit shelter on mall property.

Operational Improvements

Route 95 Mid-Valley Passenger Improvements

In May of 2017, Spokane Transit implemented a new cross-valley route within the City of Spokane Valley. The Route 95 Mid-Valley implementation is part of a slate of projects that are planned as part of Spokane Transit's STA Moving Forward Plan.

The Route 95 connects the Valley Transit Center and Mirabeau Park and Ride via Broadway Avenue. The new route provides transit service to various schools, shopping centers, high-density residential developments, and medical services to include Providence Medical Park and CHAS Health.

In order to provide for passenger accessibility, Spokane Transit installed ADA improvements and shelter pads for future shelter locations at select



East Indiana Avenue westbound at Desmet Court

locations. Some improvements required extensive negotiation with private property owners to obtain easements and/or site licenses to construct improvements as there is insufficient right-of-way on which to install the improvements otherwise.

Dakota Street and Jay Avenue

The Route 26 Lidgerwood was modified in May of 2017 in order to improve service efficiency. The route was modified at its northern end to no longer serve Magnesium Road. Instead, the route continued north on Nevada Street before turning west on Jay Avenue and laying over on Dakota Street between the adjacent Wal-Mart and Winco shopping centers. The new layover location replaced the previous location on East Hoerner Avenue adjacent The Home Depot.

To provide for an accessible boarding and alighting location for customers and Spokane Transit operators, an ADA-compliant landing pad was constructed to connect the existing edge of curb and the sidewalk which was separated by a storm water swale.

Ridership at the new end-of-line location has quickly grown to more than 70 boardings per average weekday. Spokane Transit will review the potential for placing a transit shelter at the location in 2018.

State Routes 2/395 and Division Street and State Route 290/Trent Avenue ADA Improvements

Where possible, Spokane Transit seeks to work cooperatively with other public agencies in order to implement improvements to transit operations and customer access. In October of 2015, Spokane Transit was awarded \$1,297,500 in Congestion Mitigation Air Quality (CMAQ) funds for High Performance Transit (HPT) improvements along the Division Street corridor.

In 2017, the Washington State Department of Transportation (WSDOT) approached Spokane Transit for a cooperative project where WSDOT would utilize a portion of the CMAQ funds allotted to construct ADA improvements with Spokane Transit providing the local match; \$3,626.96.

In addition to ADA improvements, WSDOT also constructed transit improvements to include shelter pads at select high ridership locations within the project corridor.

Park and Ride Lots

Spokane Transit operates twelve park and ride locations within the service area. Eight are either owned or leased by Spokane Transit while the remaining four are made possible by cooperative agreement. Typically a cooperative agreement includes Spokane Transit contributing to the maintenance and snow removal of the lot.

Spokane Transit collects park and ride utilization data in two ways:

- 1) Routine surveys conducted by Spokane Transit Security personnel.
- 2) Annual License plate surveys of all park and ride lots in the service area.

Counts performed by security staff are conducted multiple times each weekday with a minimum of one count during the peak period when utilization of the lot is typically highest (exception: counts may or may not be conducted daily at outlying lots such as K Street Station in Cheney depending on staff availability). The charts that follow indicate the 85th percentile data related to park and ride counts.

Previous editions of this report included heat maps indicating the origin of vehicles utilizing the given lot. This data was obtained through agreement with the Washington State Department of Licensing (DOL) however, due to a change in state law for the dissemination and management of such data, it became no longer cost effective for Spokane Transit to obtain vehicle data for use in this report.

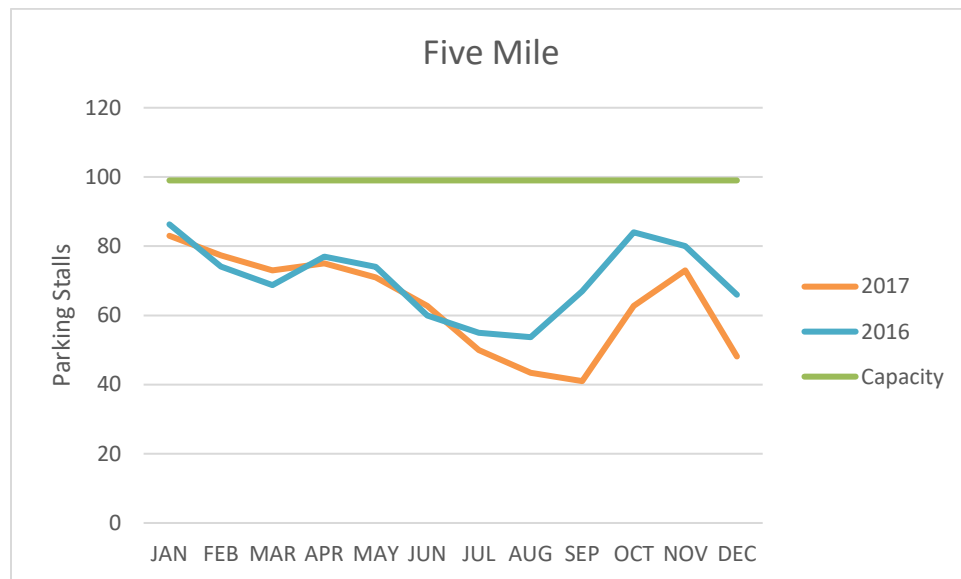
Owned/Leased Facilities

Five Mile Park and Ride

City	Location	Available Parking Spaces
Spokane	Ash Street and Five Mile Road	99

Five Mile Park and Ride is served by the Route 22 Northwest Boulevard, Route 24 Monroe, Route 27 Hillyard and Route 66 Cheney on select trips. Peak service on weekdays provides eight buses an hour departing to downtown Spokane.

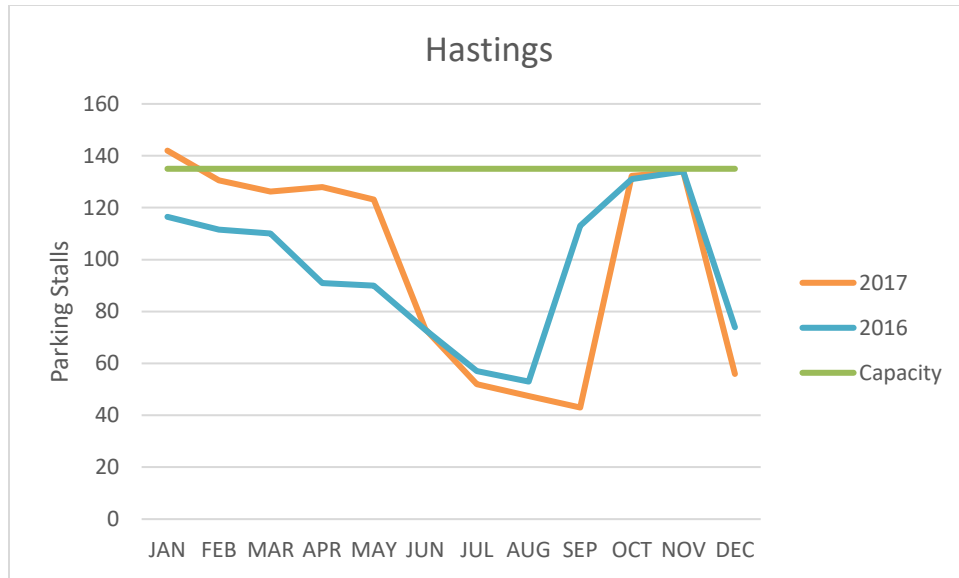
Five Mile Park and Ride averaged 175 boardings per weekday in 2017.



Hastings Park and Ride

City	Location	Available Parking Spaces
Spokane	Hastings Road and Mayfair Road	135

Hastings Park and Ride is served by Routes 25 Division, 124 North Express and Route 66 Cheney/EWU which has two morning departures when EWU is in session. The Route 25 provides fifteen minute peak frequency and thirty minute frequency on nights and weekends. The Route 124 operates on weekdays only. There were 209 boardings per average weekday in 2017. Use of Hastings Park and Ride tends to spike during the start of the fall and winter academic quarters.

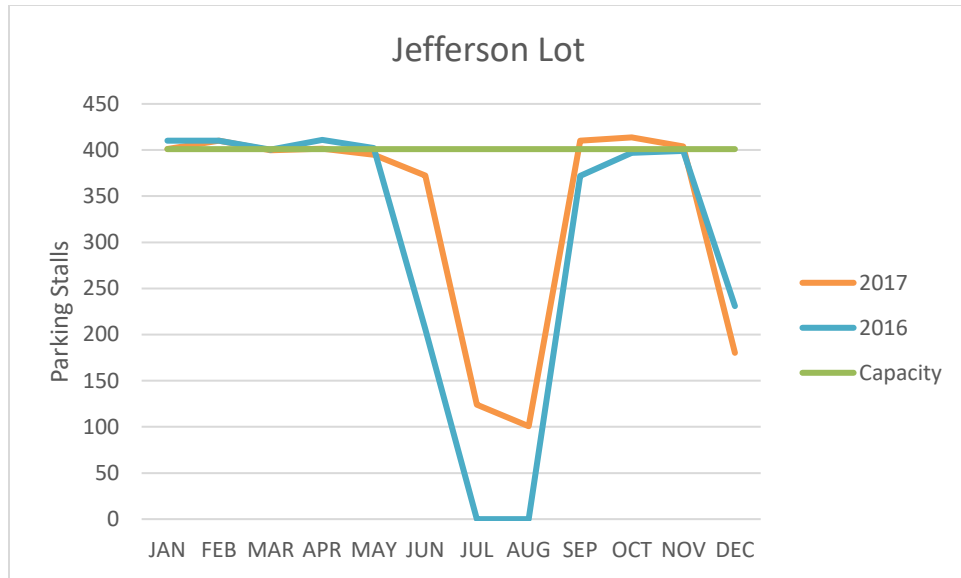


Jefferson Lot

City	Location	Available Parking Spaces
Spokane	Jefferson Street between 3 rd and 4 th Avenues	406

The Jefferson Lot is served by the Route 66 Cheney/EWU with fifteen minute frequency, or better, during the peak period when school is in session, thirty minute frequency on non-school days and hourly frequency on nights and weekends. The lot is also served by Route 62 with limited weekday service and Route 165 during the peak period.

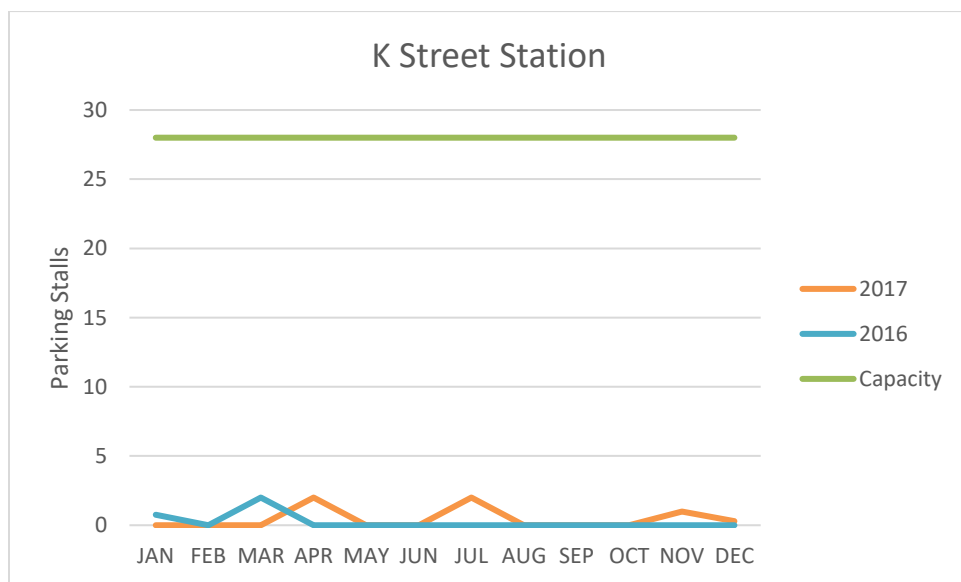
Jefferson Lot usage in 2017 was similar to 2016 as seen on the chart on the following page. The lot was open for all of 2017 which accounts for the notable increase in usage during the summer months. On an average weekday there were 659 boardings at the lot.



K Street Station

City	Location	Available Parking Spaces
Cheney	K Street and 1 st Avenue	28

K Street station is served by the Route 68 Cheney Local as well as the Route 165 Cheney Express. The Route 68 provides thirty minute peak frequency on weekdays and hourly frequency on nights and weekends. The Route 165 provides thirty minute peak frequency on weekdays only.

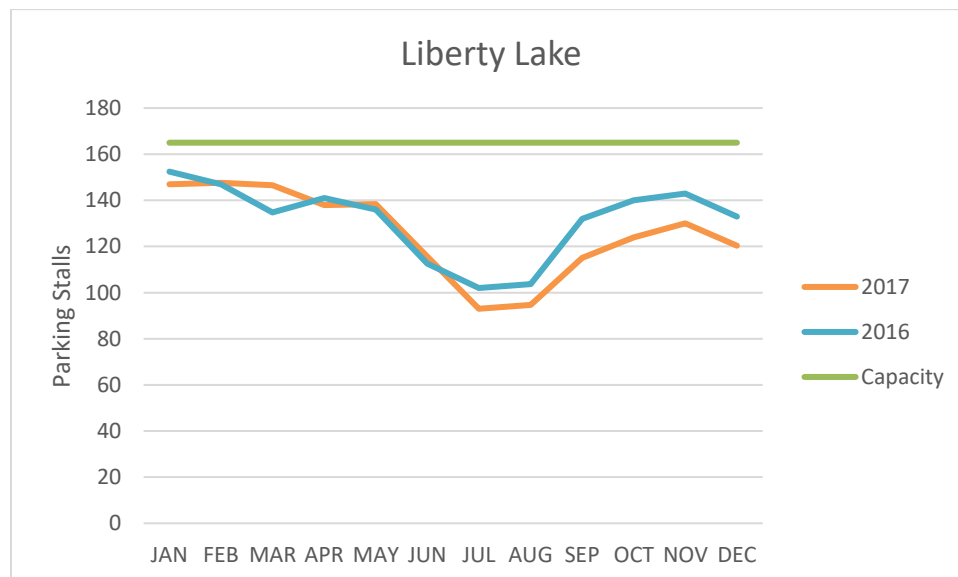


Liberty Lake Park and Ride

City	Location	Available Parking Spaces
Liberty Lake	E Mission Avenue and Meadowwood Lane	165

As of September 17, 2017 the Liberty Lake Park and Ride is served by the Route 74 Mirabeau/Liberty Lake, the Route 98 Liberty Lake via Sprague and the Route 172 Liberty Lake Express. The Route 74 provides seven to fifteen minute peak frequency between the Liberty Lake Park and Ride and Downtown Spokane stopping at the Mirabeau Park and Ride in Spokane Valley on weekdays. The Route 98 provides thirty minute peak frequency and hourly service on nights and weekends between the Liberty Lake Park and Ride and the Valley Transit Center via Sprague Avenue. The Route 172 provides three non-stop trips from the park and ride to Downtown Spokane in the morning and three non-stop trips from Downtown Spokane to the park and ride in the evenings on weekdays.

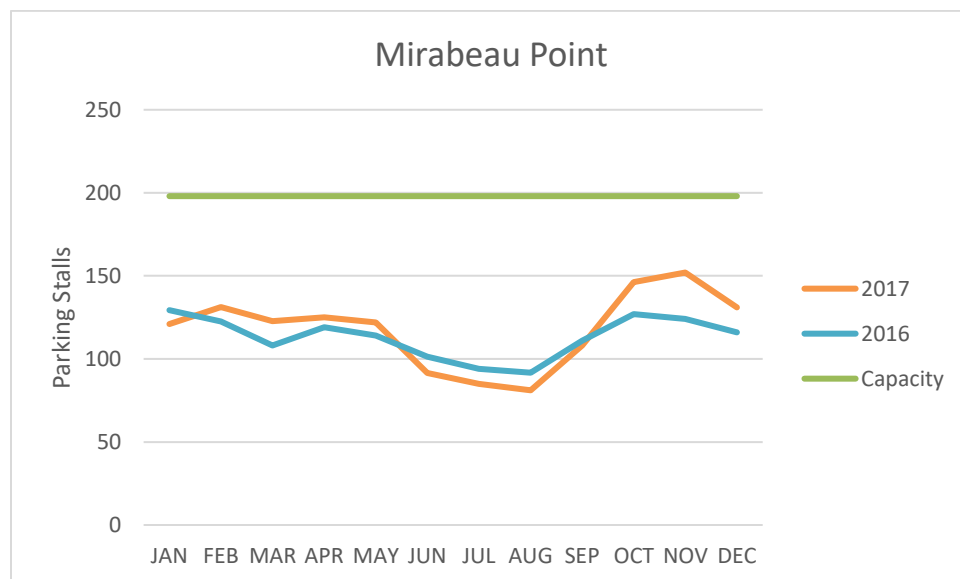
There were 109 boards per average weekday in 2017. Beginning in 2018, the Liberty Lake Park and Ride will have electric vehicle (EV) charging stations through a partnership with Avista. Spokane Transit will lease parking spaces to Avista and Avista will install and maintain the EV stations. At full build, up to ten vehicles will be able to charge while parked at the park and ride.



Mirabeau Point Park and Ride

City	Location	Available Parking Spaces
Spokane Valley	13209 E. Indiana Avenue	198

Mirabeau Point Park and Ride is served by the Route 32 Trent/Montgomery, Route 95 Mid-Valley, Route 96 Pines/Sullivan, Route 97 South Valley, and the Route 74 Mirabeau/Liberty Lake. These routes provide customers with various trip options to include direct service to Spokane Community College via the Route 32, service to the Providence Medical Park via the Route 95, access to the Valley Transit Center and Pines and Sullivan corridors via the Route 96 and 97 as well as access to Downtown Spokane and Liberty Lake via the Route 74.



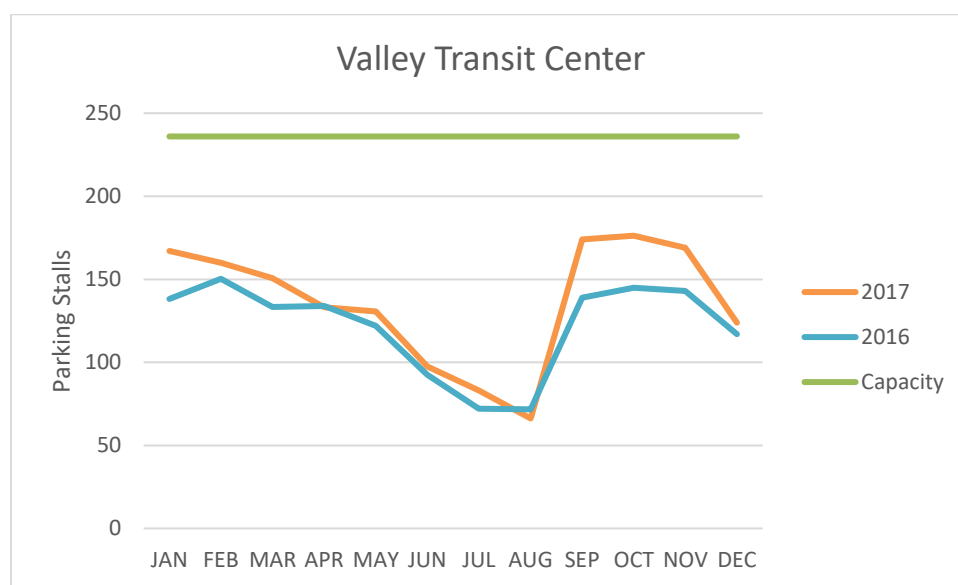
On average, there were 253 boardings each weekday in 2017. 70% of the boardings occur on the Route 74 which services Downtown Spokane and the City of Liberty Lake.

Pence-Cole Valley Transit Center (VTC)

City	Location	Available Parking Spaces
Spokane Valley	4 th Avenue and University Road	236

The VTC is served by the Route 90 Sprague, Route 95 Mid-Valley, Route 96 Pines/Sullivan, Route 97 South Valley, Route 98 Liberty Lake via Sprague and the Route 173 VTC Express. The Route 90 offers fifteen minute peak frequency while the 95, 96, 97, 98, and 173 all offer thirty minute peak frequency. Route 90 provides thirty minute frequency nights and weekends while the 95, 96, 97 and 98 offers hourly service.

The VTC continues to be a key location on the Spokane Transit system. With more than 1,200 boardings per average weekday, the VTC ranks behind on The Plaza and Eastern Washington University for average weekday boardings.

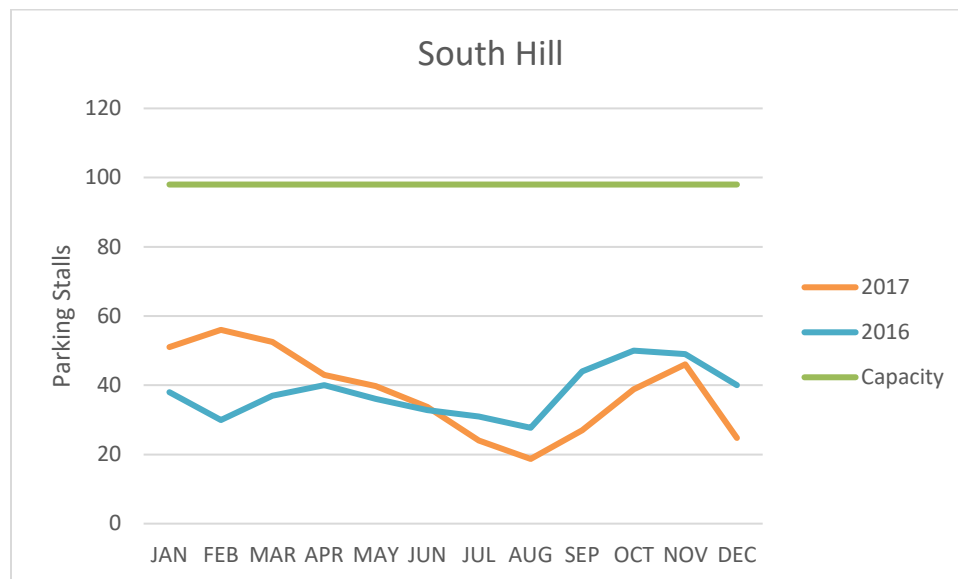


South Hill Park and Ride

City	Location	Available Parking Spaces
Spokane	31 st Avenue and Southeast Boulevard	98

The South Hill Park and Ride is served by the Route 34 Freya, Route 43 Lincoln/37th Avenue, the Route 44 29th Avenue and the Route 45 Regal. The Route 43 offers thirty minute peak frequency and the Routes 34, 44 and 45 offer fifteen minute peak frequency. Hourly service is offered on nights and weekends.

Despite low utilization of the park and ride, average weekday boardings remained strong in 2017 with an average of 359 boardings.



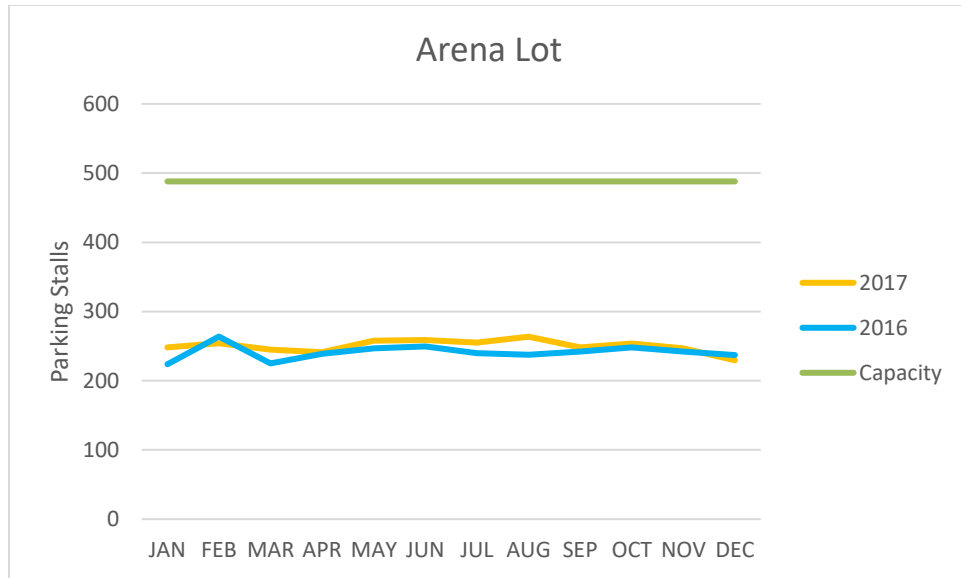
Cooperative Facilities

Arena Lot

City	Location	Available Parking Spaces
Spokane	W Boone Avenue and Howard Street	488

The Arena Lot is served by the Route 1 Plaza/Arena shuttle which provides ten minute peak frequency on weekdays only. Customers who choose to park at the Arena Lot can pay the \$1.75 cash fare, purchase a \$4.00 day pass or purchase a monthly pass for \$35.00. The monthly pass provides unlimited travel on shuttle vehicles.

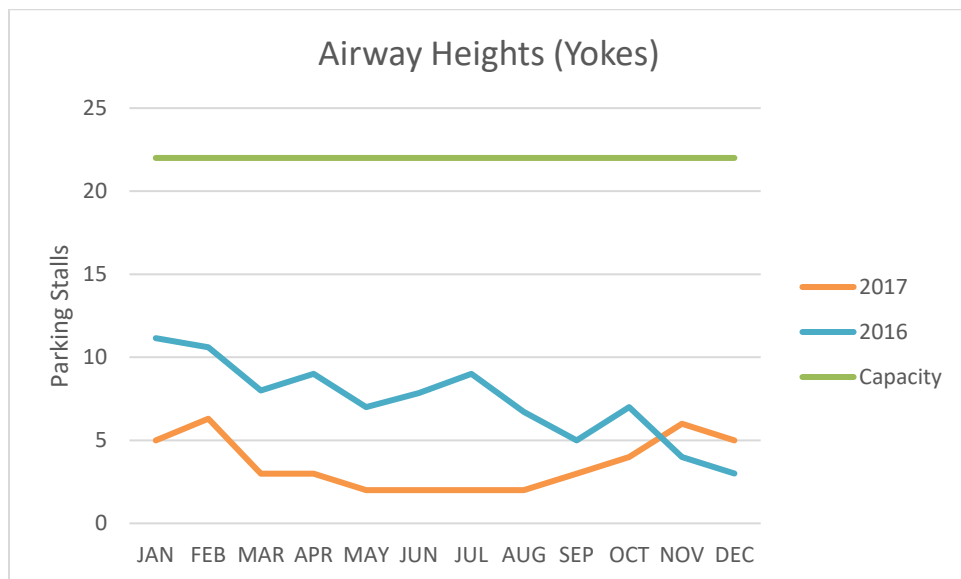
For 2017, the average weekday boardings were 250.



Airway Heights Park and Ride

City	Location	Available Parking Spaces
Airway Heights	SR 2 (in front of Yoke's Foods)	22

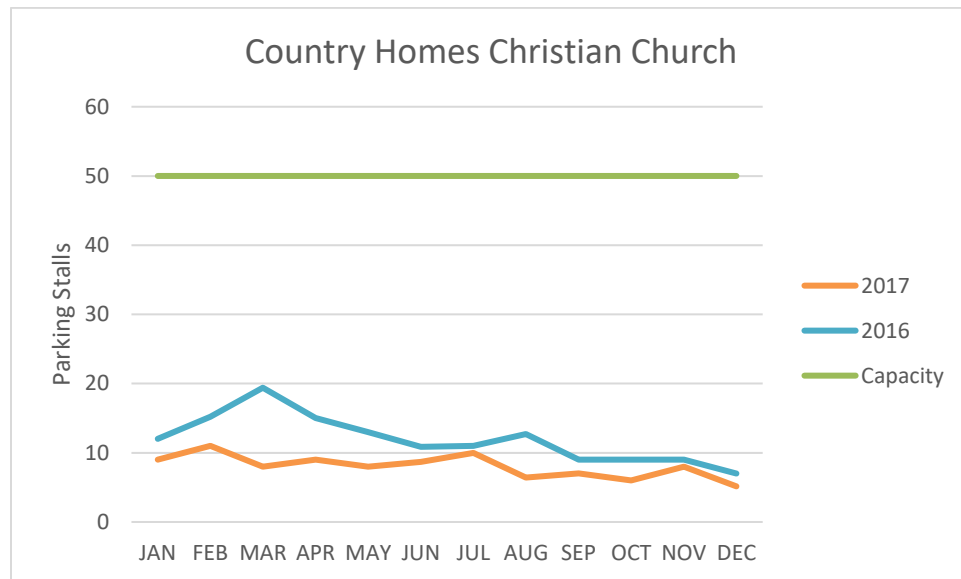
Airway Heights Park and Ride is served by the Route 61 Highway 2 via Browne's Addition which provides thirty minute peak frequency on weekdays and hourly service on nights and weekends. The Route 60 was also extended to serve Airway Heights in 2017 with service on Saturdays, Sundays, and holidays.



Country Homes Christian Church

City	Location	Available Parking Spaces
Spokane	Wall Street and Country Homes Boulevard	50

In cooperation with the Country Homes Christian Church, Spokane Transit offers 50 parking spaces to customers of the Route 124 North Express.



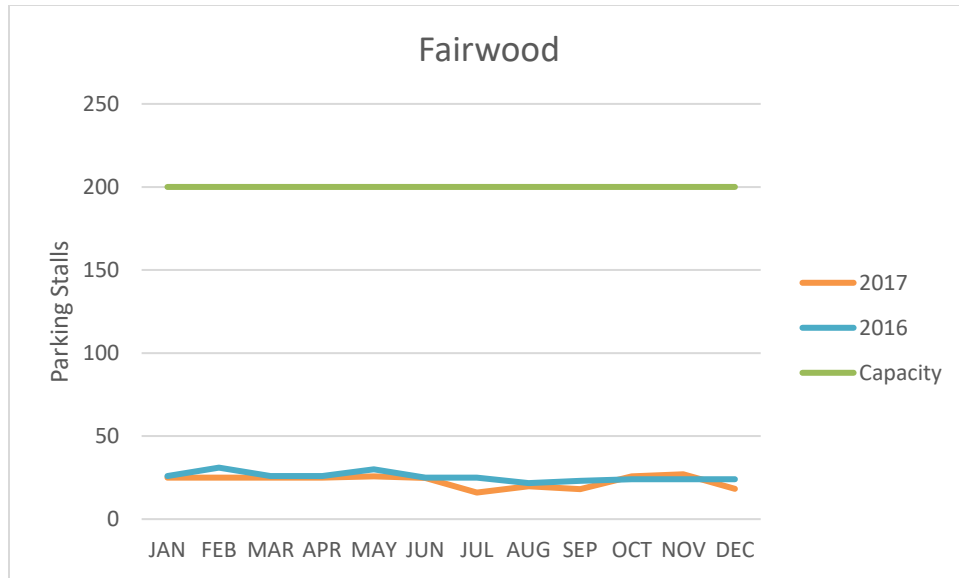
Average weekday boardings at the park and ride continued to trend upward in 2017 with an average of 17 compared to 13 the year prior.

Fairwood Lot

City	Location	Available Parking Spaces
Spokane	511 W. Hastings Road	200

Fairwood Lot is served by the Route 124 North Express on weekdays only. Parking at Fairwood Lot is made possible via a lease agreement with the Calvary Chapel lot and serves as an overflow lot for the Hastings Park and Ride. The lot has ample capacity with space for up to 200 vehicles.

Average weekday boardings at the Fairwood lot remained virtually flat compared to 2016 with 53 average weekday boardings.



Bike Lockers

Spokane Transit provides bike lockers at certain park and ride lots for customers who wish to ride their bike as well as access the fixed route system. All Spokane Transit buses have the capability of holding two bicycles on racks mounted on the front of the bus.

Bike lockers are available for \$5.00 per month with a minimum rental of three months required. A \$25.00 refundable key deposit is required.

Location	Total Bike Lockers Available	Total Bike Lockers Rented
Five Mile Park & Ride	6	2
Hastings Park & Ride	5	2
Jefferson Park & Ride	6	1
Liberty Lake Park & Ride	12	1
Mirabeau Point Park & Ride	6	1
South Hill Park & Ride	2	1
Valley Transit Center	12	1

Appendix

Table I - 2017 Average Weekday Boarding Activity by Stop

Data shown is based on Transit Monitoring Program surveys conducted during 2017. During onboard surveys, boarding and alighting activity is recorded at each stop along the given route. The data in the table below shows the combined boarding activity of all routes that serve the stop. The Interactive Voice Response (IVR) numbers shown correspond with the numbering system used for customer information.

IVR	Stop Name	DIR	Boards	Alights	Location Type
2723	Elm @ C Street	IB/CW/CCW	1,513	0	Shelter
3264	Plaza Zone 7	N/A	1,475	1,240	Plaza
3185	Plaza Zone 4	N/A	1,364	1,263	Plaza
1603	Plaza Zone 5	N/A	1,332	1,066	Plaza
2632	Plaza Zone 8	N/A	1,294	1,049	Plaza
3209	Valley Transit Center	IB	1,250	1,079	Transit Center
3132	Plaza Zone 6	N/A	1,082	306	Plaza
3246	Plaza Zone 3	N/A	1,005	897	Plaza
3168	Plaza Zone 2	N/A	985	0	Plaza
3204	Spokane Community College	IB/OB	877	732	Transit Center
2781	Plaza Zone 1	N/A	778	567	Plaza
3133	Plaza Zone 9	N/A	747	764	Plaza
2191	Leave @ Jefferson Lot	OB	637	23	Park & Ride
3981	Riverside @ Post	IB/OB	616	204	
1135	Spokane Falls Community College (WB)	IB/OB	389	135	Shelter
3998	South Hill Park & Ride	IB/OB	359	346	Park & Ride
4087	Plaza @ Wall St S	IB/OB	343	120	Plaza
2803	Mirabeau Point Park & Ride	IB/OB	253	422	Park & Ride
1005	Arena Lot	IB/OB	250	168	Park & Ride
2740	EWU	IB/OB	212	1,490	Transit Center
3159	Hastings Park & Ride	IB/OB	209	246	Park & Ride
1291	5 Mile Park & Ride	IB/OB	175	199	Park & Ride
2732	Betz @ Al Ogdon Way	OB/CCW	168	139	Shelter
1001	Wall @ Riverside	OB	149	1	
1499	Monroe @ Montgomery	IB	147	39	Shelter
1583	Division @ Hoffman	IB	143	108	Shelter

IVR	Stop Name	DIR	Boards	Alights	Location Type
4083	Northern Quest @ Hayford (CASINO)	IB	143	7	Shelter
1084	Spokane Falls Community College (EB)	IB/OB	142	238	Shelter
1526	Division @ Wellesley (Northtown)	OB	134	157	Shelter
2072	Wellesley @ Belt	EB	127	84	
2731	Betz (turnout) @ SR 904	IB/CW	126	49	Shelter
3438	Monroe @ Broadway	IB	126	77	Shelter
1503	Monroe @ Maxwell	IB	122	34	Shelter
1507	Riverside @ Browne	OB	113	31	
1569	Newport Highway @ N 9305	IB	113	6	
1570	Division @ Price	IB	113	10	
2049	Wellesley @ Division (Northtown)	WB	110	120	Shelter
3886	Perry @ 8th	IB	110	25	Shelter
4219	Plaza @ Wall St N	N/A	109	320	Plaza
2817	Liberty Lake Park & Ride	IB	109	247	Park & Ride
2987	Sprague @ Custer	IB	105	21	
2108	Leave Havana @ Sprague Southbound	SB	104	2	
1573	Division @ Rhoades	IB	102	20	
1203	Courthouse (Broadway @ Madison)	IB	101	45	Shelter
2865	Sprague @ Havana	OB	100	83	
1456	Monroe @ Wellesley	IB	100	26	Shelter
1944	Trent @ Perry (Social Security)	IB	99	11	
2968	Sprague @ Farr (WinCo)	IB	99	52	Shelter
2964	Sprague @ University	IB	95	2	
1501	Monroe @ Nora	IB	95	24	
3126	Wellesley @ Ash	EB	95	27	Shelter
3974	Monroe @ Gardner	IB	94	52	Shelter
1200	Broadway @ Maple	IB	91	15	Shelter
1602	Stevens @ Sprague	IB	88	74	
3257	5th @ Thor	IB	84	29	Shelter
1197	Broadway @ Nettleton	IB	83	2	
1840	Northeast Community Center	IB	83	27	Shelter
2628	Hwy 2 @ Hayford (Walmart)	IB	81	14	Shelter
1459	Monroe @ Garland	IB	80	16	
2083	Wellesley @ Division	EB	77	126	
1952	Sprague @ Browne	IB	76	88	
1198	Broadway @ Cannon	IB	74	0	
1577	Division @ Dalke	IB	73	23	
1505	Riverside @ Washington	OB	73	7	
3002	Sprague @ Helena	IB	72	54	
2040	Wellesley @ Pittsburg	WB	71	31	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4319	Dakota @ Jay	IB/OB	71	29	
3127	Spruce @ 2nd	IB	71	5	Shelter
3309	Monroe @ Broadway	OB	70	122	
1987	Francis @ Monroe	IB	68	6	
1209	Boone @ Spokane Transit Authority	IB	67	8	
3620	Nevada @ Lyons	IB	67	15	
1578	Division @ Central	IB	66	15	
1575	Division @ Lyons	IB	66	16	
2060	Wellesley @ Belt	WB	65	106	
1515	Ruby @ Indiana	OB	65	57	Shelter
2434	Regal @ 37th	IB	64	6	
2095	Wellesley @ Haven	OB	63	53	Shelter
3622	3rd @ Washington	OB	63	50	
3224	K Street Station	IB/OB	63	38	Park & Ride
3852	2nd @ Arthur	IB	62	20	
1273	Ash @ Sharp	IB	61	22	
2989	Sprague @ Havana	IB	60	84	
2525	Chandler @ Hartson	IB	60	24	
4159	Spokane Falls Blvd @ WSU/EWU Spokane	IB	59	10	
2980	Sprague @ Thierman	IB	59	6	
2429	Regal @ 53rd	IB	59	0	Shelter
1580	Division @ Rowan (Franklin Park)	IB	59	9	Shelter
1272	Ash @ Maxwell	IB	58	30	
1201	Broadway @ Cedar	IB	58	11	
3000	Sprague @ Napa	IB	57	13	
3855	2nd @ Cowley	IB	57	45	
3986	Veterans Hospital	IB/OB	57	62	Shelter
1831	Wellesley @ Lacey	IB/WB	56	23	
3007	Sprague @ Sherman	IB	56	25	
4187	Indiana @ Evergreen	IB/OB	45	10	
4273	Mansfield @ Cherry	WB	55	28	
3060	Pacific @ Cannon	IB	55	0	Shelter
1919	Greene @ Mission	IB/SB	55	14	
2640	Sunset @ Lewis	IB	55	14	
3785	Wellesley @ Monroe	WB	54	64	
2643	Sunset @ Rustle	IB	53	7	Shelter
1310	Hastings @ Fairwood Center	IB/OB	53	46	Park & Ride
1506	Riverside @ Bernard	OB	53	46	
4009	Indiana @ E. 12410 Sounds on Wheels	IB	52	0	
3861	Sprague @ Browne	OB	52	62	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1154	Boone @ Maple	IB	52	8	
1594	Division @ Nora	IB	51	56	
3781	Market @ Garland	EB	50	47	
2814	Appleway @ Molter	IB	50	11	
2946	Sprague @ Sullivan	IB	49	17	
2078	Wellesley @ Monroe	EB	49	64	
3792	Lincoln @ 2nd	IB	49	55	
1136	Fort George Wright @ Randolph	IB	49	41	
1191	A Street @ Boone	IB	48	0	
1571	Division @ Cascade	IB	48	13	
1585	Division @ Garland	IB	48	13	Shelter
2149	Pacific @ Oak	IB	48	13	
2727	6th @ W 440 Cheney HS	IB/CW	48	3	
1855	North Center @ Illinois	IB	48	15	
1461	Monroe @ Dalton	IB	48	7	
2991	Sprague @ Julia	IB	48	0	Shelter
4081	Sunset @ Government Way	IB	48	5	Shelter
2062	Wellesley @ Alberta	WB	48	18	
2427	57th @ Regal	IB	47	0	Shelter
1595	Division @ Mission	IB	47	48	
2088	Wellesley @ Nevada	EB	46	46	
2430	Regal @ Palouse Hwy	IB	45	6	
2853	Sprague @ Helena	OB	45	47	
3189	Havana @ Sprague	NB	45	51	
2384	8th @ McClellan	IB	44	1	
2208	Walnut @ 5th (Jefferson Lot)	IB	44	659	
1564	Hawthorne @ Newport Highway	IB	44	7	
2431	Regal @ 44th	IB	44	2	
3161	Wiscomb @ Wedgewood (Lilac Plaza)	IB	44	3	Shelter
1071	Sprague @ Jefferson	OB	43	27	Shelter
2560	Airway Heights P&R (Yokes)	IB	43	0	Park & Ride
2724	Elm @ 7th	IB/CW	43	0	
2958	Sprague @ Pines	IB	43	34	
1590	Division @ Buckeye	IB	42	23	
1521	Division @ Empire	OB	42	57	
1399	Ash @ Northwest Blvd.	IB	42	12	
1405	Monroe @ Indiana	OB	42	115	
3888	Newark @ Richard Allen Ct	IB	42	8	
2343	Garfield @ 30th Ave (Manito Center)	IB	41	17	Shelter
1614	Hamilton @ Mission	OB	41	45	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1596	Division @ Sharp	IB	41	18	
1599	Division @ North River Drive	IB	41	29	
1568	Newport Highway @ Holland	IB	41	6	
2206	Walnut @ 7th	IB	41	5	Shelter
1195	Broadway @ Lindeke	IB	41	0	
2359	29th @ Ray	SB	41	6	
1497	Monroe @ Grace	IB	40	8	
2467	Southeast Blvd @ 29th	IB	40	9	
2092	Wellesley @ Pittsburg	EB	40	64	
1533	Division @ Francis	OB	40	93	
2047	Wellesley @ Addison	OB/WB	39	54	Shelter
2190	3rd @ Cedar	IB	39	19	
1846	Crestline @ North Foothills	IB	39	9	
2037	Wellesley @ Haven	WB	39	36	
2038	Wellesley @ Crestline	WB	39	19	
2291	Adams @ 6th	IB	39	0	
2204	Walnut @ 9th	IB	38	10	
1408	Monroe @ Carlisle	OB	38	153	Shelter
1607	Ruby @ Sharp	OB	38	59	
1027	Sacred Heart Medical Building	IB/OB	38	28	
1741	Lidgerwood @ Columbia (Holy Family)	IB	38	12	Shelter
1826	Haven @ Diamond	IB	37	7	
4028	Ash @ Mallon	IB	37	16	
1394	Ash @ Garland	IB	37	2	Shelter
1190	A Street @ Sinto	IB	37	0	
1514	Ruby @ Mission	OB	37	47	
2884	Appleway @ Farr (WinCo)	OB	37	93	Shelter
4183	Hamilton @ Cataldo	IB	36	22	Shelter
3307	Monroe @ Summit	IB	36	9	
2812	Molter @ Meadowwood Tech Park	IB	36	25	Shelter
1832	Wellesley @ Cook	WB	36	6	
1546	Hawthorne @ Division	IB	35	6	
1188	Summit @ Lindeke	IB	35	0	
1664	Hamilton @ Mission	IB	35	49	
3340	Monroe @ Boone	OB	35	93	
2285	14th @ Lincoln	IB	35	10	Shelter
2115	Thor @ 5th	SB	35	27	
2354	29th @ Regal	NB	35	49	
4236	McKeehan Way @ Washington	CCW	34	19	
1628	Nevada @ Wellesley	OB	34	28	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1269	Ash @ Indiana	IB	34	11	
1509	Division @ Spokane Falls Bl.	OB	34	20	
3085	Mission @ Crestline	IB	34	13	Shelter
2908	Sullivan @ Broadway	OB	33	22	
2905	Sullivan @ Sprague	OB	33	11	
2974	Sprague @ Vista	IB	33	11	
2993	Sprague @ Freya	IB	33	25	
2998	Sprague @ Altamont	IB	33	30	
3009	Sprague @ Cowley	IB	33	60	
1199	Broadway @ Oak	IB	33	2	
2710	Washington @ 3rd	OB/CW	33	11	Shelter
1403	Monroe @ Maxwell	OB	32	104	
2085	Wellesley @ Addison	IB/EB	32	48	
3762	Montgomery @ Jackson	WB	32	2	
1587	Division @ Bridgeport	IB	32	25	
3854	2nd @ Sherman	IB	32	15	
1871	Washington @ Nora	IB	32	7	
2725	6TH STREET @ ELM	IB/CW	32	0	
1417	Monroe @ Wellesley	OB	32	83	
2368	29th @ Pinecrest	IB	32	4	
2044	Wellesley @ Nevada	WB	31	54	
1217	Maple @ Maxwell	OB	31	66	
4268	Mansfield @ Cherry	EB	31	31	
1391	Ash @ Wellesley	IB	31	30	
1192	A Street @ Dean	IB	31	0	
1184	Pettit @ Augusta WCCC	IB/OB	31	31	Shelter
1462	Monroe @ Frederick	IB	31	7	
1267	Ash @ Montgomery	IB	31	4	
3302	Division @ Queen	IB	31	28	
4077	Nevada @ Hoerner (WinCo)	IB	30	1	
1665	Hamilton @ Sharp	IB	30	7	
1007	Washington @ North River Drive	IB	30	16	
4085	Cannon @ Sunset	OB	30	25	
3841	5th @ Stone E Central CC	IB	30	16	
2952	Sprague @ Evergreen	IB	30	13	
2855	Sprague @ Napa	OB	30	55	
2034	Market @ Garland	WB	30	31	
1517	Ruby @ Jackson	OB	30	37	
2644	Sunset @ Lindeke	IB	30	3	
1874	Washington @ Sinto	IB	29	17	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1083	Fort George Wright @ Randolph	OB	29	37	
1566	Newport Highway @ Graves	IB	29	4	
3743	Montgomery @ Argonne	EB	29	27	
1763	Washington @ Mission	OB	29	46	Shelter
2084	Wellesley @ Lidgerwood	EB	29	21	
3081	Mission @ Regal	IB	29	2	
3599	9671 N Nevada	IB	29	1	
3619	Nevada @ Cozza	IB	29	4	
1285	Maple @ Wellesley	OB	29	40	
2218	10th @ Madison	OB	29	27	
1045	6th @ Stevens	IB	29	6	
3602	Argonne @ Mission	IB	29	4	
2985	Sprague @ Light Entrance to Costco	IB	29	27	
3623	3rd & Pine	OB	29	105	
1796	Northeast Community Center	OB	28	92	
1540	Division @ Lincoln	OB	28	75	
3094	Mission @ Division	IB	28	12	
2820	Appleway @ Meadowwood Ln	IB	28	8	Shelter
2376	Grand @ 18th	IB	28	6	
1996	Francis @ Nevada	IB	28	15	
1592	Division @ Montgomery	IB	28	16	
3857	2nd @ McClellan	IB	28	9	
2352	29th @ Southeast Blvd	NB	28	14	
1392	Ash @ Longfellow	IB	27	6	
2770	1st @ Cheney Spokane Rd.	IB/CCW	27	18	Shelter
3299	Rowan @ Driscoll	IB	27	9	
1186	Mission @ Nettleton	IB	27	0	
2982	Sprague @ Fancher	IB	27	3	
4097	14th @ Adams	IB/OB	27	7	
4039	Wellesley @ Ash	WB	27	49	
1825	Rowan @ Haven	IB	27	5	
3890	Arthur @ 5th	IB	27	2	
1572	Division @ Cozza	IB	26	10	
3015	Mission @ Hamilton	OB	26	34	
3076	Cannon @ 4th	IB	26	22	
3289	Perry @ 9th Avenue	OB	26	78	Shelter
3083	Mission @ Cook	IB	26	5	
2955	Sprague @ McDonald	IB	26	0	
2943	Sprague @ Conklin	IB	26	2	
1187	Mission @ Cochran	IB	25	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3263	Riverside @ Hemlock (Broadmoor Apt)	IB	25	31	
2847	Sprague @ Cowley	OB	25	35	
2867	Sprague @ Custer	OB	25	120	
2840	Mission @ Mullan	IB	25	15	
2761	1st @ G Street	IB/CCW	28	8	
1584	Division @ Longfellow	IB	25	9	
3248	3rd @ Cowley	OB	25	69	
1641	Nevada @ Francis	IB	25	15	
2344	31st @ Grand Bl	IB	24	19	
4121	Betz @ Washington (Eagle Point)	OB/CCW	24	31	
2779	SR 904 @ 1st (Four Lakes)	IB	24	11	
3119	Lawson @ 12th	IB	24	0	
3874	Newark @ Laura	OB	24	43	
1600	Spokane Falls Blvd @ Bernard	IB	23	91	Shelter
2726	6th @ Oak	IB/CW	23	2	
1096	Driscoll @ Hoffman	EB	23	13	
2874	Appleway @ Thierman	OB	23	45	
3400	Indiana @ Valley Mall (Black Angus)	IB/OB	23	10	Shelter
2436	Southeast Blvd @ Regal	IB/OB	23	7	
1460	Monroe @ Kiernan	IB	23	2	
3306	Monroe @ Summit Parkway	OB	23	46	
2516	Perry @ 11th	IB	23	17	
4032	North Foothills @ Pittsburg	IB	23	1	
1823	Rowan @ Lacey	IB	23	13	
1535	Division @ Lyons	OB	23	64	
1805	Wellesley @ Lacey	OB/EB	23	32	
1163	Courthouse (Broadway @ Madison)	OB	22	48	Shelter
2316	29th @ Division	IB	22	0	
2567	Hayford @ 9th Av	IB	22	2	
1397	Ash @ Grace	IB	22	7	
2031	Market @ Euclid	WB	22	18	
4200	Sprague @ Haven	IB	22	6	
1047	5th @ Wall	IB	22	10	
2915	Sprague @ Sullivan	OB	22	49	
3984	Jefferson Lot	OB	22	6	
2435	Regal @ 35th	IB/OB	22	10	
2150	Pacific @ Maple	IB	22	9	
1562	Hawthorne @ Mayberry	IB	22	7	
3601	Nevada @ Magnesium	IB	22	3	
2615	Lidgerwood @ Rowan	IB	22	16	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1645	Nevada @ Joseph	IB	22	1	
1646	Nevada @ Rowan	IB	22	3	
1644	Nevada @ Central	IB	22	3	
2210	Stevens @ 4th	OB	22	30	
2846	Sprague @ Division	OB	22	53	
2931	Barker @ Boone	IB	21	0	
3086	Mission @ Marshall	IB	21	3	
1873	Washington @ Maxwell	IB	21	12	
3470	Division @ Longfellow	OB	21	59	
1875	Washington @ Boone	IB	21	24	
2818	Regal @ 5001 S	IB	21	0	
2469	Southeast Blvd @ Rockwood Blvd	IB	21	0	
3771	Trent @ Dale	WB	21	14	
3124	Fairchild @ Front Gate	IB/OB	21	15	
2298	Stevens @ 6th	OB	20	31	Shelter
1736	Addison @ Lyons	IB	20	3	Shelter
3744	Montgomery @ Argonne Village	EB	20	7	
2857	Sprague @ Altamont	OB	20	35	
1222	Northwest Blvd @ Ash	OB	20	29	
2887	Sprague @ University	OB	20	0	
2893	Sprague @ Pines	OB	20	29	
1149	1st @ Jefferson	IB	20	38	
2689	1st @ College Hill	OB/CW	20	24	
1510	Division @ North River Drive	OB	20	41	
3089	Mission @ Hamilton	IB	20	21	
2911	Sullivan @ Broadway	IB	20	17	
1150	Monroe @ 1st	OB	20	5	
1194	A Street @ Broadway	IB	19	0	
1604	Washington @ Main	OB	19	4	
2995	Sprague @ Greene	IB	19	11	
2970	Sprague @ Mullan	IB	19	10	Shelter
2342	29th @ Grand	OB	19	42	
2588	Medical Lake Center	IB/OB	19	6	Transit Center
4119	57th @ Hailee	IB	19	2	
4101	Spokane Falls Blvd @ Riverpoint	OB	19	41	
3853	2nd @ Hatch	IB	19	5	
2618	Lidgerwood @ Olympic/Wabash	IB	19	23	
1656	Nevada @ Bridgeport	IB	19	4	
1653	Nevada @ Empire	IB	19	7	
1663	Hamilton @ Indiana	IB	19	15	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1739	Lidgerwood @ Dalke	IB	19	1	
1613	Hamilton @ Sharp	OB	19	39	
3950	Argonne @ Knox	IB	19	1	
3977	Argonne @ Montgomery	IB	19	0	
2690	1st @ Cheney Spokane Rd.	OB/CW	19	19	
3537	Cook @ Hoffman	IB	19	4	
1992	Francis @ Division	IB	19	7	
1821	Rowan @ Stone	IB	19	4	
1955	Haven @ Wellesley	IB	19	21	
1994	Francis @ Addison	IB	19	9	
3285	Grand @ 28th	IB	19	2	
2365	29th @ Stone	IB	19	2	
1088	Cochran @ Dalton	EB	19	6	
3627	3rd @ Arthur	OB	18	46	
3760	Mansfield @ Wilbur	WB	18	5	
3061	Trent @ Bessie (DSHS)	WB	18	5	Shelter
1519	Division @ Bridgeport	OB	18	55	
2878	Appleway @ Park	OB	18	20	
2331	2nd @ Washington	IB	18	36	
1765	Washington @ Indiana	OB	18	19	
3490	Pines @ Sprague	OB	18	6	
2266	37th @ Grand	IB	18	2	
1132	Alberta @ Northwest Blvd	WB	18	16	
3096	Division @ 5th	IB	18	3	
2899	Sprague @ Evergreen	OB	18	7	
4186	Indiana @ Evergreen	OB	18	35	
3157	Washington @ Spokane Falls Blvd	OB	18	14	
3836	5th @ Greene	IB	18	1	
2978	Sprague @ Coleman	IB	17	5	
2997	Sprague @ Lacey	IB	17	5	
4206	Wall @ 4th	IB	17	12	
3325	Wall @ Country Homes Bl (CHURCH)	IB	17	0	Park & Ride
1660	Hamilton @ Jackson	IB	17	6	
2539	Leave SIA Concourse A	IB/OB	17	1	Shelter
1726	Nevada @ Lincoln	IB	17	1	
1737	Addison @ Francis	IB	17	15	Shelter
1412	Monroe @ Dalton	OB	17	43	
2130	Frey @ 29th Avenue	SB	17	4	
2362	29th @ Mt Vernon	SB	17	21	
1366	Indian Trail @ Barnes	IB	17	1	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2145	4th @ Hemlock	IB/OB	17	37	
2835	University @ Boone	IB	17	4	
2630	Hwy 2 @ Flint (Triumph)	IB	17	3	
2959	Sprague @ Perrine	IB	17	13	
1452	Monroe @ Rowan	IB	17	1	
1454	Monroe @ Queen	IB	17	1	
1516	Ruby @ Montgomery	OB	17	17	
3430	32nd @ Clinton	IB	17	6	
3454	32nd @ University	IB	17	20	
1917	Greene @ Jackson	OB/EB	17	16	
1916	Market @ Cleveland	OB/EB	17	17	
4090	Sullivan @ Kiernan	IB	17	0	
2369	29th @ Ivory	IB	17	6	
2379	Grand @ 12th	IB	17	4	Shelter
1616	Hamilton @ Illinois	OB	17	31	
1216	Maple @ Boone	OB	17	59	
1162	Courthouse (Broadway @ Madison)	OB	17	60	
2849	Sprague @ Sherman	OB	17	52	
1762	Washington @ Sinto	OB	17	44	
3753	Mansfield @ Wilbur	EB	16	13	
2542	Hayford @ Hwy 2 (Walmart)	OB	16	109	
2073	Wellesley @ Cannon	EB	16	6	
4100	29th Av @ Garfield St (Manito Center)	OB	16	27	
3858	5th @ Thor	OB	16	61	
3632	5th @ Stone E Central CC	OB	16	30	Shelter
3012	Mission @ Ruby	OB	16	8	
1882	Trent @ Perry (Social Security)	OB	16	100	
4000	Betz Rd @ Al Ogdon Way	IB/CW	16	109	
3301	Francis @ Crestline	OB	16	23	Shelter
3039	Pacific @ Hemlock	IB	16	6	
1004	Howard @ Gardner	OB	16	104	Shelter
3539	Cook @ Rich	IB	16	4	
2983	Sprague @ Howe	IB	16	10	
2535	Sunset @ Lewis	OB	16	51	
4025	Maple @ Mallon	OB	16	10	
2263	37th @ Perry	IB	16	6	
4170	Mission @ Crestline	OB	16	15	
2133	Pacific @ Oak	OB	16	97	
3301	Francis @ Crestline	OB	16	23	
3162	Lawson @ 6th	IB	16	2	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3128	Lawson @ 8th	IB	16	0	
2549	Airway Heights Correctional Center	IB	16	0	
1767	Indiana @ Division	OB	16	6	
1968	Francis @ Nevada	OB	16	30	
1939	Napa @ Cataldo	IB	16	3	
1204	Monroe @ Summit	IB	16	0	
1148	1st @ Cedar	IB	15	18	
1326	Waikiki @ Hawthorne	IB	15	0	
2154	Sunset @ Lindeke	OB	15	41	
1076	Riverside @ Hemlock (Broadmoor Apt)	OB	15	20	
2070	Wellesley @ Alberta	EB	15	41	
2079	Wellesley @ Wall	EB	15	9	
4099	55th @ Freya	IB/OB	15	28	
4235	Buckeye @ Dale	IB/OB	15	8	
3982	Appleway @ Barker	IB	15	0	
3834	5th @ Freya	IB	15	4	
3837	5th @ Haven	IB	15	4	Shelter
2869	Sprague @ Carnahan	OB	15	40	Shelter
2862	Sprague @ Freya	OB	15	50	
4049	Washington @ 2nd	IB	15	15	
2381	8th @ Washington	IB	15	6	
2016	Spokane Falls Blvd @ Cincinnati	IB	15	12	
2203	Cedar @ 12th	IB	15	6	
1993	Francis @ Lidgerwood	IB	15	16	
1615	Hamilton @ Indiana	OB	15	17	
1699	Wiscomb @ Wedgewood (Lilac Plaza)	OB	15	31	
4102	Spokane Falls Blvd @ Front	IB	15	20	
4086	4th @ Hemlock	IB	15	1	
1658	Hamilton @ North Foothills Drive	IB	15	13	
2976	Sprague @ Park	IB	14	22	
3003	Sprague @ Ivory	IB	14	3	
3004	Sprague @ O'Keefe Bridge Overpass	IB	14	17	
2966	Sprague @ Felts	IB	14	2	Shelter
3661	Assembly @ Sanson	IB	14	5	
3433	Pines @ 32nd (U-High)	IB	14	20	
3406	Sullivan @ 4th	IB	14	23	
3756	Indiana @ Valley Mall	IB	14	6	
4157	Sullivan @ Wellesley	IB	14	3	
3515	Mission @ Vercler (Val Gen Hospital)	IB	14	0	
2094	Wellesley @ Crestline	EB	14	30	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2101	Market @ Euclid	EB	14	29	
1941	Napa @ Springfield	IB	14	9	
2400	Regal @ 37th	IB/OB	14	28	
4110	Cedar @ 8th	IB	14	4	
1151	Monroe @ 2nd	OB	14	44	
1070	Sprague @ Monroe	OB	14	2	
3839	5th @ Smith	IB	14	6	
3192	Park @ Broadway	IB	14	0	
3058	Argonne @ Trent	IB	14	0	Shelter
1913	Euclid @ Thor	OB	14	15	
1906	Myrtle @ Marietta	OB	14	25	
2609	Lefevre @ Medical Lake High School	IB	14	0	Shelter
1052	Lincoln @ Spokane Falls Blvd	OB	14	2	
2125	Freya @ Congress	SB	14	4	
2117	Thor @ 8th	SB	14	0	
2361	29th @ Regal	SB	14	27	
2771	1st @ College Hill	IB/CCW	13	14	
4014	Sullivan @ 8th	OB	13	2	
3252	Greene @ Jackson	OB/WB	13	12	
2051	Wellesley @ Whitehouse	WB	13	7	
2035	N Market @ Rockwell	WB	13	3	
2042	Wellesley @ Perry	WB	13	7	
1127	Driscoll @ Garland	WB	13	1	
4195	Crestline @ Joseph	IB	13	5	
4108	Indiana @ Standard	IB	13	3	
2000	Francis @ Crestline	IB	13	15	
1868	Indiana @ Ruby	IB	13	20	
2880	Appleway @ Vista	OB	13	17	
2851	Sprague @ O'Keefe Bridge Overpass	OB	13	32	
1852	Division @ 6th Ave	IB	13	0	
2798	Indiana @ Hanson Center Eastbound	IB/OB	13	27	
3860	Mission @ Calispel	IB	13	15	
3088	Mission @ Superior	IB	13	3	
2380	8th @ McClellan	IB	13	7	
2314	29th @ Latawah	IB	13	4	
2378	Grand @ 14th Avenue	IB	13	11	Shelter
3597	Hawthorne @ Nevada	IB	13	0	
3600	Nevada @ Holland	IB	13	0	
3278	Whitworth College Shelter	IB/OB	13	20	Shelter
1649	Nevada @ Wellesley	IB	13	30	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1781	North Center @ Montgomery	OB	13	58	
1777	Illinois @ Hamilton	OB	13	9	
1261	Northwest Blvd @ Alberta	IB	13	1	
4109	Cedar @ 10th	IB	13	2	
2936	Appleway @ Corbin	IB	13	0	
2292	5th @ Jefferson	IB	13	2	
3757	Indiana @ Evergreen (Boston Pizza)	IB/OB	13	31	Shelter
1760	Washington @ North River Drive	OB	13	38	
4269	Mansfield @ River Rock Apts	EB	13	4	
3741	Trent @ Vista	EB	13	22	
1414	Monroe @ Garland	OB	13	46	
1531	Division @ Central	OB	13	103	
1529	Division @ Rowan	OB	13	62	
4238	McKeehan Way @ Sports Complex	OB/CCW	13	18	
3548	Nevada @ Lyons	OB	13	46	
2742	C Street @ 5th	CCW	13	3	Shelter
1624	Nevada @ Empire	OB	13	14	
3821	8th @ Eastern	IB	13	5	
3011	Mission @ Division	OB	13	28	
4299	Indiana @ Desmet Ct	IB	12	0	
1938	Napa @ Boone	IB	12	6	
2332	9th @ McClellan	OB	12	19	
1038	Cowley @ Hartson (St Lukes)	IB	12	0	
2566	Hayford @ 12th Av	IB	12	12	
2622	Hwy 2 @ Craig	IB	12	0	
1165	Broadway @ Cedar	OB	12	35	
4209	Perry @ Marietta	IB	12	3	
3870	Indiana @ Mirabeau Parkway	IB/OB	12	16	
4089	Progress @ Trent	OB	12	2	
2816	Appleway @ E 22910	IB/OB	12	0	Shelter
1843	Crestline @ Gordon	IB	12	3	
2832	University @ Main (NB)	IB/OB	12	2	
1953	Sprague @ Bernard	IB	12	28	
4279	Broadway @ Bowdish	OB	12	2	
4278	Broadway @ Pierce	OB	12	0	
1134	TJ Meenach @ Elliot	WB	12	1	
2758	1st @ W 800	IB	12	2	
3528	Rowan @ Haven	OB	12	22	
3208	Francis @ Division	OB	12	18	
1971	Francis @ Mayfair	OB	12	13	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1247	Wellesley @ Gustavus	IB	12	4	
3598	Nevada @ N 9727	IB	12	0	
1652	Nevada @ Lacrosse	IB	12	1	
1642	Nevada @ Decatur	IB	12	0	
1662	Hamilton @ Illinois	IB	12	26	
2358	29th @ Thor	SB	12	8	
2127	Freya @ 24th	SB	12	8	
2025	Havana @ Ferry	NB	12	1	
2011	Ray @ 15th	NB	12	13	
3087	Mission @ Upriver Drive	IB	12	2	
3434	Monroe @ Dalke	IB	11	1	
3435	Monroe @ Columbia	IB	11	0	
2514	Perry @ 15th	IB	11	2	
1537	Division @ Weile	OB	11	95	
4151	32nd @ Bowdish	IB	11	0	
3410	Sullivan @ 12th	IB	11	6	
4167	Broadway @ Argonne	IB	11	15	
3823	8th @ Fancher	IB	11	4	
3833	5th @ Rebecca	IB	11	0	
3819	8th @ Thierman	IB	11	1	
1380	Francis @ A Street	IB	11	7	
4180	Evergreen @ Indiana	IB	11	3	
3509	Mission @ Evergreen	IB	11	3	
3568	Pines @ 8th	IB	11	0	
3213	Pines @ Main	IB	11	0	
2320	Bernard @ 25th	IB	11	2	
4166	Rowan @ Ash	IB	11	1	
3664	Alberta @ Francis (Midwick)	IB	11	0	
1393	Ash @ Lacrosse	IB	11	2	
3346	University @ 16th	OB	11	0	
3396	Sullivan @ 4th	OB	11	16	
2221	14th @ Lincoln	OB	11	31	
3879	Perry @ 17th	OB	11	6	
3313	Francis @ Cedar	IB	11	1	
1143	Riverside @ A St	IB	11	5	
2543	Northern Quest Casino	OB	11	175	Shelter
2348	29th @ Perry	OB	11	34	
1937	Napa @ Sinto	IB	11	0	
2264	37th @ Arthur	IB	11	1	
2948	Sprague @ Progress	IB	11	4	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2940	Sprague @ Flora	IB	11	0	
2949	Sprague @ Adams	IB	11	4	
1986	Francis @ Jefferson	IB	11	0	
1867	Indiana @ Lidgerwood	IB	11	4	
2728	6th @ Golden Hills Drive	IB/CW	11	10	Shelter
3779	TJ Meenach @ Northwest Blvd	EB	11	25	
1085	Fort George Wright @ Elliot	EB	11	8	
2795	Indiana @ Valley Mall (IHOP)	IB/OB	10	9	
1411	Monroe @ Frederick	OB	10	35	
1790	Crestline @ Euclid	OB	10	37	
1957	Rowan @ Lacey	OB	10	21	
1262	Northwest Blvd @ Nettleton	IB	10	1	
3125	Spruce @ 2nd	OB	10	82	
1657	Nevada @ Dalton (Gonzaga Prep)	IB	10	3	
1655	Nevada @ Gordon	IB	10	0	
3618	Nevada @ Sharpsburg	IB	10	3	
2831	SIA Concourse C	IB/OB	10	38	Shelter
2356	29th @ Ray	NB	10	26	
2017	Spokane Falls Blvd @ Cincinnati	OB	10	25	
4214	Broadway @ Argonne	OB	10	19	
4136	Broadway @ Vista	IB	10	4	
3292	Boone @ Spokane Transit Authority	OB	10	38	
3242	Park @ Sprague	OB	10	9	
3222	Betz @ SR 904 (Cheney)	IB	10	2	
2852	Sprague @ Ivory	OB	10	10	
1051	Lincoln @ Sprague	IB	10	127	
2794	Wall @ 5th	OB	10	31	
1554	Newport Highway @ N 9222	OB	10	153	
1560	Hawthorne @ Division	OB	10	75	
2797	Indiana @ Valley Mall (HK Buffett)	IB	10	8	
2215	Adams @ 6th	OB	10	46	
4182	Hamilton @ Cataldo	OB	10	33	
2638	Hwy 2 @ Windsor	IB	10	2	
1484	Monroe @ Wedgewood	IB	10	0	
4052	18th @ Hogan	IB	9	2	
3245	Perry @ 17th	IB	9	4	
2468	Southeast Blvd @ 27th	IB	9	0	
2682	Four Lakes	OB	9	23	
3398	Indiana @ Hanson Cntr Signal Light	IB	9	38	
1842	Crestline @ Providence	IB	9	5	Shelter

IVR	Stop Name	DIR	Boards	Alights	Location Type
2330	Washington @ 4th	IB	9	28	
2326	Bernard @ 15th	IB	9	0	
2090	Wellesley @ Perry	EB	9	23	
4231	Spokane Falls Blvd @ Front	IB	9	6	
1410	Monroe @ Grace	OB	9	45	
3876	Perry @ 12th	OB	9	30	
3761	Montgomery @ Carlisle	WB	9	0	
3065	Trent @ Lily	WB	9	9	
2763	1st @ D Street CH. LIBRARY	IB/CCW	10	1	
3021	Mission @ Cook	OB	9	30	
2531	Sunset @ Rustle	OB	9	51	
2132	Maple @ Pacific	OB	9	20	
4225	Market @ Diamond	OB	9	31	
3469	32nd @ University	OB	9	9	
2063	Wellesley @ Milton	WB	9	7	
2048	Wellesley @ Lidgerwood	WB	9	18	
1129	Driscoll @ Kiernan	WB	9	1	
4237	McKeehan Way @ Washington	IB/CW	9	19	
3549	Nevada @ Cozza	OB	9	29	
1635	Nevada @ Francis	OB	9	36	
2195	Maple @ 7th	OB	9	53	
2192	Maple @ 2nd	OB	9	27	
2477	Rockwood Blvd @ Cowley	IB	9	0	
1166	Broadway @ Walnut	OB	9	50	
4129	Broadway @ Ella	OB	9	9	
4137	Broadway @ Ella	IB	9	3	
3846	2nd @ Altamont	IB	9	3	
3830	8th @ Havana	IB	9	0	
3843	5th @ Magnolia	IB	9	13	
3195	Park @ Sprague	IB	9	11	
3013	Mission @ Astor	OB	9	8	
3052	Liberty @ Marguerite	OB	9	18	
1907	Myrtle @ Cleveland	OB	9	5	
1208	Boone @ Monroe	OB	9	28	
3687	Empire @ Nevada	IB	9	7	
3686	Empire @ Standard	IB	9	0	
1749	Addison @ Longfellow	IB	9	1	
1725	Nevada @ St. Thomas Moore Way	IB	9	3	
3227	University @ 8th	OB	9	13	
3783	Freya @ 5th	NB	9	16	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3667	Rowan @ Alberta	IB	9	0	
1396	Ash @ Glass	IB	9	1	
3173	6th @ Solar	IB	9	0	
4093	Mission @ Barker	IB	9	0	
2950	Sprague @ Best	IB	9	0	
2960	Sprague @ Fox	IB	9	2	Shelter
2217	Adams @ 10th	OB	9	27	
2214	5th @ Jefferson	OB	9	11	
1527	Division @ Queen	OB	8	31	
1538	Division @ Cozza	OB	8	35	
3240	Evergreen @ 16th	IB	8	0	
3462	University @ 16th	IB	8	3	
2914	Sullivan @ Sprague	IB	8	45	
3512	Mission @ PIG entrance	IB	8	0	
3566	Pines @ 1st	IB	8	0	
2789	Sullivan @ Euclid Avenue	IB	8	0	
1220	Maple @ Indiana	OB	8	49	
2860	Sprague @ Greene	OB	8	12	
2863	Sprague @ Rebecca	OB	8	25	Shelter
2883	Appleway @ Dishman Mica	OB	8	18	
4307	Broadway @ Adams	IB	8	0	
4304	Broadway @ Moore	IB	8	8	
4305	Broadway @ Sullivan	IB	8	4	
4313	Broadway @ Pines	IB	8	4	
4306	Broadway @ Progress	IB	8	0	
2735	6th @ Golden Hills Drive	OB/CCW	9	11	
2346	29th @ Arthur	OB	8	12	
3991	Lakeland Village	IB/OB	8	12	
4190	Illinois @ Dakota	IB	8	5	
3501	Mission @ 13320 E	OB	8	8	
2650	Medical Lake Hwy @ Geiger (Mobil)	IB	8	2	
1828	Haven @ Wabash	IB	8	0	
1859	Illinois @ Hamilton	IB	8	20	
4072	Monroe @ Francis	IB	8	3	
1146	Riverside @ Elm	IB	8	5	
1141	Government Way @ G St.	IB	8	9	
4229	Wall @ 2nd	OB	8	20	
1769	Indiana @ Lidgerwood	OB	8	13	
1189	Summit @ A Street	IB	8	0	
1249	Wellesley @ K Street	IB	8	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3193	Arrive Havana @ Sprague Southbound	SB	8	112	
2129	Freya @ 28th	SB	8	0	
2119	Ray @ 15th	SB	8	8	
1920	Freya @ Trent	SB	8	0	
2110	Havana @ 2nd	SB	8	0	
2692	1st @ Vine	OB/CW	8	18	
3856	2nd @ Browne	IB	8	30	
1950	Spokane Falls Blvd @ WSU/EWU Spokane	OB	8	56	
4274	Pine @ Main	OB	8	11	
2810	Mission @ E 23400	IB	8	0	
3604	Argonne @ Boone	IB	8	4	
3626	3rd @ Sprague Way	OB	8	32	
3637	5th @ Greene	OB	8	28	
3815	8th @ Park	IB	8	0	
3196	Magnolia @ 3rd	IB	8	1	
1911	Frederick @ Sycamore	OB	8	9	
1909	Myrtle @ Frederick	OB	8	6	
1015	5th @ Deaconess Hospital	IB	8	5	
1236	G Street @ Wellesley	OB	8	8	
2383	Washington @ 6th	IB	7	6	
2367	29th @ Pittsburg	IB	7	6	
2324	Bernard @ 18th	IB	7	0	
2315	29th @ Manito Blvd	IB	7	2	
2318	29th Avenue @ Bernard	IB	7	4	
2375	Grand @ 20th	IB	7	4	
2372	Grand @ 25th	IB	7	2	
1389	Ash @ Queen	IB	7	0	
1370	Indian Trail @ Kathleen	IB	7	0	
1365	Indian Trail @ Shawnee	IB	7	0	
2053	Wellesley @ Wall	WB	7	16	
2821	Mission @ Mullan	OB	7	34	
3746	Montgomery @ Woodruff	EB	7	13	
3036	6300 E Trent	EB	7	5	
2688	1st @ Simpson Parkway	CW	7	18	
4276	Riverside @ Browne	IB	7	52	
4275	Pine @ Main	IB	7	13	
3028	Airport @ Spotted	IB	7	0	
2616	Lidgerwood @ Everett	IB	7	1	
1731	Standard @ Cozza	IB	7	0	
1643	Nevada @ Dalke	IB	7	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1647	Nevada @ Everett	IB	7	4	
1650	Nevada @ Princeton	IB	7	0	
2005	Freya @ Congress	NB	7	12	
2013	Thor @ 8th	NB	7	10	
2001	Freya @ 28th	NB	7	23	
2261	37th @ Pittsburg	IB	7	4	
1618	Hamilton @ Jackson	OB	7	28	
4294	Indiana @ Desmet Ct	OB	7	10	
4295	Indiana @ River View Center	OB	7	2	
2793	Indiana @ 12410 E (Sounds on Wheel)	OB	7	60	
1541	Division @ Magnesium	OB	7	71	
1073	Riverside @ Maple	OB	7	7	
2648	Med Lake Hwy @ Stanley (Conoco)	IB	7	0	
2076	Wellesley @ Cedar	EB	7	5	
2068	Wellesley @ C Street	EB	7	4	
1092	Driscoll @ Garland	EB	7	13	
4006	Indiana @ 13518 E	IB	7	7	
3940	Mansfield @ Perrine	WB	7	2	
4272	Mansfield @ River Rock Apts	WB	7	2	
3770	Montgomery @ Argonne	WB	7	39	
3777	Trent @ Julia	WB	7	0	
3769	Montgomery @ Argonne Village	WB	7	9	
3073	Trent @ Byrd	WB	7	0	
2573	Hwy 2 @ West St	IB	7	0	
1457	Monroe @ Longfellow	IB	7	0	
2349	29th @ Pittsburg	OB	7	12	
1012	Stevens @ 2nd	OB	7	14	
4018	Empire @ Addison	OB	7	16	
2611	Lidgerwood @ Wabash	OB	7	10	
1692	Lidgerwood @ Central (Holy Family)	OB	7	12	
3388	16th @ Progress	OB	7	0	
3357	32nd @ Bowdish	OB	7	9	
1818	Crestline @ Dalke	IB	7	7	
1869	Indiana @ Division	IB	7	11	
2859	Sprague @ Haven	OB	7	23	
2755	Presley @ Gregory	IB	7	0	
2197	Maple @ 9th	OB	7	33	
1152	2nd @ Jefferson	OB	7	19	
2898	Sprague @ Mayhew	OB	7	22	
2896	Sprague @ McDonald	OB	7	13	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2294	Wall @ 4th	OB	7	17	
2536	Sunset @ Windsor	OB	7	16	
3093	Mission @ Ruby	IB	7	18	
4224	Northwest Blvd @ Oak	IB	6	5	
3522	Perry @ North Foothills	OB	6	6	
1759	Francis @ Addison	OB	6	26	
1783	Perry @ Marietta	OB	6	9	
1973	Francis @ Whitehouse	OB	6	3	
1264	Northwest Blvd @ Belt	IB	6	0	
2937	Appleway @ Long	IB	6	0	
2945	Sprague @ 15800 E (Fred Meyer)	IB	6	17	
2944	Sprague @ 15915 E	IB	6	2	
2220	Madison @ 14th	OB	6	12	
2730	6th @ Betz	IB	6	2	
4172	1st @ Vine	CCW	6	4	Shelter
2746	G Street @ 7th	IB/CCW	6	5	
2744	F Street @ 6th	IB/CCW	6	3	Shelter
2967	Sprague @ Walnut	IB	6	2	
4178	Rowan @ Driscoll	OB	6	29	
3646	Assembly @ Sanson	OB	6	20	
3825	8th @ McKinnon	IB	6	1	
3310	Boone @ Maple	OB	6	49	
3016	Mission @ Superior	OB	6	6	
1904	Marietta @ Rebecca	OB	6	9	
1902	Jackson @ Freya	OB	6	5	
1381	Francis @ Alberta	OB	6	8	
1225	Northwest Blvd @ Nettleton	OB	6	6	
3625	3rd @ Sherman	OB	6	22	
1375	Indian Trails @ N 3233 (Yokes)	IB	6	0	
1371	Indian Trail @ Excell	IB	6	0	
1340	Francis @ Alberta	IB	6	7	
2399	Regal @ 35th	IB/OB	6	28	
1918	Marshall @ Fiske	EB	6	31	
4156	Progress @ Wellesley	OB	6	10	
3486	Pines @ 8th	OB	6	6	
3488	Pines @ 4th	OB	6	4	
2286	14th @ Madison	IB	6	2	
2262	37th @ Helena	IB	6	1	
2275	29th @ Bernard	IB	6	0	
2283	Lincoln @ Shoshone	IB	6	1	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2267	37th @ Latawah	IB	6	2	
2273	Bernard @ 33rd	IB	6	2	
4040	Alberta @ Courtland	WB	6	0	
2064	Wellesley @ C Street	WB	6	1	
1123	Driscoll @ Hoffman	WB	6	4	
1620	Hamilton @ North Foothills	OB	6	20	
2069	Wellesley @ Milton	EB	6	11	
2087	Wellesley @ Cincinnati	EB	6	12	
2081	Wellesley @ Whitehouse	EB	6	12	
1804	Wellesley @ Cook	EB	6	28	
1094	Driscoll @ Rockwell	EB	6	8	
1651	Nevada @ Rich	IB	6	0	
1729	Standard @ Lincoln	IB	6	0	
1735	Addison @ Lyons	IB	6	3	
1727	Lincoln @ Wilding	IB	6	0	
2121	18th @ Ray	SB	6	4	
2123	18th Avenue @ Freya	SB	6	4	
4037	Havana @ 3rd	NB	6	4	
2003	Freya @ 24th	NB	6	16	
2004	Freya @ 22nd	NB	6	10	
2014	Hartson @ Ferrall	NB	6	12	
2839	Mission @ Locust	IB	6	2	
2432	Regal @ Thurston	IB	6	0	
1556	Newport Highway @ Graves Northpointe	OB	6	57	
3458	University @ 24th	IB	6	3	
3429	32nd @ SR 27	IB	6	0	
3432	32nd @ Collins	IB	6	6	
2910	Sullivan @ Mission	IB	6	25	
3465	University @ 9th	IB	6	14	
3463	University @ 13th	IB	6	3	
4228	Wellesley @ Sullivan	IB/OB	6	4	
4169	Empire @ Nevada	OB	6	22	
4218	Pines @ Broadway	IB	6	3	
3567	Pines @ 4th	IB	6	6	
3570	Pines @ 12th	IB	6	3	
3569	Pines @ 10th	IB	6	6	
3563	Pines @ Alki	IB	6	0	
3564	Pines @ Valleyway	IB	6	0	
3559	Pines @ Maxwell	IB	6	3	
2374	Grand @ 22nd	IB	6	2	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2325	Bernard @ 16th	IB	6	0	
2614	Lidgerwood @ Rowan	OB	6	21	
2322	Bernard @ 21st	IB	6	0	
2366	29th @ Martin (Applebee's)	IB	6	2	
1697	Addison @ Lyons	OB	6	7	
1283	Maple @ Longfellow	OB	6	13	
1277	Maple @ Grace	OB	6	9	
2478	Rockwood Blvd. @ 9th Ave	IB	6	0	
1043	Bernard @ 6th	IB	6	0	
1040	5th @ Browne	IB	6	0	
1042	5th @ Bernard	IB	6	1	
1028	7th @ Browne Heart Institute	IB	6	0	
2396	Southeast Blvd @ 29th	OB	6	33	
2296	Wall @ 2nd	IB	6	9	
4002	Trent @ Dale	EB	5	15	
3737	Trent @ Lily	EB	5	13	
3738	Trent @ Park	EB	5	5	
2334	Grand @ 14th	OB	5	12	
2336	Grand @ 18th	OB	5	22	
1883	Trent @ Helena	OB	5	8	
1888	Napa @ Boone	OB	5	16	
2219	Madison @ 12th	OB	5	8	
3543	Perry @ North Foothills	IB	5	1	
3540	Empire @ Stone	IB	5	1	
1990	Francis @ Whitehouse	IB	5	1	
1991	Francis @ Atlantic	IB	5	23	
1999	Francis @ Pittsburg	IB	5	5	
1988	Francis @ Wall	IB	5	1	
4031	North Foothills @ Magnolia	OB	5	18	
4189	Dakota @ Illinois	OB	5	9	
3525	Cook @ Rich	OB	5	26	
3527	Cook @ Wellesley	OB	5	23	
3163	6th @ Campbell	IB	5	0	
1792	Crestline @ Courtland	OB	5	14	
1970	Francis @ Lidgerwood	OB	5	17	
1959	Rowan @ Stone	OB	5	13	
1963	Crestline @ Dalke	OB	5	18	
1758	Francis @ Standard	OB	5	8	
1248	Wellesley @ Rustle	IB	5	0	
1265	Northwest Blvd @ York	IB	5	5	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1253	G Street @ Longfellow	IB	5	0	
1258	Northwest Blvd @ D Street	IB	5	0	
4127	Betz @ Washington (Eagle Point)	IB/CW	5	33	
2751	Washington @ 3rd	IB/CCW	5	23	
2698	1st @ G Street	OB/CW	5	26	
2696	1st @ C Street CH. LIBRARY	OB/CW	5	11	
2713	7th @ Washington	CW	5	4	
1630	Nevada @ Everett	OB	5	8	
1629	Nevada @ Olympic	OB	5	5	
3817	8th @ Coleman	IB	5	0	
3814	Park @ 5th	IB	5	0	
2876	Appleway @ Coleman	OB	5	18	
2766	1st @ Calispel	IB/CCW	5	0	
2871	Sprague @ Howe	OB	5	20	
2753	Salnave @ Hattie	IB	5	0	
2768	1st @ Vine	IB	5	0	
2756	Presley @ Holladay	IB	5	0	
2752	Salnave @ Lincoln	IB	5	0	
2606	Maple @ Alder (Eastern State Hosp.)	IB	5	2	
2591	Prentis @ Campbell	IB/OB	5	5	
4207	Rowan @ Belt	IB	5	0	
3665	Alberta @ Central	IB	5	0	
1367	Indian Trail @ Lowell	IB	5	1	
1363	Indian Trail @ Comanche	IB	5	0	
1364	Indian Trail @ Navaho	IB	5	0	
1376	Indian Trail @ Francis	IB	5	2	
3091	Mission @ Astor	IB	5	5	
3090	Mission @ Dakota	IB	5	0	
2279	Lincoln @ 26th	IB	5	1	
2277	29th @ Post	IB	5	1	
2270	37th @ Manito Blvd	IB	5	0	
1622	Nevada @ Bridgeport	OB	5	30	
3332	Francis @ Monroe	OB	5	86	
4288	Broadway @ Progress	OB	5	2	
4281	Broadway @ Pines	OB	5	19	
1074	Riverside @ Elm	OB	5	11	
1009	Wall @ Spokane Falls Blvd	IB	5	69	
1946	Trent @ Hamilton	IB	5	2	
4080	Sunset @ Windsor	IB	5	2	Shelter
4271	Mansfield @ Discovery Place	WB	5	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3766	Montgomery @ Woodruff	WB	5	9	
3070	Trent @ Koren	WB	5	0	
3071	Trent @ Airport	WB	5	0	
3708	Empire @ Standard	OB	4	12	
1701	Standard @ Cozza	OB	4	11	
3369	32nd @ Pines (U HIGH)	OB	4	11	
3384	16th @ 14210 E	OB	4	2	
3355	32nd @ Pierce	OB	4	0	
3374	32nd @ Mamer	OB	4	7	
2906	Sullivan @ Valleyway	OB	4	2	
2065	Wellesley @ Driscoll	WB	4	21	
2033	Market @ Glass	WB	4	1	
4193	14th @ Madison	OB	4	7	
1044	6th @ Washington	IB	4	0	
3575	Hawthorne @ Division	IB	4	0	
1648	Nevada @ Olympic	IB	4	1	
1730	Standard @ Lidgerwood	IB	4	0	
1728	Lincoln @ Dakota	IB	4	0	
4185	Alki Way @ Alki Av	NB	4	0	
2009	Ray @ 18th Avenue	NB	4	19	
3882	Appleway @ Greenacres	IB	4	0	
2953	Sprague @ Mayhew	IB	4	0	
2956	Sprague @ 12805 E (DMV)	IB	4	4	
2963	Sprague @ Moffitt	IB	4	2	
2216	Adams @ 8th	OB	4	20	
2293	5th @ Monroe	IB	4	1	
1048	5th @ Deaconess Hospital	OB	4	0	
3791	3rd @ Jefferson	IB	4	19	
3198	Sunset @ Government Way	OB	4	13	
4309	Broadway @ Evergreen	IB	4	4	
4301	Flora @ Mission	IB	4	0	
4311	Broadway @ McDonald	IB	4	0	
4297	Indiana @ 15812 E Indiana	IB	4	0	
2309	29th Street @ Bernard	OB	4	3	
2333	Grand @ 13th	OB	4	23	
1885	Napa @ Springfield	OB	4	9	
1887	Napa @ Cataldo	OB	4	26	
4217	Pines @ Main	OB	4	4	
4008	Indiana @ E. 12718 Olympic Boat	IB	4	0	
3485	Pines @ 10th	OB	4	6	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2811	Molter @ Mission	IB/OB	4	11	
2815	Appleway @ Madson	IB/OB	4	14	
2809	Mission @ Homestead Dr	IB/OB	4	0	
2578	West Lake Hospital	IB/OB	4	7	
2715	7th @ G Street	OB/CW	4	11	
2597	Campbell @ Brower	IB/OB	4	3	
1844	Crestline @ Courtland	IB	4	5	
4223	Northwest Blvd @ Euclid	IB	4	5	
1794	Crestline @ Empire	OB	4	19	
1779	Illinois @ Morton	OB	4	14	
1263	Northwest Blvd @ Hemlock	IB	4	1	
1436	G Street @ Decatur	IB	4	9	
1439	G Street @ Rowan	IB	4	1	
2834	University @ Broadway	IB	4	2	
2838	Mission @ Woodruff	IB	4	0	
3550	Nevada @ Sharpsburg	OB	4	18	
2714	7th @ I Street	OB/CW	4	17	
1761	Washington @ Boone	OB	4	51	
4168	55th @ Palouse Hwy	IB	4	0	
4118	57th @ Ferrall	IB	4	0	
1954	Sprague @ Stevens	IB	4	268	
2733	6th @ Betz	OB	4	6	
3899	Havana @ Hartson	OB	4	9	
4131	Broadway @ Sargent	OB	4	4	
3639	5th @ Freya	OB	4	15	
3228	Mullan @ Mission	OB	4	19	
3591	Mullan @ Boone	OB	4	14	
3593	Argonne @ Knox	OB	4	44	
3634	5th @ Smith	OB	4	23	
3831	5th @ Florida	IB	4	0	
3014	Mission @ Dakota	OB	4	10	
1435	G St @ Francis	OB	4	9	
2328	Grove @ Sumner	IB	4	4	
1382	Francis @ Belt	OB	3	10	
4165	Rowan @ Cannon	IB	4	0	
1374	Indian Trail @ Woodside	IB	4	0	
1362	Indian Trail @ Ridgecrest	IB	4	0	
4050	18th @ Hogan	OB	4	6	
4116	57th @ Hailee	OB	4	7	
2395	Southeast Blvd @ 27th	OB	4	17	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4270	Mansfield @ Discovery Place	EB	4	2	
3884	Mansfield @ Perrine	EB	4	11	
3736	Trent @ Dora	EB	4	15	
3750	Montgomery @ Carlisle	EB	4	4	
3033	Trent @ Airport	EB	4	7	
3037	Trent @ Dollar	EB	4	0	
3115	Lawson @ 12th	OB	4	9	
2135	Pacific @ Cannon	OB	4	41	
2544	Hwy 2 @ Flint (Triumph)	OB	4	13	
4046	37th @ Crestline	IB	4	8	
3801	37th @ Mt Vernon	IB	4	0	
2271	37th @ Bernard	IB	4	6	
1053	Main @ Cedar	OB	4	5	
1078	Government Way @ G Street	OB	4	8	
1621	Nevada @ Euclid (Gonzaga Prep)	OB	4	19	
2099	Market @ Glass	EB	4	5	
3988	Medical Lake Center	IB/OB	3	7	
1018	6th @ Stevens	OB	3	34	
1691	Lidgerwood @ Joseph (Holy Family)	OB	3	11	
1623	Nevada @ Gordon	OB	3	11	
1695	Addison @ Francis	OB	3	17	
1281	Maple @ Garland	OB	3	32	
1274	Maple @ Northwest Blvd	OB	3	19	
1276	Maple @ Chelan	OB	3	4	
1275	Maple @ Jackson	OB	3	17	
4066	1st @ Washington	IB	3	0	Shelter
4022	Cowley @ 9th Ave	IB	3	0	
2760	1st @ Union	IB/CCW	3	0	
2767	1st @ Pine	IB/CCW	3	0	Shelter
2858	Sprague @ Lacey	OB	3	10	
2882	Appleway @ Dishman	OB	3	7	
2239	37th @ Latawah	OB	3	27	
1153	2nd @ Cedar	OB	3	20	
3084	Mission @ Stone	IB	3	2	
1168	Broadway @ Oak	OB	3	34	
2973	Sprague @ Bessie	IB	3	3	
2736	6th @ Cheney High School	OB/CCW	3	26	
2737	6th @ Oak	OB/CCW	3	16	
1068	Main @ Cedar	IB	3	2	
1138	Government Way @ N 1202	IB	3	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1139	Government Way @ N 508	IB	3	2	
4227	Medical Lake @ Lefevre	IB	3	0	
2590	Lake @ Stanley	IB	3	2	
4041	Alberta @ Dalton	WB	3	9	
2059	Wellesley @ Cannon	WB	3	15	
2045	Wellesley @ Cincinnati	WB	3	4	
2056	Wellesley @ Cedar	WB	3	4	
2030	Market @ Cleveland	WB	3	12	
1125	Driscoll @ Rockwell	WB	3	9	
3966	University @ Sinto	OB	3	6	
3685	Empire @ Addison	IB	3	1	
1738	Lidgerwood @ Francis	IB	3	6	
3784	Freya @ 3rd Avenue	NB	3	6	
2007	18th @ Freya	NB	3	10	
2026	Havana @ Alki (Fairgrounds)	NB	3	0	Shelter
1557	Hawthorne @ Newport Highway 2	OB	3	44	
3466	University @ 7th	IB	3	6	
3412	Sullivan @ 16th	IB	3	6	
3423	Evergreen @ 24th	IB	3	0	
3416	16th @ Adams	IB	3	3	
3428	32nd @ Mamer	IB	3	3	
3452	32nd @ Pierce	IB	3	0	
3455	University @ 30th	IB	3	0	
4179	Sullivan @ Trent	IB	3	3	
3565	Pines @ Sprague	IB	3	6	
3513	Mission @ McDonald	IB	3	0	
4048	29th @ Southeast Blvd.	OB	3	42	
2337	Grand @ 20th	OB	3	4	
2340	Grand @ 25th	OB	3	12	
1889	Napa @ Sinto	OB	3	15	
1997	Francis @ Perry	IB	3	4	
1995	Francis @ Standard	IB	3	3	
1857	Illinois @ Morton	IB	3	4	
3020	Mission @ Stone	OB	3	14	
1977	Francis @ Jefferson	OB	3	18	
1975	Francis @ Wall	OB	3	12	
1438	G Street @ Central	IB	3	0	
1251	Wellesley @ G Street	IB	3	5	
4033	Nevada @ Lincoln	OB	3	8	
4128	Betz @ 6th	CW	3	1	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3279	Nevada and Magnesium	OB	3	10	
2748	7th @ Washington	IB/CCW	3	8	Shelter
2747	7th @ I Street	IB/CCW	3	2	Shelter
1631	Nevada @ Rowan	OB	3	22	
1626	Nevada @ Rich	OB	3	6	
1633	Nevada @ Central	OB	3	8	
1706	Nevada @ St. Thomas Moore Way	OB	3	11	
3859	Mission @ Upriver Dr	OB	3	16	
3908	8th @ Eastern	OB	3	18	
3636	5th @ Haven	OB	3	31	
3826	8th @ Carnahan	IB	3	0	
3828	8th @ Custer	IB	3	0	
3642	5th @ Florida	OB	3	9	
3645	Assembly @ Crown	OB	3	3	
3651	Rowan @ Crown	OB	3	3	
1242	Wellesley @ Assembly	OB	3	15	
1226	NW Blvd @ Alberta	OB	3	14	
1433	G St @ Central	OB	3	6	
1388	Ash @ Everett	IB	2	0	
1368	Indian Trail @ Pacific Park	IB	2	1	
1372	Indian Trail @ Fleming	IB	2	0	
1361	Indian Trail @ Bedford	IB	2	0	
3802	37th @ Cook	IB	2	1	
2284	Lincoln @ 17th	IB	2	1	
4286	Broadway @ Best	OB	2	0	
4296	Indiana @ 15915 E Indiana	OB	2	5	
4287	Broadway @ Adams	OB	2	2	
4277	University @ Broadway	OB	2	7	
4280	Broadway @ Perrine	OB	2	0	
2800	Indiana @ Valley Mall (Best Buy)	IB/OB	2	10	
1090	Driscoll @ Kiernan	EB	2	11	
3277	Monroe @ Rowan	OB	2	12	
1419	Monroe @ Queen	OB	2	16	
1147	Maple @ Pacific	OB	2	14	
3763	Montgomery @ Van Marter	WB	2	0	
3765	10311 E Montgomery	WB	2	0	
3772	Trent @ Vista	WB	2	5	
3074	Trent @ Waterworks	WB	2	0	
3066	Trent @ Bradley	WB	2	0	
3064	Trent @ Park	WB	2	5	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4174	Hartson @ Sherman	OB	2	24	
1019	6th @ Washington	OB	2	16	
1705	Lincoln @ Wilding	OB	2	9	
3975	16th @ Evergreen	OB	2	2	
3380	Evergreen @ 24th	OB	2	7	
3371	32nd @ Woodlawn	OB	2	7	
3393	Sullivan @ 11th	OB	2	0	
3390	Sullivan @ 16th	OB	2	0	
3353	University @ 30th	OB	2	9	
3729	Alberta @ Francis (Midwick)	OB	2	7	
3375	Evergreen @ 32nd	OB	2	0	
3335	University @ 6th	OB	2	0	
3370	32nd @Collins	OB	2	0	
3348	University @ 20th	OB	2	0	
1279	Maple @ Glass	OB	2	8	
1287	Maple @ Everett	OB	2	4	
1282	Maple @ Lacrosse	OB	2	6	
1346	Indian Trail @ Woodside	OB	2	7	
4154	Cedar @ 11th	OB	2	17	
2247	37th @ Crestline	OB	2	2	
2227	Lincoln @ 26th	OB	2	2	
2242	37th @ Arthur	OB	2	10	
2244	37th @ Helena	OB	2	3	
2245	37th @ Pittsburg	OB	2	7	
2235	37th @ Bernard	OB	2	4	
2240	37th @ Hatch	OB	2	8	
1037	Cowley @ 4th	IB	2	0	
4092	Barker @ Mission	OB	2	7	
4144	Mission @ Grady	OB	2	0	
4140	Appleway @ Greenacres	OB	2	7	
4145	Mission @ Holl	OB	2	2	
4142	Barker @ Boone	OB	2	7	
4198	Sprague @ Perrine	OB	2	11	
4143	Mission @ Harmony	OB	2	4	
2890	Sprague @ Bowdish	OB	2	4	
2901	Sprague @ Best	OB	2	0	
2888	Sprague @ Gillis	OB	2	2	
2902	Sprague @ Adams	OB	2	7	
2895	Sprague @ 12816 E (DMV)	OB	2	9	
2891	Sprague @ Fox	OB	2	4	Shelter

IVR	Stop Name	DIR	Boards	Alights	Location Type
2903	Sprague @ Progress	OB	2	7	
4088	Lib Lk Rd @ Country Vista (McDonald	IB	2	0	
4153	Mission @ Bitterroot	IB	2	4	
4148	Mission @ Harmony	IB	2	0	
2729	6th @ Simpson Parkway Drive	IB	2	2	
4215	16th @ University	OB	2	6	
4216	Sullivan @ Tire-Rama	OB	2	22	
3500	Mission @ McDonald	OB	2	0	
3492	Pines @ Valleyway	OB	2	6	
3489	Pines @ 1st	OB	2	4	
3478	University @ 13th	OB	2	21	
3495	Pines @ Sinto	OB	2	6	
3480	16th @ Bowdish	OB	2	4	
3502	Mission @ Blake	OB	2	0	
3484	Pines @ 12th	OB	2	0	
3481	16th @ Union	OB	2	2	
3212	Pines @ Broadway	OB	2	8	
3211	Sullivan @ Kiernan	OB	2	6	
2796	Indiana @ Valley Mall	IB/OB	2	12	Shelter
2783	Sullivan @ Euclid	OB	2	12	
2706	Presley @ Salnave	OB	2	10	Shelter
2703	1st @ W 800	OB	2	6	
2575	Maple @ Alder (Eastern State Hospital)	OB	2	8	
2589	Lake @ Walker	IB	2	1	
1185	Nora @ Pettet	IB	2	0	
4184	Alki Way @ Alki Av	SB	2	12	
2116	Thor @ Hartson	SB	2	6	
2114	2nd @ Freya	SB	2	2	
2105	Havana @ Alki (Fairgrounds)	SB	2	8	
3971	Mission @ Herald	IB	2	0	
2836	Mission @ University	IB	2	2	
4194	57th @ Palouse Hwy	IB	2	0	
2734	6th @ McKeehan Way	OB	2	9	
2323	Bernard @ 20th	IB	2	0	
4071	Monroe @ Francis	OB	2	15	
4197	57th E @ Regal	OB	2	56	
3878	Perry @ 15th	OB	2	11	
2405	Regal @ 55th	OB	2	33	
4079	Sunset @ Grove	OB	2	4	
3939	Hwy 2 @ Lawson (Yokes)	OB	2	64	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4213	Fairchild @ Spaatz	OB	2	0	
3735	Trent @ Fancher	EB	2	11	
3745	Montgomery @ Locust	EB	2	2	
3752	Montgomery @ Jackson	EB	2	7	
3031	Trent @ Byrd	EB	2	4	
3029	4500 E Trent	EB	2	0	
2137	Pacific @ Hemlock (MAC Museum)	OB	2	37	
2532	Sunset @ Assembly	OB	2	8	
2066	Hayford @ 9th	OB	2	31	
2623	Hwy 2 @ Ziegler	IB	2	0	
2885	Appleway @ Dartmouth	OB	2	15	
2872	Sprague @ Fancher	OB	2	10	
3082	Mission @ Lacey	IB	2	2	
2972	Sprague @ 8722 E	IB	2	2	
1065	Clarke @ Ash	IB	2	2	
1067	Maple @ Main	IB	2	0	
1063	Clarke @ W 2007	IB	2	0	
1062	Clarke @ Spruce	IB	2	2	
1942	Trent @ E 1800	IB	2	0	
1943	Trent @ Helena	IB	2	3	
2036	Market @ Heroy	WB	1	9	
2822	Mission @ Locust	OB	1	6	
2829	University @ Main (SB)	IB/OB	1	21	
1601	Stevens @ Main	IB	1	55	
1751	Addison @ Walton	IB	1	4	
2027	Broadway @ Havana	NB	1	3	
2299	Grove @ 12th	OB	1	3	
2311	29th @ Division	OB	1	10	
2313	29th @ Latawah	OB	1	12	
2350	29th @ Martin	OB	1	7	
2300	Grove @ 14th	OB	1	20	
3023	Mission @ Regal	OB	1	56	
1880	Trent @ Hamilton	OB	1	8	
1884	Trent @ E 1800	OB	1	7	
4107	Indiana @ Standard	OB	1	14	
3523	North Foothills @ Madelia	OB	1	3	
1967	Francis @ Perry	OB	1	13	
1965	Francis @ Pittsburg	OB	1	9	
1961	Crestline @ Joseph	OB	1	13	
1807	Market @ Wellesley	OB	1	6	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1795	Empire @ Stone	OB	1	16	
1793	Crestline @ Gordon	OB	1	6	
1339	Francis @ Belt	IB	1	0	
1259	Northwest Blvd @ Alice	IB	1	0	
1257	Northwest Blvd @ F Street	IB	1	3	
1341	Francis @ A Street	IB/OB	1	6	
1255	G Street @ Garland	IB	1	1	
4078	Nevada @ Jay (Winco)	OB	1	22	
3555	Hawthorne @ Newport Hwy (nearside)	OB	1	10	
3551	Nevada @ Holland	OB	1	19	
2749	Washington @ 7th	IB/CCW	1	3	Shelter
2695	1st @ A Street	OB/CW	1	8	
2699	1st @ Union	OB/CW	1	2	
1625	Nevada @ Lacrosse	OB	1	6	
4208	Mission @ Calispel	OB	1	10	
4234	Vista @ Fairview	OB	1	18	
3905	8th @ Woodlawn	OB	1	1	
3901	8th @ Custer	OB	1	3	
4132	Argonne @ Trent	OB	1	18	
3906	8th @ Fancher	OB	1	5	
3850	2nd @ Madelia	IB	1	0	
3652	Rowan @ G	OB	1	1	
3844	3rd @ Crestline	IB	1	0	
3640	5th @ Rebecca	OB	1	18	
3019	Mission @ Napa	OB	1	13	
3018	Mission @ Magnolia	OB	1	45	
1231	Northwest Blvd @ F Street	OB	1	3	
1228	Northwest Blvd @ Milton	OB	1	6	
1224	Northwest Blvd @ Hemlock	OB	1	10	
1221	Maple @ Knox	OB	1	12	
4164	Belt @ Rowan	IB	1	0	
3666	Alberta @ Columbia	IB	1	1	
3098	Leave Indian Trail End of the Line	IB	1	1	
1373	Indian Trail @ Weile	IB	1	0	
2281	Lincoln @ 22nd	IB	1	1	
1059	Clarke @ Spruce	OB	1	5	
1060	Riverside @ Clarke	OB	1	4	
1079	Government Way @ N 211	OB	1	0	
1081	Government Way @ N1202	OB	1	4	
2096	Haven @ Heroy	EB	1	6	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4171	Airport Dr @ Flint	IB/OB	1	3	
1413	Monroe @ Kiernan	OB	1	23	
2174	8th & McClellan	OB	1	69	
1024	5th @ Division	OB	1	35	
1021	Bernard @ 5th	OB	1	8	
2613	Lidgerwood @ Everett	OB	1	11	
1704	Lincoln @ Dakota	OB	1	2	
1680	Addison @ Walton	OB	1	3	
1694	Lidgerwood @ Francis	OB	1	6	
4161	Rowan @ Cannon	OB	1	0	
4160	Rowan @ Ash	OB	1	19	
1348	Indian Trail @ Fleming	OB	1	7	
1344	Indian Trail @ Holyoke	OB	1	9	
4111	37th @ Skyview	OB	1	3	
4098	14th @ Adams	OB	1	10	
2223	Lincoln @ 19th	OB	1	2	
2236	37th @ Manito Blvd	OB	1	3	
2233	Bernard @ 33rd	OB	1	3	
2231	29th @ Bernard	OB	1	8	
2243	37th @ Perry	OB	1	10	
2213	5th @ Madison	OB	1	2	
1176	A Street @ Boone	OB	1	29	
1170	Broadway @ Nettleton	OB	1	74	
1169	Broadway @ Cannon	OB	1	47	
1173	Broadway @ A Street	OB	1	14	
4059	Medical Lake Hwy @ Graham	IB	1	0	
3109	Med Lake Hwy @ Lefevre (Harvest)	OB	1	3	
2645	Medical Lake Hy @ Geiger Bl (Mobil)	OB	1	8	
2599	Lefevre @ Campbell	IB	1	0	
2527	Jefferson @ 1st	OB	1	0	
2572	Lefevre @ 4th	OB	1	7	
2605	Pine @ Maple	IB	1	2	Shelter
4312	Broadway @ Vercler	IB	0	0	
3848	2nd @ Napa	IB	0	0	
3961	Appleway @ Signal	IB/OB	0	4	
4149	32nd @ Fox	OB	0	0	
3970	Mission @ Raymond	IB	0	0	
4150	32nd @ Fox	IB	0	0	
4764	Trent @ Florida	EB	0	2	
4001	Trent @ Havana	EB	0	2	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4290	Broadway @ Moore	OB	0	17	
4152	Mission @ Bitterroot	OB	0	0	
4298	Indiana @ 16114 E Indiana	IB	0	0	
4221	Northwest Blvd @ Cannon	OB	0	13	
4308	Broadway @ Best	IB	0	0	
4222	Northwest Blvd @ D Street	OB	0	5	
4316	Broadway @ Pierce	IB	0	0	
4112	37th @ Skyview	IB	0	0	
4284	Broadway @ Blake	OB	0	0	
4113	57th @ Perry	IB	0	0	
4135	Broadway @ Sargent	IB	0	1	
4114	57th @ Pittsburg	IB	0	0	
4292	Broadway @ Flora	OB	0	7	
4115	57th @ Crestline	IB	0	0	
3993	Bank of America	IB	0	1,250	
4058	Medical Lake Hwy @ Graham	OB	0	5	
4300	Indiana @ Bella Tess	IB	0	0	
4302	Broadway @ Flora	IB	0	0	
3964	Mission @ Herald	OB	0	0	
3851	2nd @ Perry	IB	0	0	
3969	University @ Maxwell	IB	0	4	
4310	Broadway @ Blake	IB	0	0	
4162	Belt @ Central	IB	0	1	
4314	Broadway @ Perrine	IB	0	0	
4007	Indiana @ 13518 E	IB	0	0	
3903	8th @ Carnahan	OB	0	1	
4146	Mission @ Holl	IB	0	2	
4283	Broadway @ McDonald	OB	0	12	
4117	57th @ Ferrall	OB	0	9	
4285	Broadway @ Evergreen	OB	0	7	
3910	8th @ Thierman	OB	0	11	
4133	Argonne @ Grace	OB	0	6	
4239	McKeehan Way @ 6th	OB/CCW	0	0	
4289	Broadway @ Sullivan	OB	0	12	
4240	McKeehan Way @ 6th	IB/OB	0	1	
4291	Broadway @ Conklin	OB	0	0	
4241	McKeehan Way @ Sports Complex	IB	0	0	
4293	Mission @ Riverhouse	OB	0	0	
4012	Trent @ Fancher	WB	0	0	
3962	Mission @ E 23102	IB/OB	0	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
4013	Trent @ Havana	WB	0	2	
4138	Appleway @ Corbin	OB	0	13	
3941	Fairchild @ Spaatz	OB	0	0	
4023	Cowley @ Hartson (ST Lukes)	OB	0	22	
4120	Betz @ 6th	OB/CCW	0	0	
4139	Appleway @ Long	OB	0	4	
3973	16th @ Pines	IB	0	8	
4303	Broadway @ Conklin	IB	0	0	
3912	8th @ Coleman	OB	0	6	
4141	Barker @ Alki	OB	0	0	
4147	Mission @ Grady	IB	0	0	
4196	57th @ Regal	OB	0	0	
3914	Park @ 5th	OB	0	9	
3965	Mission @ Oberlin	OB	0	1	
4173	5th @ Sherman	OB	0	1	
3927	Hayford @ 12th	OB	0	4	
3917	Park @ Valleyway	OB	0	4	
4199	Sprague @ Flora	OB	0	0	
4130	Broadway @ Vista	OB	0	8	
4315	Broadway @ Bowdish	IB	0	0	
4026	Maple @ Queen	OB	0	3	
4317	University @ Broadway	IB	0	4	
3872	Arthur @ 5th	OB	0	17	
4732	Trent @ Julia	EB	0	5	
4181	Country Vista @ Liberty Lake Rd	OB	0	2	
4003	Indiana @ 12718 E (Olympic Boat)	OB	0	0	
4282	Broadway @ Vercler	OB	0	0	
3904	8th @ McKinnon	OB	0	0	
3504	Mission @ Evergreen	OB	0	2	
3215	Sullivan @ Marietta	IB	0	0	
3216	Fairchild @ BX 101 Spaatz Rd	OB	0	2	
3726	Rowan @ Alberta	OB	0	12	
3499	Mission @ Woodlawn	OB	0	0	
3727	Alberta @ Columbia	OB	0	3	
3552	Nevada @ Westview	OB	0	38	
3728	Alberta @ Decatur	OB	0	7	
3431	32nd @ Woodlawn	IB	0	0	
3572	16th @ Union	IB	0	6	
3496	Mission @ Pines	OB	0	8	
3730	Trent @ Freya	EB	0	2	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3629	3rd @ Madelia	OB	0	4	
3456	University @ 28th	IB	0	0	
3426	Evergreen @ 30th	IB	0	0	
3573	16th @ Bowdish	IB	0	3	
3774	Trent @ 4503 E	WB	0	0	
3352	University @ 28th	OB	0	0	
3261	Mukogawa Institute	OB	0	0	
3574	16th @ Pierce	IB	0	0	
3554	Hawthorne @ Nevada	OB	0	10	
3740	Trent @ Ella	EB	0	2	
3812	Park @ Valleyway	IB	0	1	
3378	Evergreen @ 28th	OB	0	0	
3497	Mission @ Houk	OB	0	8	
3514	Mission @ Woodlawn	IB	0	0	
3262	Mukogawa Institute	IB	0	0	Shelter
3226	Barker @ Appleway	OB	0	27	
3414	16th @ Progress	IB	0	0	
3662	Assembly @ Crown	IB	0	1	
3350	University @ 24th	OB	0	0	
3308	Riverside @ Monroe	IB	0	124	
3427	Evergreen @ 32nd	IB	0	0	
3748	Montgomery @ 10316	EB	0	2	
3324	Monroe @ Wedgewood	OB	0	9	
3749	Montgomery @ Oberlin	EB	0	11	
3775	Trent @ Florida	WB	0	0	
3382	Evergreen @ 20th	OB	0	0	
3553	9832 N Nevada	OB	0	11	
3751	Montgomery @ Van Marter	EB	0	0	
3493	Pines @ Alki	OB	0	2	
3494	Pines @ Desmet	OB	0	8	
3479	16th @ Pierce	OB	0	6	
3386	16th @ Adams	OB	0	0	
3755	Indiana @ Mirabeau Parkway	IB/OB	0	4	
3225	Country Vista @ Lib Lk Rd	IB	0	0	
3561	Pines @ Boone	IB	0	6	
3341	Monroe @ Columbia	OB	0	14	
3408	Sullivan @ 8th	IB	0	11	
3342	Monroe @ Dalke	OB	0	26	
3558	Hawthorne @ College	IB	0	0	
3498	Mission @ Vercler Val Gen Hospital	OB	0	6	

IVR	Stop Name	DIR	Boards	Alights	Location Type
3482	16th @ Pines	OB	0	8	
3824	8th @ Woodlawn	IB	0	0	
3556	Hawthorne @ Whitworth Drive	OB	0	0	
3628	3rd @ Liberty Park Pl.	OB	0	3	
3510	Mission @ Mamer	IB	0	0	
3372	32nd @ Clinton	OB	0	4	
3630	Magnolia @ 5th	OB	0	19	
3460	University @ 20th	IB	0	0	
3503	Mission @ Mamer	OB	0	2	
3656	Rowan @ Moore	IB	0	1	
3506	Sullivan @ Marietta	OB	0	6	
3321	Wall @ Country Homes Blvd	OB	0	11	
3768	Montgomery @ Locust	WB	0	5	
3511	Mission @ Blake	IB	0	0	
3418	16th @ E. 14204	IB	0	3	
3557	Whitworth @ Wall	IB	0	0	
3764	Montgomery @ Oberlin	WB	0	2	
3421	Evergreen @ 20th	IB	0	0	
2807	Appleway @ Signal	OB	0	28	
2837	Mission @ Felts	IB	0	0	
2941	Sprague @ 16713 E (Eagles)	IB	0	0	
3022	Mission @ Lacey	OB	0	4	
3067	Trent @ Dollar	WB	0	2	
2802	Regal @ 5000 S	OB	0	20	
2791	Sullivan @ Central Pre-mix light	IB	0	0	
2743	5th @ College	IB/CCW	0	5	
2741	C Street @ 5th	IB	0	2	
2886	Appleway @ University	OB	0	103	
2765	1st @ A Street	IB/CCW	0	5	
3030	Trent @ Waterworks	EB	0	2	
3183	Russell @ Tower	IB	0	0	
2738	6th @ Elm	OB/CCW	0	26	
3191	Park @ Broadway	OB	0	24	
2819	Mission @ Signal	IB	0	0	
3077	Russell @ 2nd	OB	0	5	
2757	Presley @ 1st	IB	0	0	
2739	Elm @ 7th	OB/CCW	0	244	
2842	1st @ Lincoln	IB/OB	0	9	
2825	University @ Mission	OB	0	3	
3099	Plaza Zone 10	IB	0	904	Plaza

IVR	Stop Name	DIR	Boards	Alights	Location Type
3062	Trent @ Ella	WB	0	0	
2826	University @ Boone	OB	0	9	
2918	Sprague @ Conklin	OB	0	0	
2827	University @ Broadway	OB	0	7	
2806	Appleway @ Meadowwood Ln	OB	0	42	
3112	6th @ Campbell	OB	0	0	
3068	6300 E Trent	WB	0	0	
3113	6th @ Lawson	OB	0	16	
2830	University @ Sprague	IB/OB	0	55	
3114	Lawson @ 8th	OB	0	16	
3190	8th @ Park	OB	0	5	
3034	Trent @ Koren	EB	0	2	
2780	Central Pre-mix light	OB	0	0	
2782	Sullivan @ Fairview	OB	0	0	
2808	Signal @ Mission	OB	0	0	
2805	Liberty Lake Rd @ Appleway (Taco Time)	OB	0	11	
3078	Russell @ 6th	OB	0	7	
2913	Sullivan @ Valleyway	IB	0	3	
2881	Appleway @ Sargent	OB	0	5	
3040	Sprague @ Airway Heights Correction	OB	0	0	
2916	Sprague @ 15808 E (Zips)	OB	0	2	
2823	Mission @ Woodruff	OB	0	3	
2824	Mission @ Felts	OB	0	7	
2920	Sprague @ 16720 E	OB	0	2	
2925	Flora @ Mission	OB	0	0	
2385	Rockwood Bl @ 9th Av	OB	0	5	
2403	Regal @ Palouse Hwy	OB	0	78	
2413	57th @ Perry	OB	0	0	
2600	Lefevre @ Jefferson	IB	0	1	
2398	Southeast Blvd @ Regal	OB	0	17	
2601	Lefevre @ Waterfront Park	IB	0	0	
2394	Southeast Blvd @ Rockwood Blvd	OB	0	20	
2602	Pine @ Fancher	IB	0	0	
2702	1st @ Buena Vista	OB	0	6	
2604	Pine @ Poplar (Pine Lodge)	IB	0	0	
2711	7th @ Washington	OB	0	0	
2222	Lincoln @ 17th	OB	0	3	
2249	37th @ Cook	OB	0	2	
2357	29th @ Thor	NB	0	14	
2583	Pine @ Fancher	OB	0	0	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2607	4th @ Minnie	IB	0	0	
2694	1st @ Calispel	OB/CW	0	3	
2608	4th @ Lefevre	IB	0	0	
2587	Lefevre @ Campbell	OB	0	0	
2554	Hwy 2 @ Lundstrom	OB	0	20	
2704	Presley @ 1st	OB	0	0	
2411	57th @ Pittsburg	OB	0	0	
2709	Salnave @ Lincoln	OB	0	2	
2555	Hwy 2 @ Craig	OB	0	5	
2212	5th @ Monroe	OB	0	2	
2303	Bernard @ 19th	OB	0	5	
2718	5th @ College	OB/CW	0	0	
2225	Lincoln @ 22nd	OB	0	1	
2253	Regal @ Thurston	OB	0	9	
2528	Jefferson @ 2nd	OB	0	0	
2386	Rockwood Bl @ Cowley	OB	0	8	
2312	29th @ Manito Blvd	OB	0	0	
2585	Hwy 902 @ Waterfront Park	OB	0	1	
2305	Bernard @ 21st	OB	0	4	
2693	1st @ Pine	OB/CW	0	6	
2571	Hwy 2 @ West St	OB	0	5	
2586	Lefevre @ Jefferson	OB	0	0	
2479	Sacred Heart Driveway @ 9th Ave	OB	0	0	
2426	57th @ Cook	IB	0	0	
2404	Regal @ 53rd	OB	0	35	
2701	1st @ Washington	OB	0	8	
2574	4th @ Minnie	OB	0	0	
2229	29th @ Post	OB	0	3	
2402	Regal @ 44th	OB	0	33	
2705	Presley @ Holladay	OB	0	2	
2576	Maple @ Pine	OB	0	0	
2708	Salnave @ Hattie	OB	0	2	
2642	Sunset @ Assembly	IB	0	2	
2297	Wall @ 1st	IB	0	4	
2577	Maple @ Pine	IB	0	0	
2712	Washington @ 6th	OB/CW	0	0	
2406	Regal @ 57th	OB	0	0	
2408	57th @ Cook	OB	0	0	
2580	Maple @ Pine	OB	0	0	
2717	F Street @ 6th	OB/CW	0	8	

IVR	Stop Name	DIR	Boards	Alights	Location Type
2647	Med Lake Hwy @ Stanley (Conoco)	OB	0	10	
2719	C Street @ 6th	OB/CW	0	14	
2338	Grand @ 22nd	OB	0	3	
2250	37th @ Mt Vernon	OB	0	18	
2581	Pine @ Poplar	OB	0	0	
2126	Freya @ 22nd	SB	0	2	
2667	Airport Dr @ Spotted	OB	0	10	
2307	Bernard @ 25th	OB	0	18	
2410	57th @ Crestline	OB	0	0	
1850	Division @ 6th Ave	OB	0	15	
2019	3rd @ Myrtle	NB	0	1	
1682	Addison @ Longfellow	OB	0	7	
1978	Francis @ Cedar	OB	0	3	
1926	Freya Way @ Trent	NB/WB	0	11	
1979	Francis @ G Street	IB	0	0	
1851	Cowley @ 9th Ave	OB	0	15	
1634	Nevada @ Dalke	OB	0	8	
1703	Standard @ Lincoln	OB	0	4	
1702	Standard @ Dakota	OB	0	7	
1849	Riverside @ Maple	IB	0	9	
1627	Nevada @ Princeton	OB	0	5	
1927	Greene @ Mission	NB/WB	0	16	
1693	Lidgerwood @ Dalke	OB	0	9	
2104	Havana @ Broadway	SB	0	4	
1696	Addison @ Francis	OB	0	17	
2106	Havana @ Ferry	SB	0	2	
1632	Nevada @ Joseph	OB	0	18	
1928	Greene @ Augusta	NB	0	108	
1808	Market @ Wabash	OB	0	8	
1900	Jackson @ Thor	OB	0	3	
1054	Main @ Maple	OB	0	4	
1022	5th @ McClellan	OB	0	7	
1303	Waikiki @ Hawthorne	OB	0	6	
1234	G Street @ Longfellow	OB	0	6	
1023	5th @ Browne	OB	0	9	
1241	Wellesley @ Rustle	OB	0	4	
1337	Francis @ Oak	IB	0	0	
1172	Broadway @ Lindeke	OB	0	14	
1036	5th @ Chandler (Rockwood Clinic)	IB	0	0	
1342	Francis @ Indian Trail	OB	0	6	

IVR	Stop Name	DIR	Boards	Alights	Location Type
1232	G Street @ Garland	OB	0	8	
1175	A Street @ Dean	OB	0	16	
1416	Monroe @ Longfellow	OB	0	13	
1349	Indian Trail @ Excell Ave	OB	0	0	
1428	Rowan @ Nettleton	OB	0	6	
1177	A Street @ Sinto	OB	0	12	
1359	Indian Trail @ Bedford	OB	0	4	
1178	A Street @ Summit	OB	0	6	
1444	Rowan @ Belt	OB	0	2	
1179	Summit @ Lindeke	OB	0	21	
1041	5th @ McClellan	IB	0	0	
1180	Summit @ Cochran	OB	0	16	
1072	Sprague @ Adams	OB	0	2	
1182	Mission @ Nettleton	OB	0	9	
1031	4th @ Cowley	OB	0	2	
1056	Clarke @ Ash	OB	0	1	
1356	Indian Trail @ Navaho	OB	0	7	
1350	Indian Trail @ Kathleen	OB	0	0	
1080	Government Way @ N 508	OB	0	1	
1058	Clarke @ W 2010	OB	0	2	
1357	Indian Trail @ Comanche	OB	0	3	
1352	Indian Trail @ Strong Rd	OB	0	3	
1025	7th @ Browne	OB	0	11	
1353	Indian Trail @ Lowell	OB	0	9	
1358	Indian Trail @ Ridgecrest	OB	0	6	
1354	Indian Trail @ Barnes	OB	0	20	
1238	Wellesley @ I Street	OB	0	0	
1355	Indian Trail @ Shawnee	OB	0	4	
1240	Wellesley @ Warren	OB	0	8	
1049	5th @ Lincoln	OB	0	8	
1032	5th @ Chandler (Rockwood Clinic)	OB	0	8	
1347	Indian Trail @ Weile	OB	0	3	
1020	6th @ Bernard	OB	0	10	
1140	Government Way @ N 211	IB	0	0	

Table 2 – New Stop Locations That Meet 25 Boardings per Day

As set forth in *Connect Spokane – A Comprehensive Plan for Public Transportation, Section SI-3.3 Shelters and Awnings*, stops with shelters funded by Spokane Transit must meet the following criteria:

- 1) 25 or more weekday average boardings
- 2) Transfer point between two or more routes
- 3) Adjacent to a ridership generator with a high percentage of riders of limited mobility.

IVR	Stop Name	DIR	2017 Boards	2016 Boards
4319	Dakota @ Jay (stop added in 2017)	IB	71	N/A
3007	Sprague @ Sherman	IB	56	18
4187	Indiana @ Evergreen	IB	55	16
3792	Lincoln @ 2nd	IB	49	11
1855	North Center @ Illinois	IB	48	10
2062	Wellesley @ Alberta	WB	48	19
1521	Division @ Empire	OB	42	24
3888	Newark @ Richard Allen Ct	IB	42	21
1195	Broadway @ Lindeke	IB	41	17
2359	29th @ Ray	SB	41	19
1607	Ruby @ Sharp	OB	38	8
1190	A Street @ Sinto	IB	37	21
1188	Summit @ Lindeke	IB	35	8
2354	29th @ Regal	NB	35	23
4236	McKeehan Way @ Washington	OB/CW	34	18
3009	Sprague @ Cowley	IB	33	23
2710	Washington @ 3rd	OB/CW	33	23
3762	Montgomery @ Jackson	WB	32	16
1417	Monroe @ Wellesley	OB	32	17
2368	29th @ Pinecrest	IB	32	22
1192	A Street @ Dean	IB	31	22
4268	Mansfield @ Cherry	EB	31	14
1267	Ash @ Montgomery	IB	31	24
4077	Nevada @ Hoerner (Winco)	IB	30	13
2952	Sprague @ Evergreen	IB	30	18
2034	Market @ Garland	WB	30	23

IVR	Stop Name	DIR	2017 Boards	2016 Boards
1083	Fort George Wright @ Randolph	OB	29	16
3599	9671 N Nevada	IB	29	22
3619	Nevada @ Cozza	IB	29	19
1045	6th @ Stevens	IB	29	16
3602	Argonne @ Mission	IB	29	13
3623	3rd & Pine	OB	29	12
1540	Division @ Lincoln	OB	28	17
1996	Francis @ Nevada	IB	28	23
2376	Grand @ 18th	IB	28	16
3094	Mission @ Division	IB	28	16
3857	2nd @ McClellan	IB	28	9
1186	Mission @ Nettleton	IB	27	23
2982	Sprague @ Fancher	IB	27	18
3015	Mission @ Hamilton	OB	26	22
3076	Cannon @ 4th	IB	26	23
2943	Sprague @ Conklin	IB	26	16
2955	Sprague @ McDonald	IB	26	21
1187	Mission @ Cochran	IB	25	16
2867	Sprague @ Custer	OB	25	23
2761	1st @ G Street	IB/CCW	25	16
2344	31st @ Grand Bl	IB	24	19
3119	Lawson @ 12th	IB	24	11

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 7: CEO REPORT

REFERRAL COMMITTEE: N/A

SUBMITTED BY: N/A

SUMMARY: At this time, the CEO will have an opportunity to comment on various topics of interest regarding Spokane Transit.

RECOMMENDATION TO COMMITTEE: N/A

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

8aAGENDA ITEM 8A: **MARCH 2018 SALES TAX REVENUE INFORMATION**

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Lynda Warren, Director of Finance & Information Services
 Lynn Holmes, Financial Services Manager
 Tammy Johnston, Budget and Accounting Manager

SUMMARY: Attached is March 2018 sales tax revenue information.

March sales tax revenue, which represents sales for January 2018, was:

+29.2% over March 2017 actual

+26.7% above YTD actual

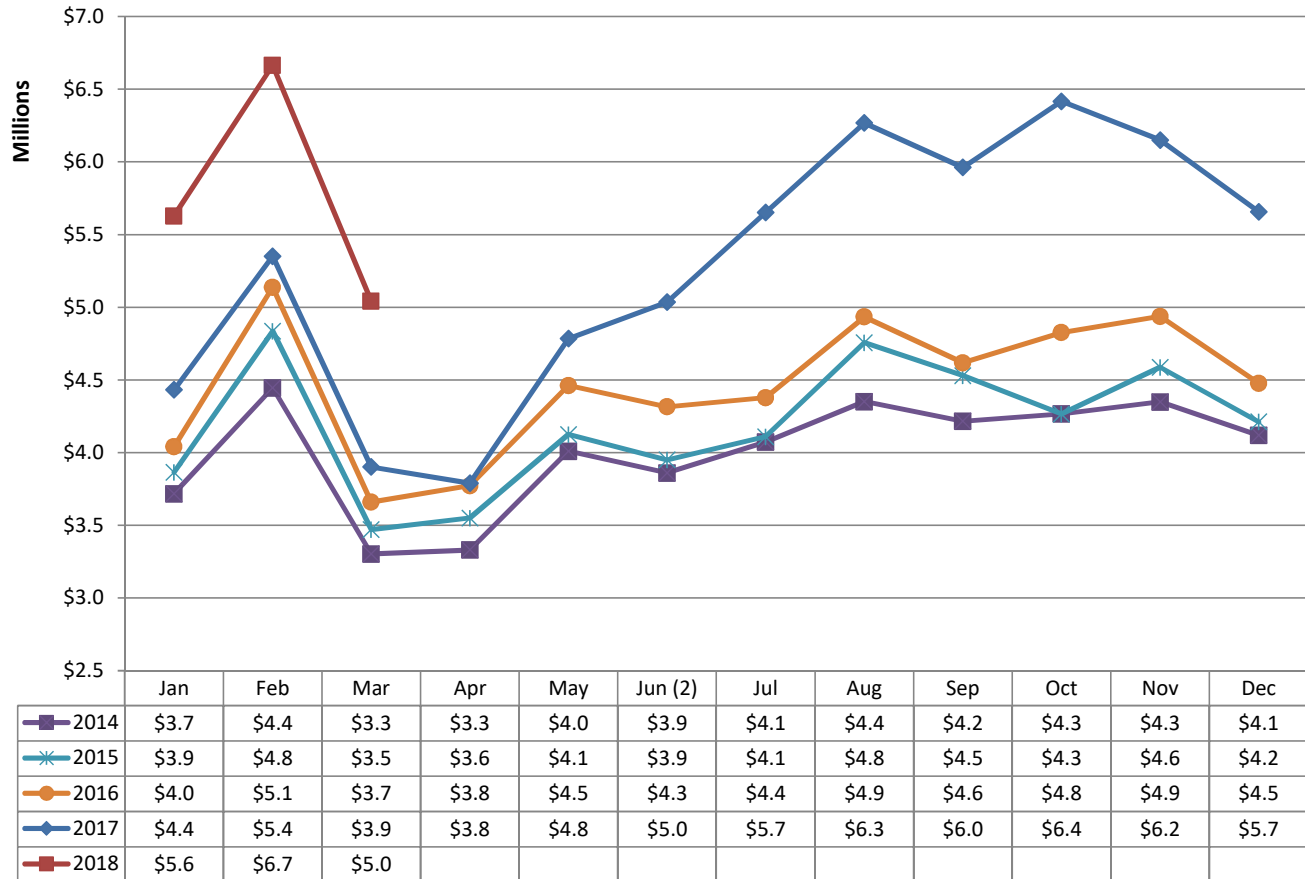
+14.6% YTD above budget

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

Sales Tax Revenue History-March 2018⁽¹⁾

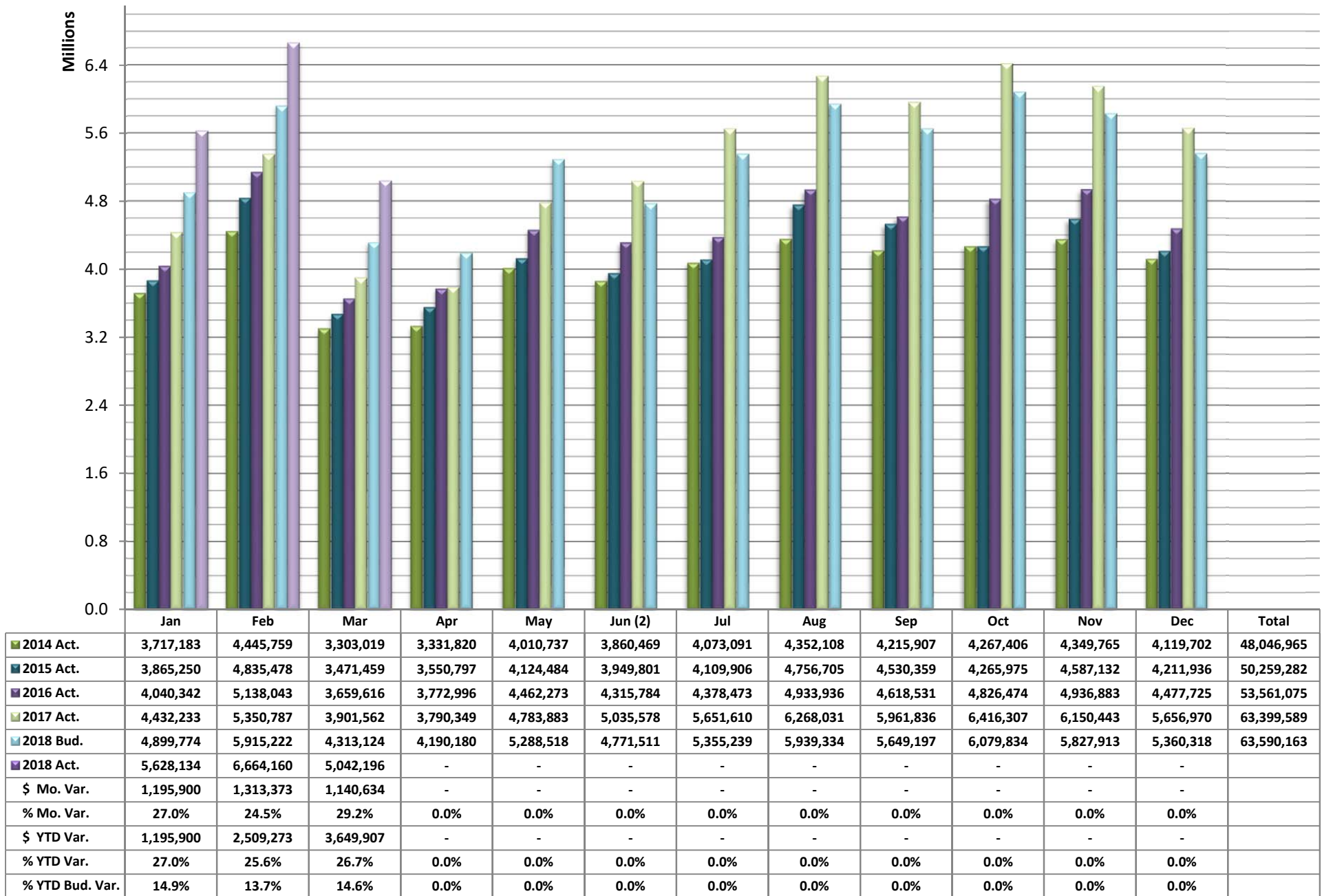


(1) Sales tax distributions lag two months after collection by the state. For example, collection of January taxable sales are distributed in March.

(2) June distribution is April taxable sales in which the sales and use tax rate increased one-tenth of one percent (.001) from .006 to .007.

Sales Tax Summary (with Mitigation for All Jurisdictions)				
Mar-18				
	YTD 2017	YTD 2018	\$ CHANGE	% CHANGE
MEDICAL LAKE	61,594	80,157	18,563	30.1%
STA	\$ 13,684,582	\$ 17,334,489	\$ 3,649,907	26.7%
AIRWAY HEIGHTS	430,565	514,986	84,421	19.6%
SPOKANE COUNTY	6,308,745	7,094,614	785,869	12.5%
PFD	2,427,344	2,667,274	239,931	9.9%
MILLWOOD	116,185	126,525	10,341	8.9%
SPOKANE VALLEY	5,164,618	5,608,398	443,780	8.6%
LIBERTY LAKE	737,262	797,162	59,900	8.1%
SPOKANE	11,016,348	11,859,808	843,460	7.7%
CHENEY	345,422	351,950	6,528	1.9%
ALL	\$ 40,292,664	\$ 46,435,363	\$ 6,142,699	15.2%

2014 - 2018 SALES TAX RECEIPTS ⁽¹⁾



⁽¹⁾ Sales tax distributions lag two months after collection. For example, collection of January taxable sales are distributed in March.

⁽²⁾ June distribution is April taxable sales in which the sales and use tax rate increased one-tenth of one percent (.001) from .006 to .007.

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 8B : FEBRUARY 2018 FINANCIAL RESULTS SUMMARY

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Lynda Warren, Director of Finance & Information Services
Lynn Holmes, Financial Services Manager
Tammy Johnston, Budget and Accounting Manager

SUMMARY: Attached are the February 2018 financial results. The emphasis is on what percent of the budget has been received or expended to date compared to where we are in the year. February equates to 16.7% of the year.

Revenue

Overall, revenue is at 19.0% of budget (\$16.0M) which is higher than the expected \$14.1M.

Fares & Other Transit Revenue is slightly higher than the budget at 17.3%.

Sales Tax Revenue is higher than the budget at 19.3%.

Federal & State Grants is higher than the budget at 18.3%.

Miscellaneous Revenue is higher than the expected budget at 22.1%.

Operating Expenses

Operating expenses at 14.1% of budget (\$10.4M) are 15% below the expected amount of \$12.3M.

Fixed Route 15.0% of budget expended

Paratransit 12.5% of budget expended

Vanpool 10.6% of budget expended

Plaza 8.3% of budget expended

Administration 13.6% of budget expended

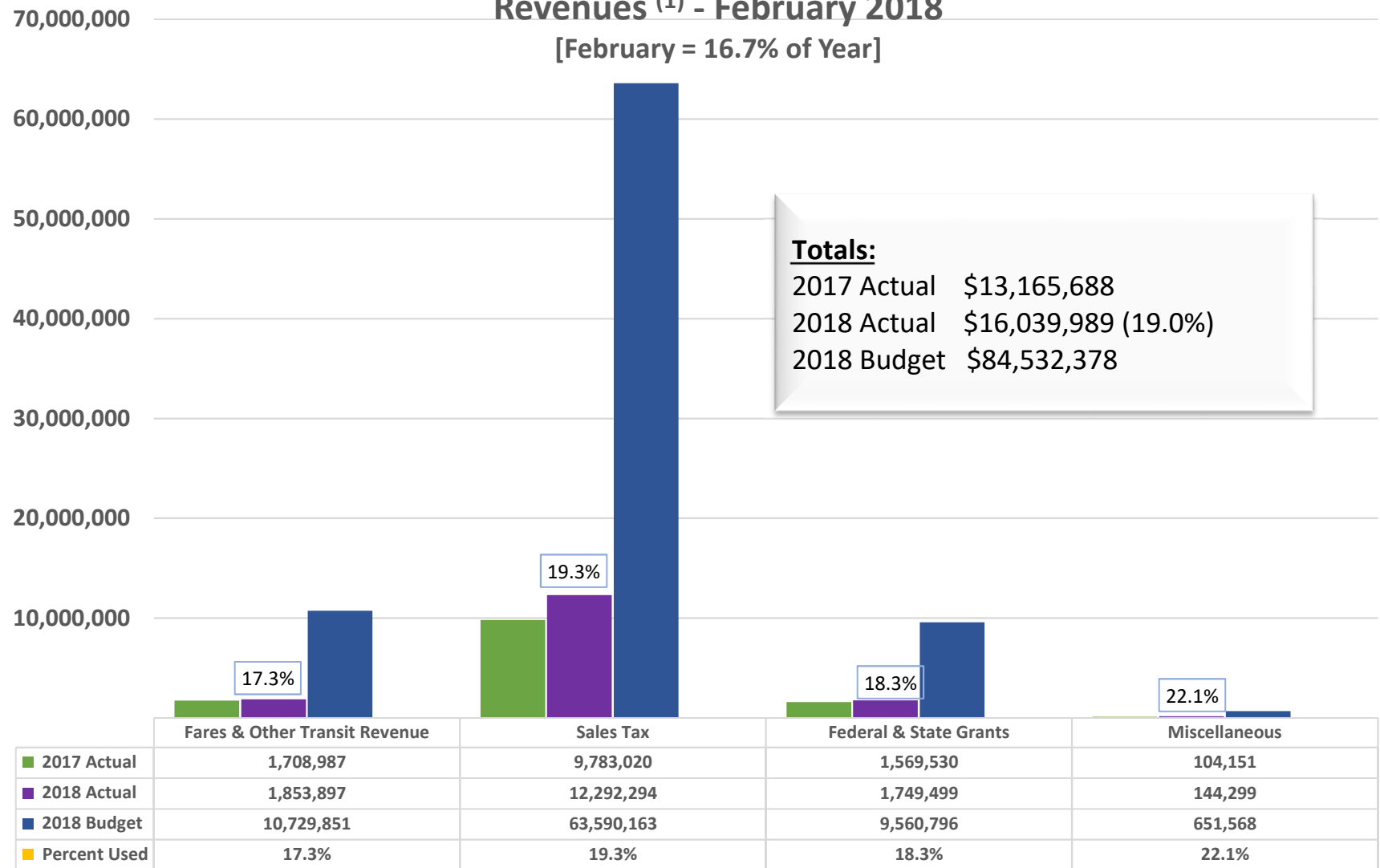
Operating expenses are greatly influenced by timing of payments. For example, only 10.2% (\$442K) of the fuel budget has been spent to date and staff expects that to change significantly as the year progresses.

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

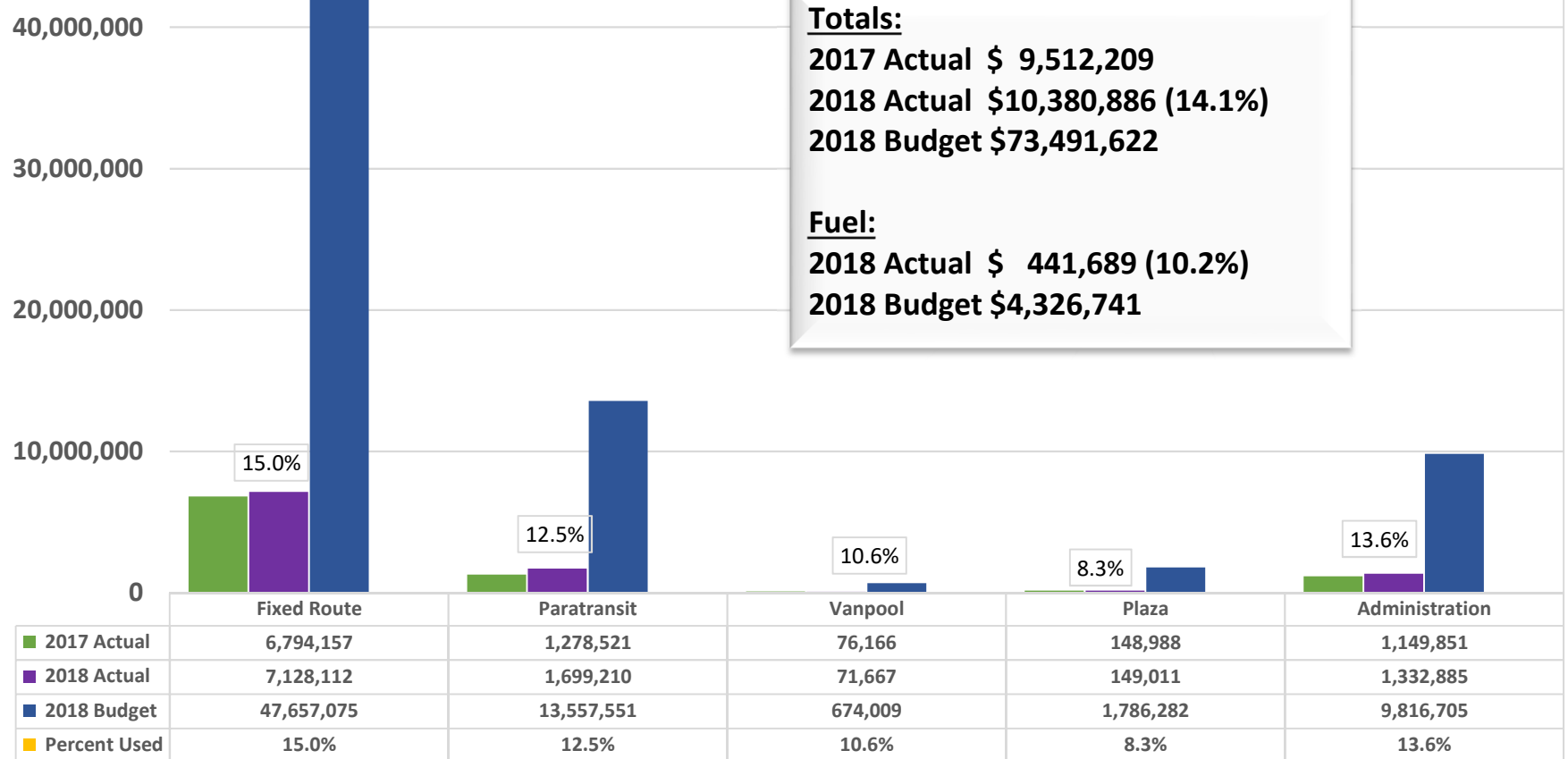
Division Head _____ Chief Executive Officer _____ Legal Counsel _____

Spokane Transit Revenues ⁽¹⁾ - February 2018 [February = 16.7% of Year]



⁽¹⁾ Above amounts exclude grants used for capital projects. Year-to-date February state capital grant reimbursements total \$41,579 and federal capital grant reimbursements total \$-0-.

Spokane Transit Operating Expenses⁽¹⁾ - February 2018 [February = 16.7% of Year]



⁽¹⁾ Operating expenses exclude capital expenditures of \$479,409 and Street/Road cooperative projects of \$9,148 for year-to-date February.

SPOKANE TRANSIT AUTHORITY
PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 8C : FEBRUARY 2018 OPERATING INDICATORS

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Roger Watkins, Chief Operations Officer
Karl Otterstrom, Director of Planning and Development

SUMMARY: There were the same number of weekdays in February 2018 compared to February 2017.

FIXED ROUTE

The 2018 ridership goal for Fixed Route 2018 is to increase 2017 ridership levels by 1.5%. Total monthly ridership decreased 1.9% (840,030 vs. 856,533) in February 2018 and is up 0.8% (1,741,509 vs. 1,727,603) year-to-date (YTD).

Detailed breakdown:

- Adult ridership decreased 1.9% (538,644 vs. 548,981) in February 2018 and is up 1.2% (1,122,313 vs. 1,108,702) YTD.
 - CCS Pass ridership decreased 0.9% (62,849 vs. 63,437) in February 2018 and is up 5.2% (132,586 vs. 125,997) YTD.
 - Eagle Pass ridership decreased 2.4% (83,966 vs. 86,071) in February 2018 and is up 0.1% (168,000 vs. 167,900) YTD.
 - GU Bulldogs Pass ridership increased 6.7% (4,150 vs. 3,888) in February 2018 and is up 10.0% (7,878 vs. 7,165) YTD.
- Youth ridership increased 6.5% (60,868 vs. 57,137) in February 2018 and is up 4.6% (116,759 vs. 111,651) YTD.
- Reduced Fare / Para ridership increased 2.9% (101,996 vs. 99,115) in February 2018 and is up 6.1% (210,344 vs. 198,175) YTD.

Fixed Route On Time Performance for February 2018 was 94%. The goal for 2018 is 93%.

PARATRANSIT

Paratransit 2018 ridership goal is to increase 2017 ridership levels by 1.5%. Combined total ridership for Paratransit increased 3.8% (38,716 vs. 37,287) in February 2018 and YTD has experienced a 5.3% increase (79,817 vs. 75,829) over 2017.

Detailed breakdown:

- Directly Operated ridership increased 2.96% (19,393 vs. 18,834) in February 2018 vs 2017.
- MV Contracted ridership increased 4.28% (16,709 vs. 16,022) in February 2018 vs. 2017.
- SUV ridership increased 7.5% (2,614 vs. 2,431) in February 2018 vs. 2017.
 - Purchased Transportation (SUV and MV combined) provided 47.3% of the service.

The ridership increase in Directly Operated and MV Contracted service for February is likely due to significantly better weather conditions in February 2018 compared to 2017. The improved weather conditions also had a direct impact on cancellation rates, on time performance, and passengers per hour statistics:

- Paratransit customers cancelled 64 rides due to weather conditions in February 2018 vs. 502 in 2017.
- The On Time Performance (OTP) goal for 2018 is 93%.
 - Directly Operated Service On Time Performance was 93.23% for February.
 - MV purchased transportation performed at 87.2% on time in February
 - Combined, STA Paratransit service ran at 90.48%

VANPOOL

Vanpool's 2018 ridership goal is to increase 2017 ridership levels by 2.5%.

Detailed Breakdown:

Vanpool customer trips were down 18.1% in February 2018 vs February 2017 (12,877 vs 15,722). There were 81 vans in service in February 2018 vs 88 in February 2017. One more van in service for February 2018 vs January 2017 (81 vs 80). The 2018 Vanpool Ridership goal is to increase 2017 numbers by 2.5% and have 88 vans in service.

556 riders took at least one trip in February 2018 vs 686 in February of 2017.

- Riders added were 6 vs. 10 in February 2017
- Riders removed were 21 vs. 16 in February 2017
- Days operated per van 17 (out of 19) vs. 18 (out of 19) in February 2017
- Average Trips Per van is 159 vs. 179 in February 2017
- Average vanpool round trip is 54.1 vs. 53.7 in February 2017

February 2018 has 19 working days which affects the level of ridership; however, less trips per van and the difference of 7 van groups year over year is the main cause of the negative growth.

CUSTOMER SERVICE

STA's Board approved match discount increase (from \$3 to \$4) went into effect on January 1, 2018, and there has been a positive response from Employer Sponsored Bus Pass (ESBP) program customers. City Ticket sales increased modestly, even with the reopening of the Bosch lot in February. After the first month of reporting, STA outlet sales locations are showing modest 7-Day Pass sales. Considering the short time they have been available and minimal advertising, increasing sales are expected. The decrease in Youth Pass sales seems to be attributed to a handful of Group Sales customers that have yet to buy for 2018 including Yokes, DSHS, District 81, and Central Valley School District.

Detailed breakdown:

Total monthly pass sales increased 16.6% (10,066 vs. 8,631 in 2017). YTD pass sales decreased 2.0% (19,631 vs. 20,025 in 2017).

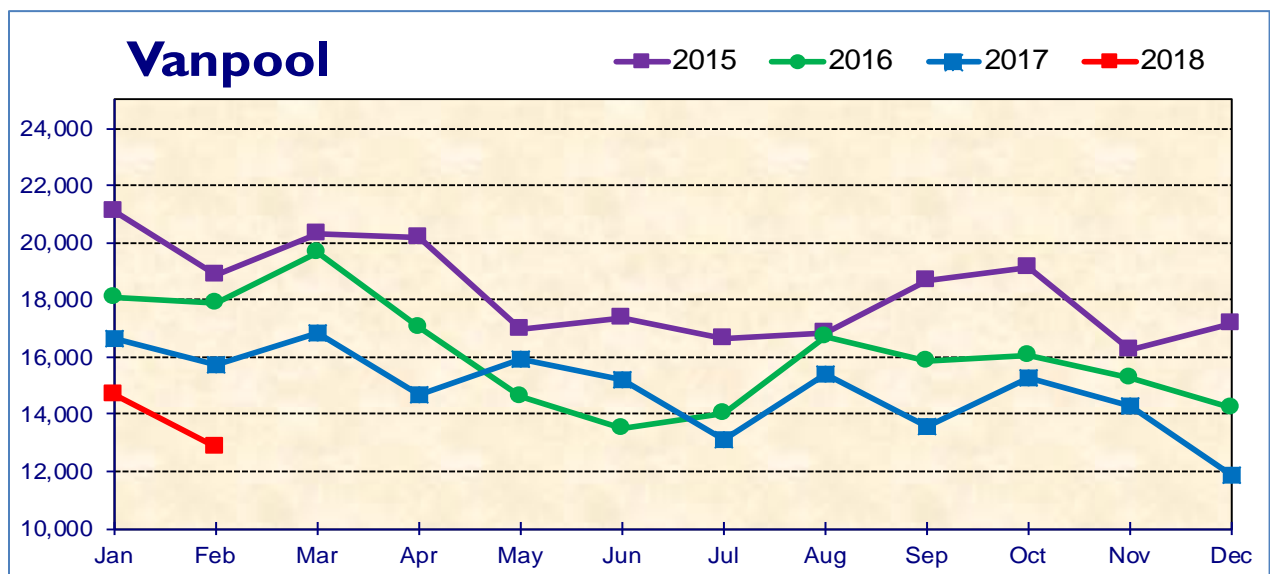
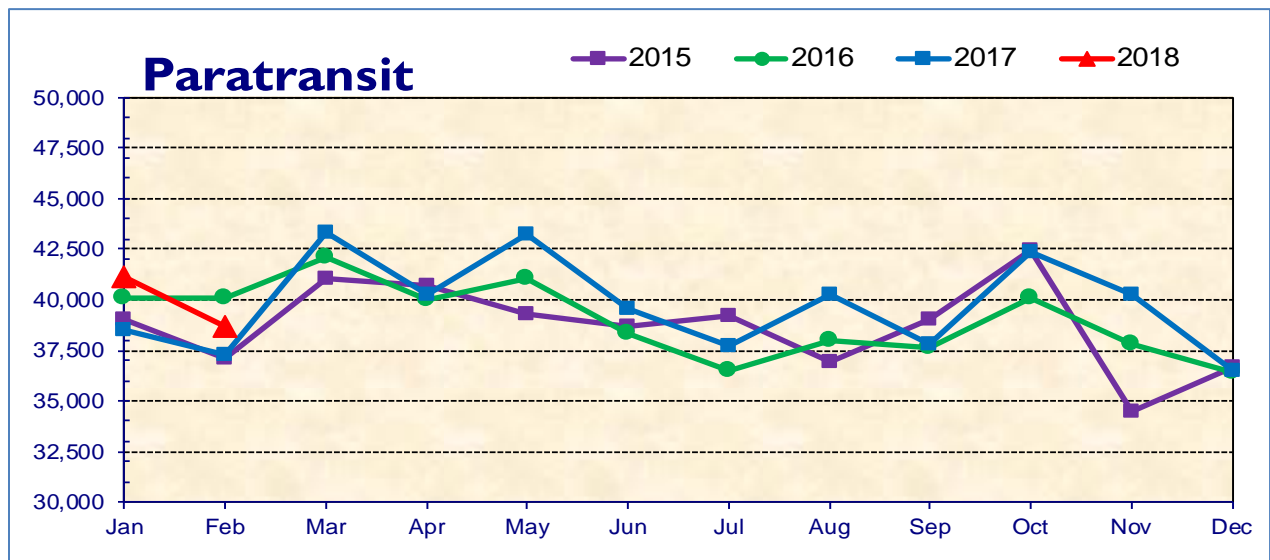
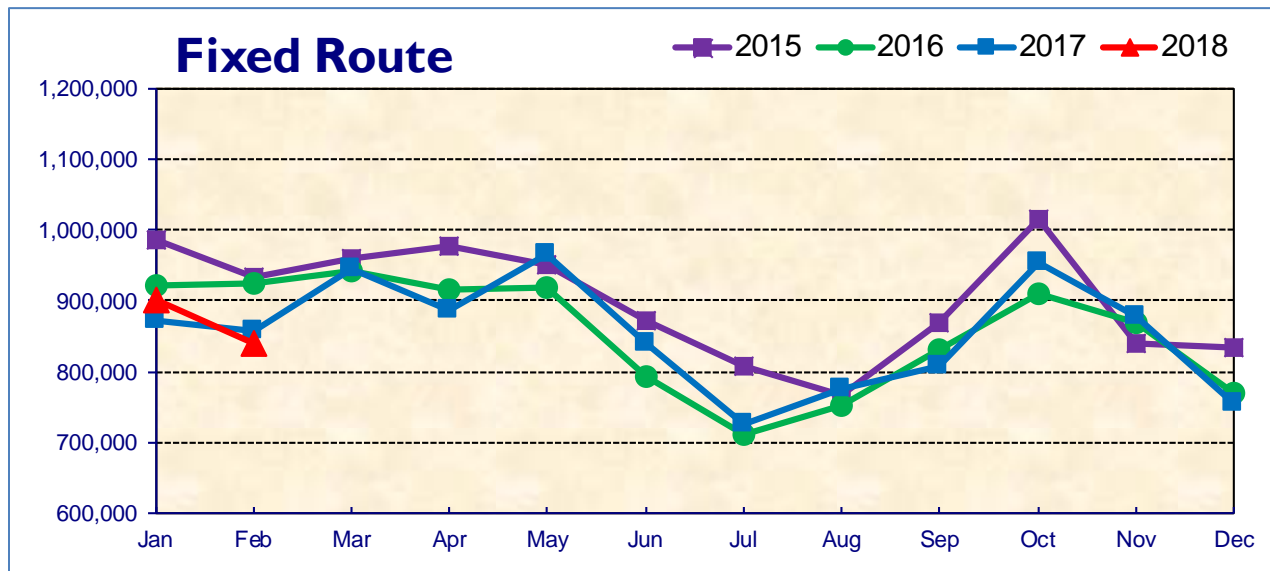
- Total Adult Pass/Smartcard sales increased 37.9% (6,441 vs. 4,670 in 2017). YTD sales increased 2.8% (11,799 vs. 11,483 in 2017).
 - ESBP sales increased 7.0% (846 vs 791 in 2017). YTD pass sales increased 4.7% (2,196 vs 2,098 in 2017).
 - Student Pass sales decreased 23.7% (29 vs. 38 in 2017). YTD pass sales decreased 5.8% (49 vs. 52 in 2017).
 - City Ticket monthly sales increased 3.9% (448 vs. 431 in 2017). YTD pass sales increased 6.0% (897 vs. 846 in 2017).
- Youth Pass/Smartcard monthly sales decreased 22.3% (1,303 vs. 1,661 in 2017). YTD pass sales decreased 21.7% (2,975 vs. 3,801 in 2017).
- Reduced Fare Pass/Smartcard monthly sales increased 2.9% (1,477 vs. 1,436 in 2017). YTD pass sales increased 3.8% (3,170 vs. 3,055 in 2017).
- Paratransit Pass/Smartcard sales decreased .5% (801 vs. 816 in 2017). YTD sales increased 0.1% (1,687 vs. 1,686 in 2017).

RECOMMENDATION TO COMMITTEE: Information only.

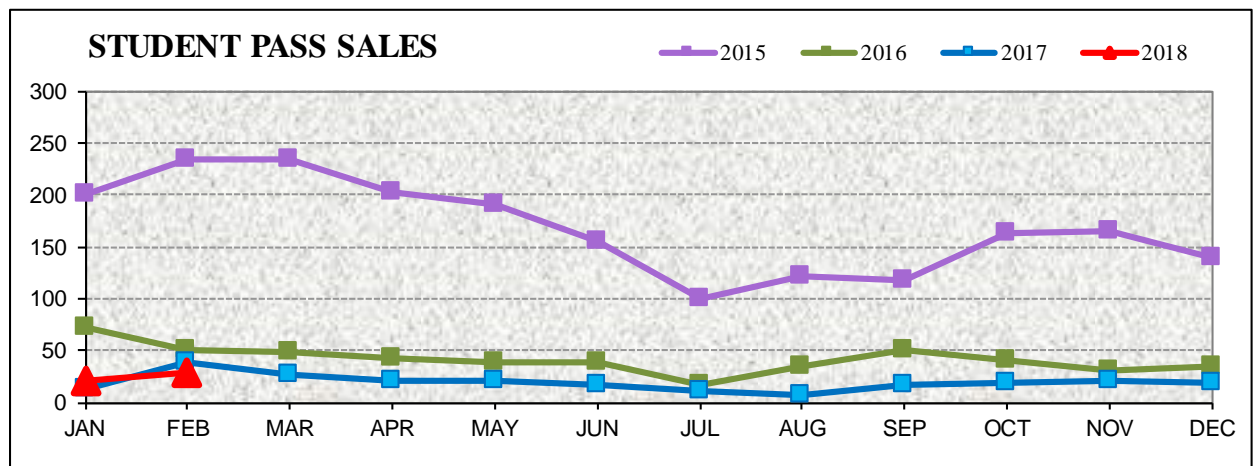
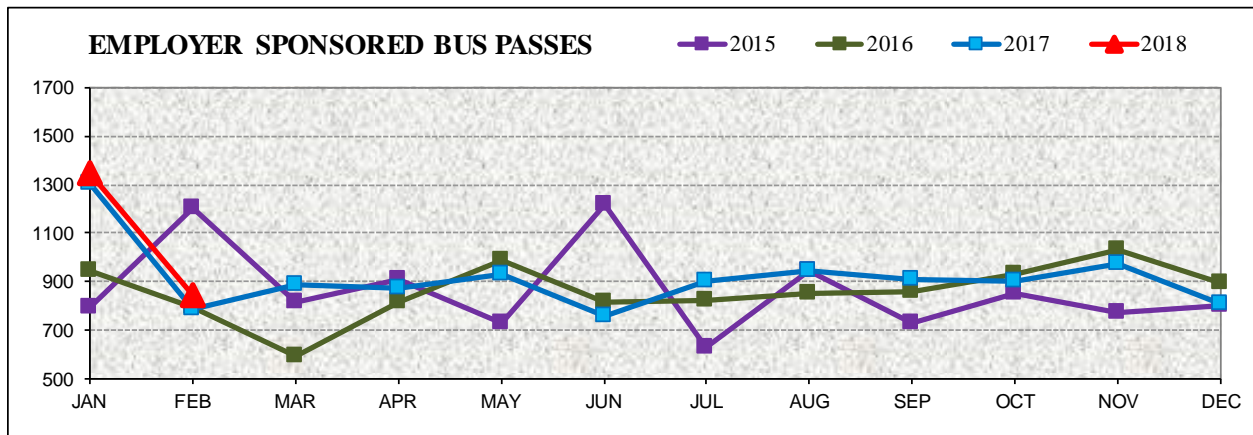
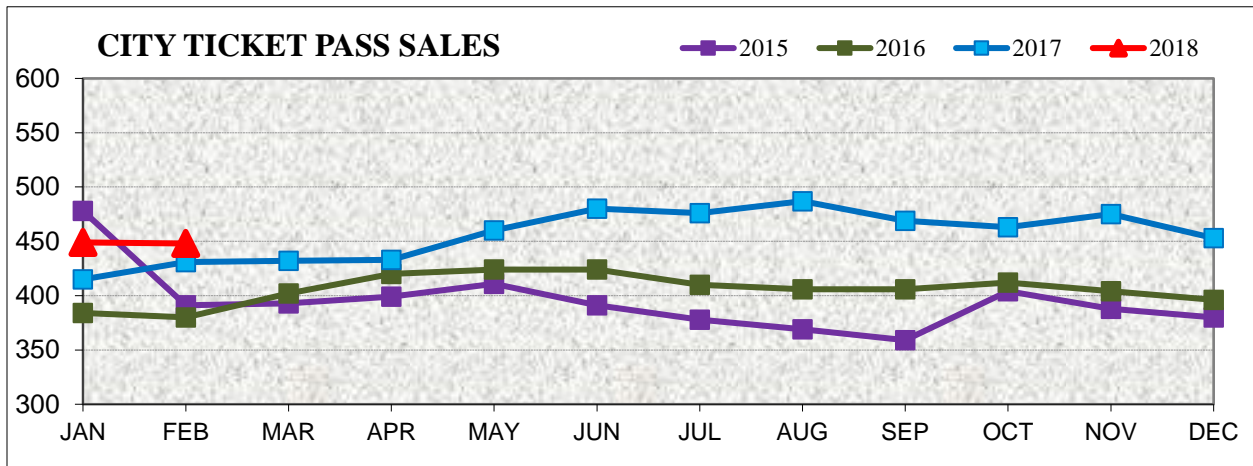
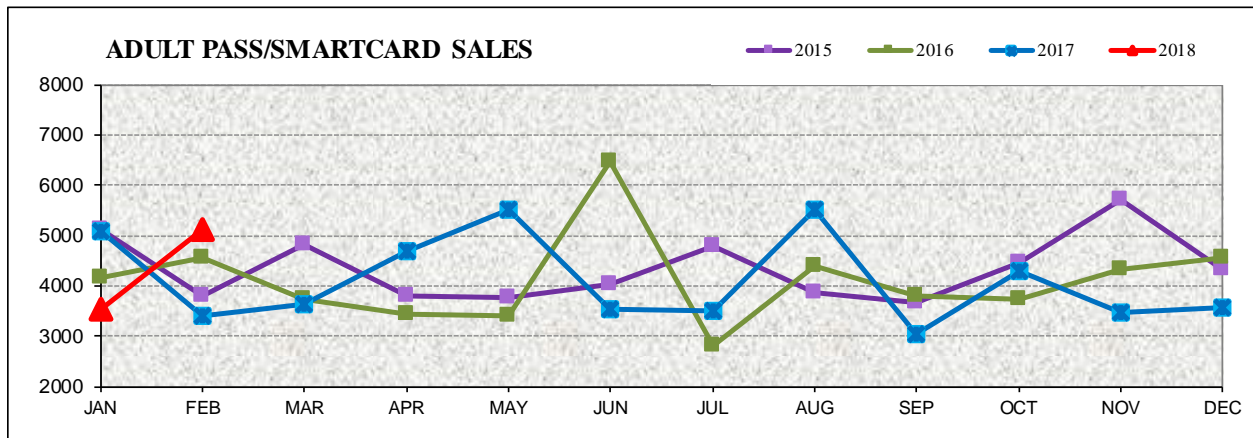
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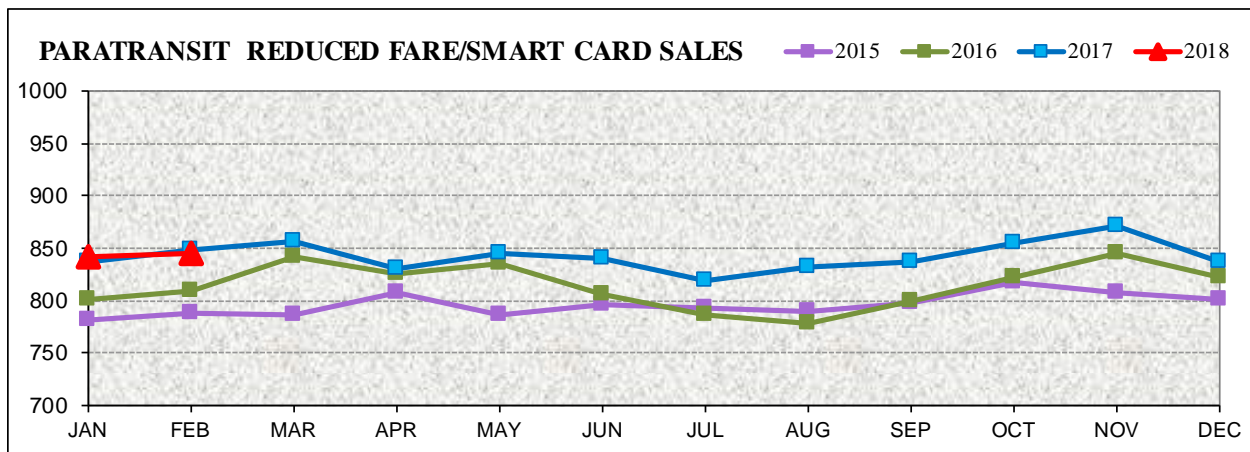
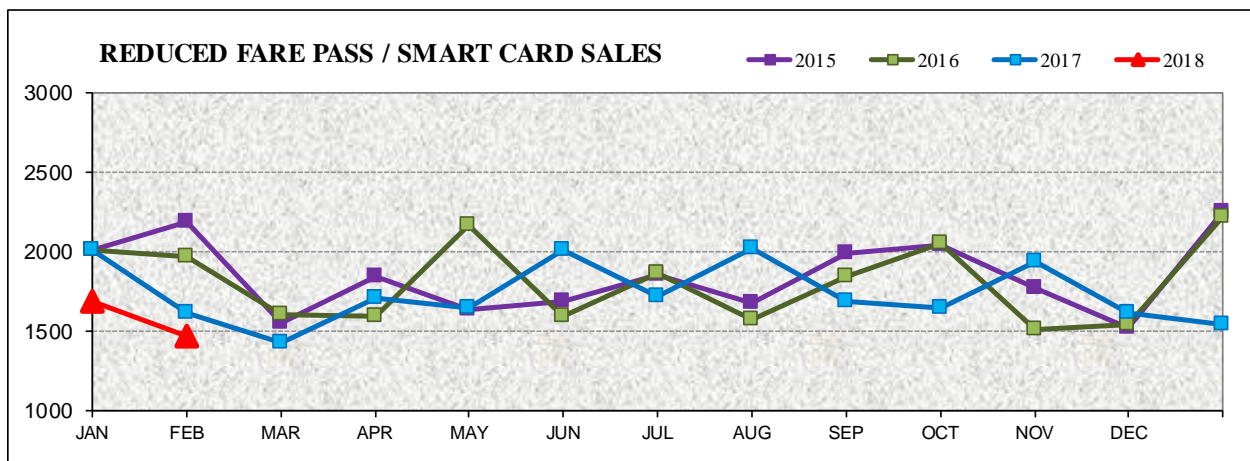
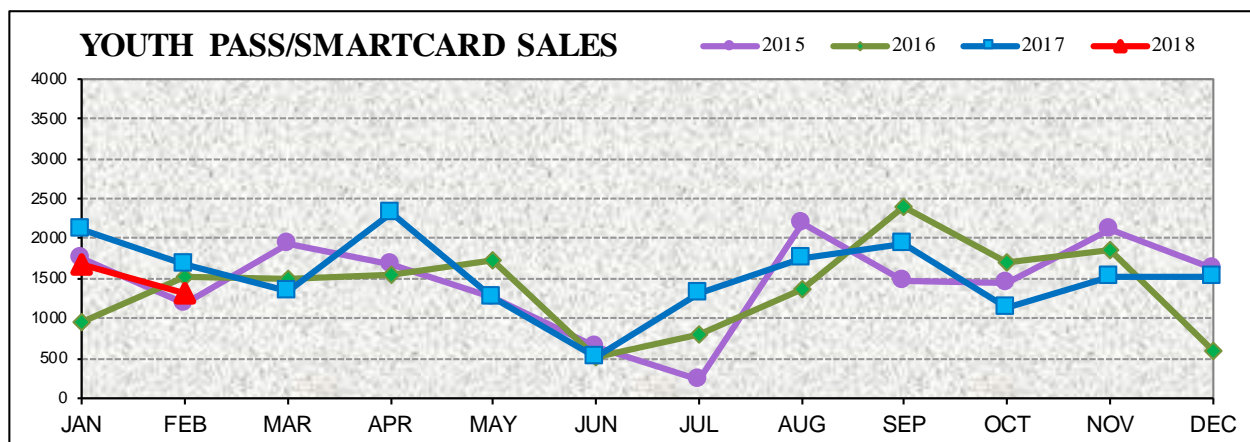
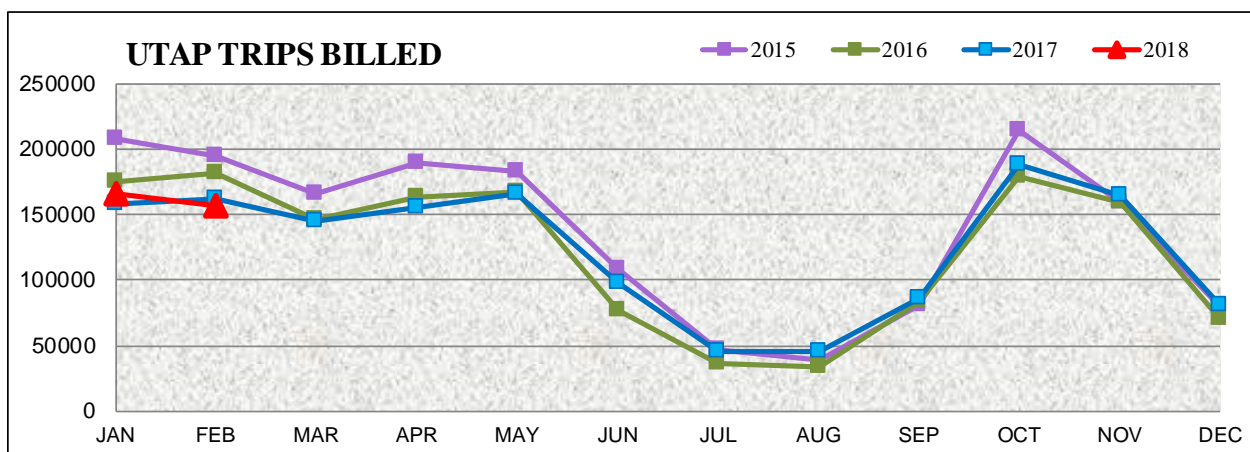
Division Head _____ Chief Executive Officer _____ Legal Counsel _____

RIDERSHIP



PASS SALES





SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 8D : MAY 2018 SERVICE CHANGE SUMMARY

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Karl Otterstrom, Director of Planning and Development
Kathleen Weinand, Principal Transit Planner

SUMMARY: STA continues to monitor the fixed-route system for opportunities to improve customer information, connectivity, reliability, and mobility. Per the Service Implementation Plan (SIP) contained in the adopted 2017 Transit Development Plan (TDP), STA will implement minor routing and schedule adjustments as needed in May 2018.

The Communications and Public Input section of *Connect Spokane*, STA's Comprehensive Plan, authorizes the CEO to approve minor changes that do not result in significant modifications to existing routes, schedules or levels of service, and changes that do not meet the adopted threshold for holding a public hearing (less than 1.0% growth or reduction in revenue hours in any calendar year or less than .5% of annualized system ridership negatively impacted by loss of bus stop, trips or route at any given service change). All of the May 2018 service changes fall below these adopted thresholds.

The table below summarizes the service changes which will become effective May 20, 2018.

MAY SERVICE CHANGES		
ROUTE(S)	PLANNED ADJUSTMENT	RATIONALE
20 SFCC	New weeknight inbound trip from Spokane Falls Community College (SFCC) at 11:00 PM (11:15 PM Plaza arrival) that continues from a new westbound Route 33 trip	Improve mobility; Match Saturday span of service
22 Northwest Blvd	Outbound VA Hospital routing change to travel on Independence Dr. and Wellesley Ave. in order to continue regular routing on Assembly St. (eliminate left turn out of VA Hospital); Outbound timepoint adjustments	Improve reliability; Eliminate problematic left turn
25 Division	Outbound timepoint adjustments all service days	Improve reliability
32 Trent/Montgomery	Modify 5:19 PM and 5:49 PM weekday westbound trips to depart at 5:12 PM and 5:42 PM in order to arrive at SCC seven minutes earlier at 5:41 PM and 6:11 PM; timepoint adjustments	Improve connections to westbound Route 33 trips at SCC
33 Wellesley	New weeknight westbound trip from SCC at 10:30 PM that continues as a new Route 20 trip at SFCC	Improve mobility; match Saturday span of service
34 Freya	Begin extra weekday Route 34 (City Loop clockwise) bus two hours earlier at 10:47 AM at the Sprague/Havana timepoint; timepoint adjustments	Improve reliability and mobility (connections at Sprague/Havana)
39 Mission	Modify first 5:59 AM weekday outbound trip to begin service at 5:55 AM in order to arrive at SCC four minutes earlier at 6:08 AM	Improve connection to eastbound Route 32 6:10 AM trip at SCC
44 29th Ave	Inbound weekday timepoint adjustments at South Hill Park & Ride (related to Route 34 change)	Improve reliability
61 Highway 2 via Browne's Addition	New Saturday night inbound trip from the Fairchild Air Force Base (FAFB) gate (11:00 PM Plaza arrival)	Improve mobility; bus currently deadheads back from FAFB (deadhead time converted to revenue time)

MAY SERVICE CHANGES		
ROUTE(S)	PLANNED ADJUSTMENT	RATIONALE
74 Mirabeau/Liberty Lake	Weekday AM inbound timepoint adjustments; Adjust 3:28 PM inbound trip to depart Liberty Lake Park & Ride four minutes later at 3:32 PM	Improve reliability
90 Sprague	Modify last two weeknight inbound trips (10:00 PM and 10:30 PM) to depart the VTC two minutes later at 10:02 PM and 10:32 PM	Improve connections from last weeknight inbound Route 96 trip at VTC; Improve reliability
95 Mid-Valley	Extend last outbound trip all service days to end service at Indiana/Desmet (trips currently end at Broadway/Sullivan); Weekday afternoon interline adjustments on two inbound trips	Improve mobility; Interline adjustments related to Route 32 change
96 Pines/Sullivan	Modify first three weekday inbound trips to arrive at the VTC two minutes earlier; Modify 2:13 PM weekday outbound trip to depart the VTC four minutes earlier at 2:09 PM; Weeknight outbound and inbound timepoint adjustments to allow the last inbound trip to arrive at the VTC eight minutes earlier at 10:00 PM	Improve connections at VTC; Improve reliability; Allow last weeknight inbound trip to connect to 10:02 PM inbound Route 90 trip at the VTC
97 South Valley	New weekday early AM outbound trip from the VTC at 5:25 AM (continues as Route 32 at Mirabeau Park & Ride); Weekday outbound timepoint adjustments on two trips (4:17 PM and 5:17 PM trips to depart seven minutes earlier); Weekday afternoon interline adjustments on two inbound trips	Improve mobility; Timepoint and interline adjustments related to Route 32 change (Route 97 continues as Route 32 at Mirabeau Park & Ride)
98 Liberty Lake via Sprague	Begin first weekday outbound trip at the VTC at 5:51 AM (trip currently begins service at Sprague/Pines); Weekday outbound timepoint adjustments on two trips (4:43 PM and 5:13 PM trips to depart two minutes later)	Improve mobility; Timepoint and interline adjustments related to Route 32 change
172 Liberty Lake Express	Weekday AM inbound timepoint adjustments	Improve reliability

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 8E : STA OUTREACH UPDATE

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Beth Bousley, Director of Communications and Customer Service

SUMMARY: The attached Staff Report provides a recap of outreach efforts system-wide, in the areas of Fixed Route, Mobility Mentor & Training, and Vanpool. When possible, staff leverages outreach opportunities to promote all of Spokane Transit's (STA) services. This report provides an update on current outreach efforts.

RECOMMENDATION TO COMMITTEE: Information only.

FINAL REVIEW FOR BOARD BY:

Division Head _____

Chief Executive Officer _____

Legal Counsel _____

Staff Report – STA Outreach Update

Vanpool:

March Outreach Summary:

STA Vanpool's goal for 2018 is to hold 110 outreach events. Vanpool has eleven outreaches planned for March, which is one more than last year. More outreach opportunities are expected to be added to that total by end of month.

Vanpool was contacted by Newmount Mining to provide Vanpool services for their employees to a site just west of Wellpinit, Washington. The Loss Prevention Manager is preparing a Request for Proposal to complete. The verbal request was to provide a total of two to six vans, both for day and night shifts. The company will pay 100% for the vanpool service. The worksite is a nine year project.

Vanpool staff attended the NextGen Job fair on March 14th and made contact with Skils' Kin and Silverwood regarding using Vanpool for employee transportation and will be exploring these opportunities further. Vanpool will be participating in Earth Day events planned with Gonzaga University and Sacred Heart Medical Center.

Mobility Training and Mobility Mentor Programs:

Goal: Increase independence for people with disabilities by providing training to use the Fixed Route system. Not only does this provide more independence, it is also a more cost-effective solution both for the individual and Spokane Transit.

January 2018- Current Outreach Summary:

- Total contacts in the community from January 2018 through current (including group orientations, meetings, group presentations, material dropoff, calls, resource fairs): 547 contacts via 137 events.
- Total contacts in the community for the month of February: 70 contacts via 16 events.
- Future: Currently, staff are working with multiple classrooms at Cheney High School to provide one on one trainings to the students. Staff will be working with students from Shadle Park High School this month and next and from Rogers High School. Staff participated in the Next Gen Job Fair and made a presentation to the Therapeutic Recreation Junior class at Eastern Washington University. Upcoming staff will be going to St. Luke's Brain Injury Awareness event and presenting to a refugee group at World Relief.

Fixed Route:

2018 Communication Goals:

- Increase ridership 1.5% over 2017 ridership
- Continue to improve community perception

2018 Priorities:

- Ridership, STA Moving Forward, Strategic Communications, New Employee Recruitment, Internal Communications, Departmental Communications.

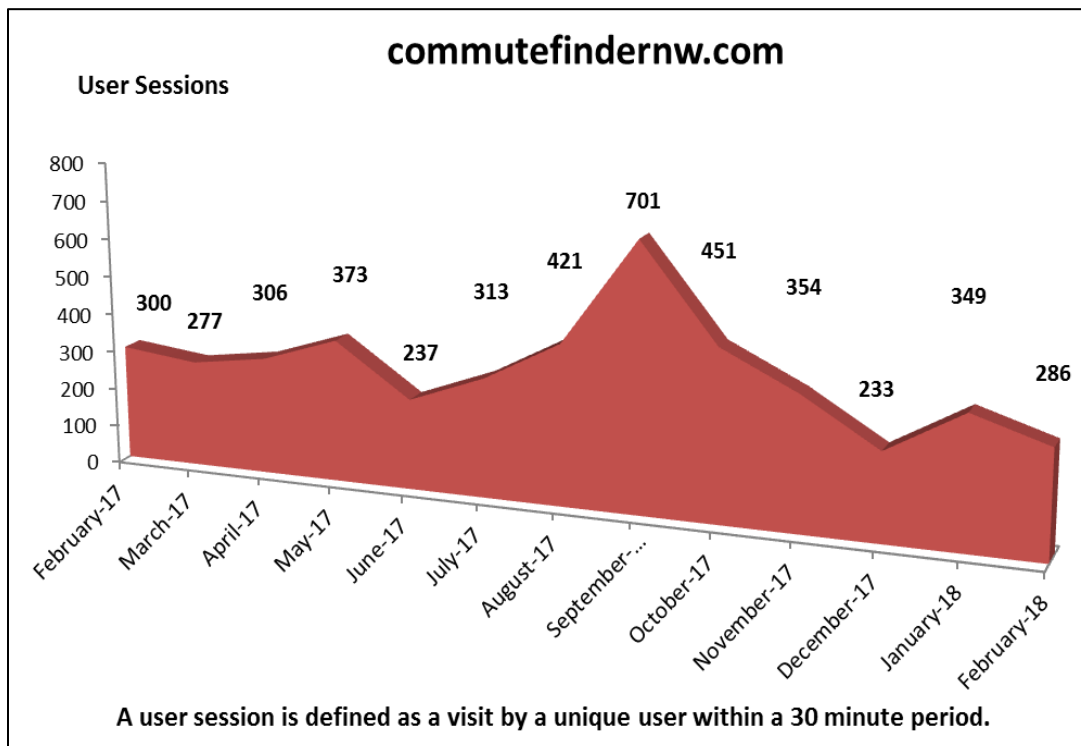
February Outreach Summary:

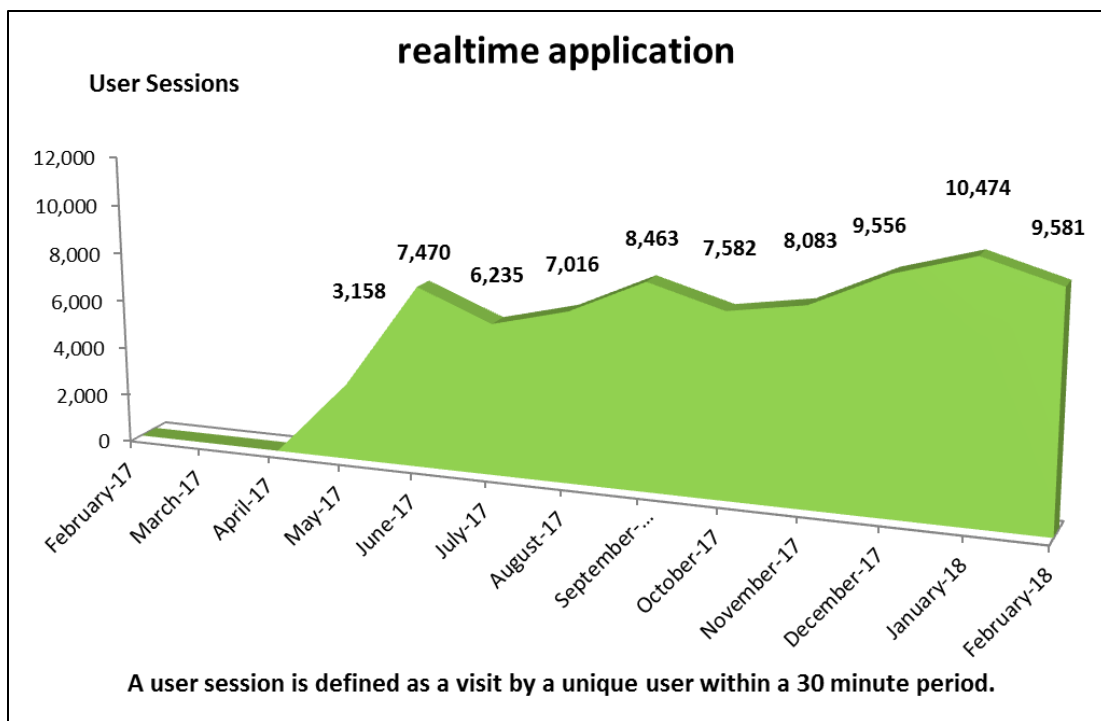
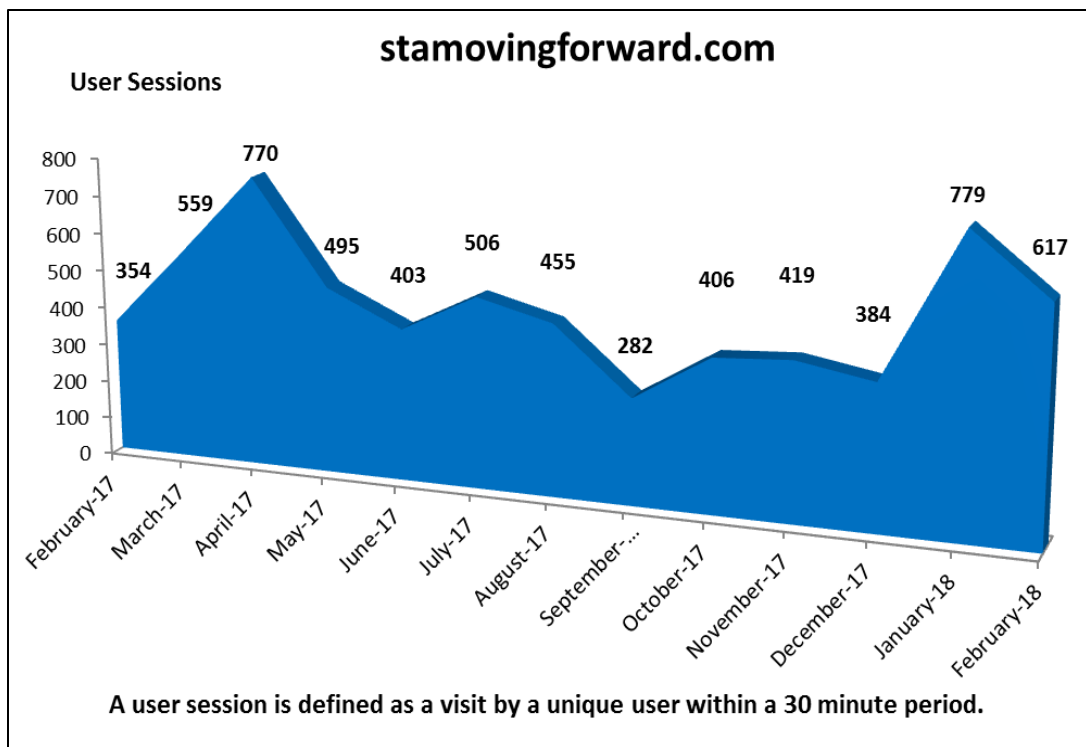
- **Ridership:** Began series of videos to promote STA, including educating the community on how to ride the bus and read a schedule. Ridership communications strategy is being developed and will begin being implemented this spring. Created several rider alerts for special events including the St. Patrick's Day Parade, and a construction brochure highlighting the construction projects and resulting detours for the season.
- **Community Perception:** Received ARC's 2018 Champion of the ARC Sponsor of the Year award for exceptional effort to support people with intellectual and/or developmental disabilities financially, matching donations, and displaying art of ARC artists in the rotunda at the Plaza. The art gallery was conceived by CEO, E. Susan Meyer, and brought to life by STA Communications team member Peggy McManus. Participated in March First Friday event with STA coach operator Ken Davis performing with his band "In Transit". Initial meetings have been held for annual transportation support for Bloomsday and Hoopfest.

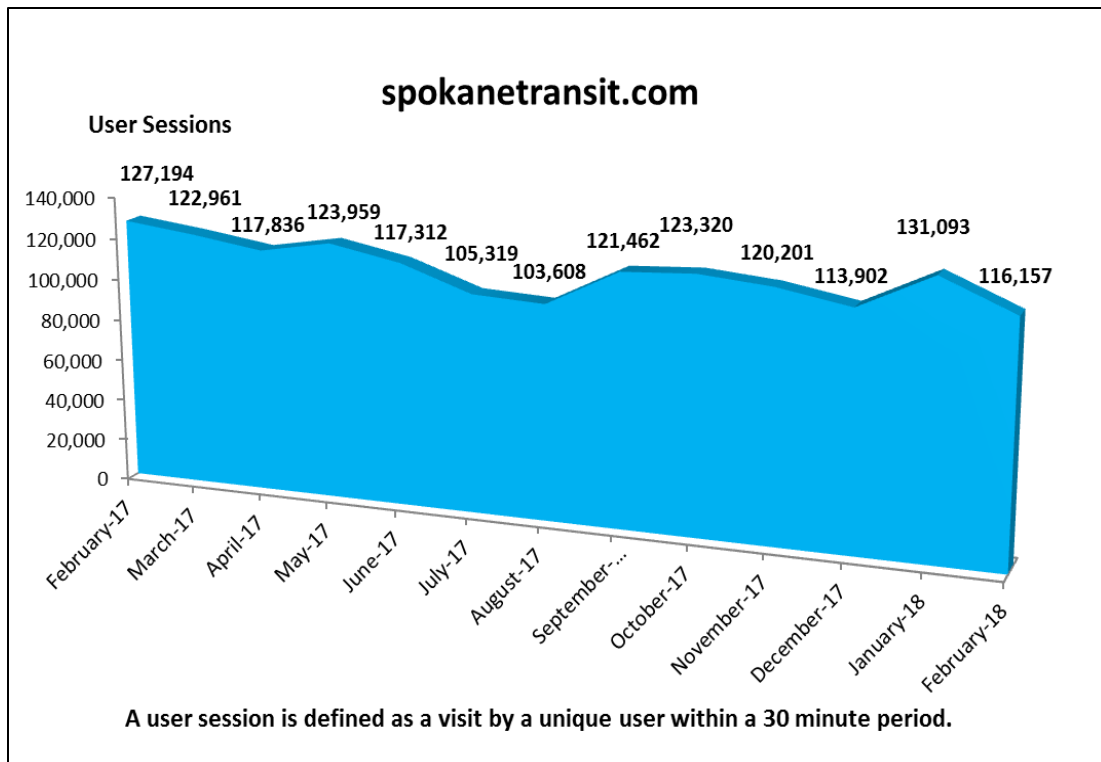
- **STA Moving Forward (STAMF):** Facilitated Boone NW Garage Groundbreaking which was well attended and received significant local media coverage and a national story is in the works. Developing STAMF progress tracking system and newsletter which will launch in April.
- **Strategic Communications:** Developed Central City Line information brochure for legislative meetings held in Washington D.C. the week of March 22, attended by Karl Otterstrom, and STA Board representatives. Developing annual report to be distributed this spring.
- **New Employee Recruitment:** Facilitated a successful Job Fair at the STA Plaza with 45 employers and nearly 350 attendees during the course of the day. Recruiting promotional strategy is under development and implementation.
- **Internal Communications:** The first 2018 All Employee Meetings were held March 6, 2018. Employee Engagement Surveys were implemented at that series of meetings. Developed and distributed updates to employees through STAInformed digital communication.
- **Departmental Communications:** Developed informational piece to support Vanpool; developing new brochure for Purchasing department.

Web Governance:

To safeguard the health, functionality and content quality of STA's web properties and assets, STA is developing a set of Web Governance Guidelines with recommendations in the areas of hosting, development, design, content management, web accessibility, webstore/financial, data use, and verification/terms of use/brand identity. A small committee of STA employees formed in January has studied and made recommendations to the STA leadership team for a defined Web Governance model. More updates will be provided as recommendations are considered and direction is finalized.



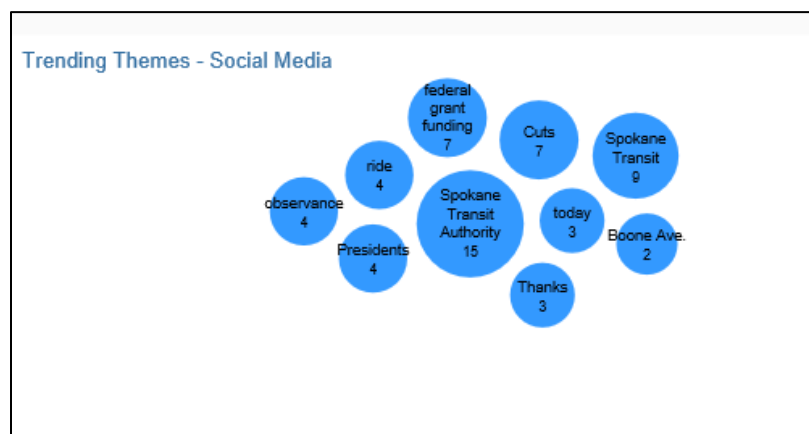
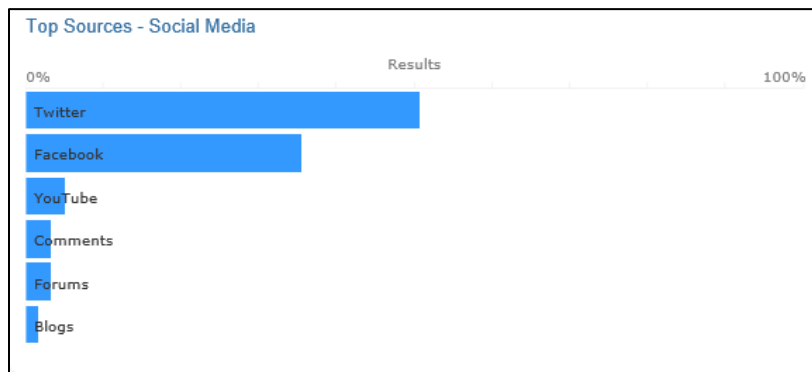




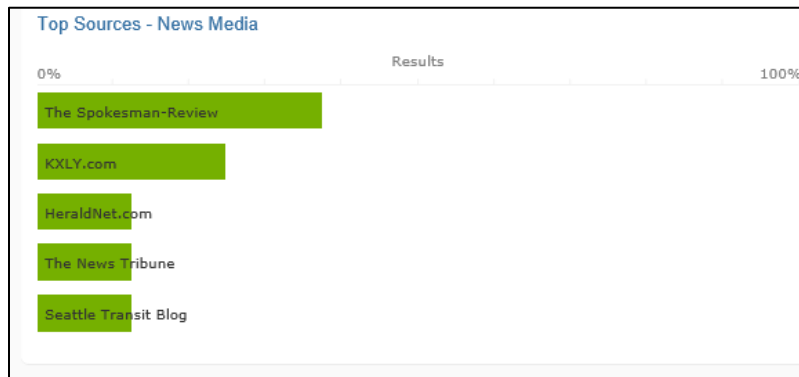
STA Media Overview

Below is an overview of media in both the news and social media February 13, 2018 – March 16, 2018.

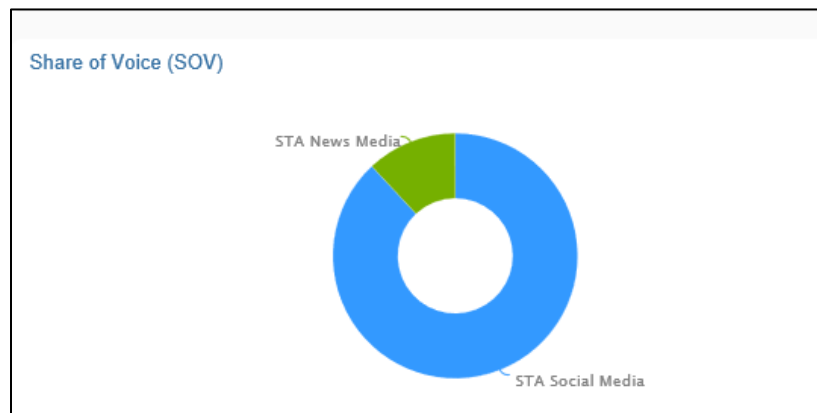
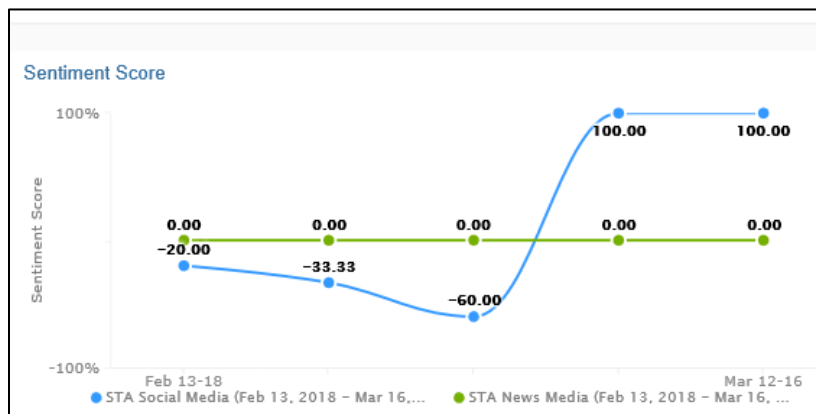
Social Media:



News Media:



Combined:



Representative Media Coverage from February 13th- March 16 2018



New Flyer • Mar 14 11:01 am



Today, New Flyer is excited to host representatives from **Spokane Transit** Authority at our Vehicle Innovation Center in Anniston, AL...



ALSC Architects • Mar 12 11:58 am



Groundbreaking at the new **Spokane Transit** Authority NW Boone Garage. Design team members include ALSC Architects, Coffman, Hill



Hill International • Mar 9 01:10 pm



Boone Maintenance Facility Project following today's groundbreaking ceremony with the **Spokane Transit** Authority For more info -- <https://...>



Spokane Transit Authority • Mar 8 10:00 am



more and better transit in our region. The event will take place at **Spokane Transit** Authority, located at 1230 W Boone Ave. Need a...



ALSC Architects • Mar 8 08:34 am



ALSC is proud to continue our long history of projects for **Spokane Transit** Authority. Thanks for choosing us to design this new facility!...



KXLY.com • Aaron Polevoi • Mar 7 05:37 pm



[STA announces construction on new maintenance facility](#)

Executive Officer of **Spokane Transit**. Vehicles that will be serviced in the garage will include the fleet for the **Central City...**



Downtown Spokane • Mar 7 11:50 am



Young adults looking for employment can stop by the **Spokane Transit** Authority Plaza between Noon and 3:00pm today to learn about



WorkSource Spokane • Mar 6 08:19 am



Join the Next Generation Zone and **Spokane Transit** Authority tomorrow for the third annual Next Gen Job Fair. 12 PM at the STA Plaza...



Washington Physicians for Social Responsibility • Mar 1 04:57 pm



, accessed from Riverpoint Boulevard. Campus can also be accessed via **Spokane Transit** (STA) bus service: spokanetransit.com
Questions?...



The Spokesman-Review • Terence Vent • Feb 28 12:54 pm



Spokane's Chief Garry neighborhood set to implement ambitious master plan

, in particular, will change the face of the neighborhood. "The **Central City Line** is going to go right down Mission Street," Gunderson...



Desautel Hege • Feb 27 05:01 pm



Public Transportation Association's conference this week with our clients from **Spokane Transit** Authority. They were honored to receive...



Ziggy @transit509 • Feb 27 01:01 am



@SpokesmanReview: Getting There: Cuts to federal grant funding could jeopardize future of **Central City Line**
<https://t.co/czZWEbBO0w...>



Kip Hill @kiphillreporter • Feb 26 06:39 pm



Also, McGrath is pleased Donald Trump's budget proposal could doom the **Central City Line**. More, from @NickDeshais.
<https://t.co/NTXJwuNDb7...>



Daniel Walters @danielwinlander • Feb 26 04:11 pm



I took on the fears over Trump's budget and the **Central City Line** last year. Turn's out that Trump's budget was roundly ignored. A lot...



Bryce R Walton • Feb 26 10:03 am



Shipping and receiving clerk position open at **Spokane transit**. 14.50 ish and hour to start up to 20 plus an hour. If anyone is wanting...



The Spokesman-Review • Nicholas Deshais • Feb 26 12:01 am



[Getting There: Cuts to federal grant funding could jeopardize future of Central City Line](#)

The sleek **Central City Line** is supposed to signal the future of **Spokane transit**. Electric and quiet. No waiting in line while...

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 9: MAY 2018 DRAFT COMMITTEE PACKET AGENDA REVIEW

REFERRAL COMMITTEE: N/A

SUBMITTED BY: STA Staff

SUMMARY: At this time, members of the Performance Monitoring and External Relations Committee will have an opportunity to review and discuss the items proposed to be included on the agenda for the May meeting of May 2, 2018.

Committee Action:

- Approval of Minutes of April 4, 2018 (April) Committee Meeting

Board Consent Agenda:

- EEOC and Affirmative Action Plans – Resolution (*Williams*)

Reports to Committee:

- 1st Quarter 2018 Performance Measures – Results (*Watkins*)
- 2018 Van Grant Recipients Award (*Watkins*)
- Annual Route Report (*Otterstrom*)
- Monroe Regal High Performance Transit (HPT) & South Hill Service Planning Outreach (*Otterstrom*)
- September 2019 Service Revisions: Conditions & Opportunities (*Otterstrom*)
- 1st Quarter 2018 CAC Update (*Bousley*)

Committee Information:

- March 2018 Financial Results Summary
- April 2018 Sales Tax Revenue Information
- March 2018 Operating Indicators
- 1st Quarter 2018 Safety & Loss Summary
- STA Outreach Update

RECOMMENDATION TO COMMITTEE: N/A

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

April 4, 2018

AGENDA ITEM 11 : **COMMITTEE MEMBERS' EXPRESSIONS**

REFERRAL COMMITTEE: N/A

SUBMITTED BY: N/A

SUMMARY: At this time, members of the Performance Monitoring and External Relations Committee will have an opportunity to express comments or opinions.

RECOMMENDATION TO COMMITTEE: N/A

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer _____ Legal Counsel _____