BOARD OPERATIONS COMMITTEE MEETING

Wednesday, December 7, 2016, 1:30 p.m.
Spokane Transit Authority, Northside Conference Room
1230 West Boone Avenue, Spokane, Washington

AGENDA

Estimated Meeting Time: 85 Minutes

- 1. Call to Order and Roll Call
- 2. Approve Committee Agenda (Al French)
- 3. Chair's Comments (Al French) (5 minutes)
- 4. Committee Action/Discussion: (5 minutes)
 - a. Minutes of November 9, 2016 Committee meeting Corrections/Approval
 - b. Minutes of November 30, 2016 Special Committee meeting Corrections/Approval
- 5. Committee Chair reports: (20 minutes)
 - a. Amber Waldref, Planning & Development
 - i. Approval of the 2017 Planning & Development Committee Work Program
 - ii. Approval of the 2017 Title VI Outreach Strategies
 - iii. Adoption of Capital Improvement Program Amendment
 - iv. Adoption of the Final Proposed 2017 Operating & Capital Budgets
 - v. Approval of the 2017 Annual Strategic Plan
 - b. Tom Trulove, Performance Monitoring & External Relations
 - i. 2017 Service Revision Phase I
 - ii. STA's Affirmative Action Plan
 - iii. 2017 State Legislative Focus and Priorities
 - iv. Paratransit Contract Services Contract Modification and Extension
- 6. 2017 Board & Committee Meeting Calendar Action (Jan Watson) (5 minutes)
- 7. Senior Staff Transitions Discussion (E. Susan Meyer) (10 minutes)
- 8. Board of Directors Agenda December 15, 2016 Corrections/Approval (5 minutes)
- 9. CEO Report (5 minutes)
- 10. Executive Session (30 minutes)
- 11. New Business
- 12. Adjourn

Next Committee Meeting: Wednesday, January 11, 2017 at 1:30 p.m.

(STA Northside Conference Room, 1230 W. Boone Avenue, Spokane, Washington)

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BOARD OPERATIONS COMMITTEE MEETING OF

December 7, 2016

AGENDA ITEM 2: APPROVE COMMITTEE AGENDA

REFERRAL COMMITTEE:	N/A
SUBMITTED BY:	Al French, Committee Chair
SUMMARY: At this time, the revisions enclosed in the blue for	e Board Operations Committee will review the meeting agenda with any olders.
RECOMMENDATION TO CO	OMMITTEE: Approve agenda.
FINAL REVIEW FOR COMM	AITTEE BY:
Division Head	Chief Executive Officer Legal Counsel

BOARD OPERATIONS COMMITTEE MEETING OF

AGENDA ITEM 3 :	BOARD OPERATIONS COMMITTEE CHAIR'S REPORT	
REFERRAL COMMITTEE:	N/A	
SUBMITTED BY:	Al French, Committee Chair	
SUMMARY: Mr. French w Transit.	rill take this opportunity to discuss topics of interest regarding Spokane	
RECOMMENDATION TO COMMITTEE: Receive report.		
FINAL REVIEW FOR COMM	AITTEE BY:	
Division Head	Chief Executive Officer Legal Counsel	

BOARD OPERATIONS COMMITTEE MEETING OF

AGENDA ITEM 44/0:	MINUTES OF THE NOVEMBER 9, 2016 COMMITTEE MEETING AND NOVEMBER 30, 2016 SPECIAL COMMITTEE MEETING - CORRECTIONS AND/OR APPROVAL	
REFERRAL COMMITTEE:	N/A	
SUBMITTED BY:	Merilee Robar, Executive Assistant to the Director of Finance & Information Services	
SUMMARY: The November are attached for your information	9, 2016 meeting minutes and November 30, 2016 special meeting minutes n, correction and/or approval.	
RECOMMENDATION TO C	OMMITTEE: Corrections and / or approval.	
FINAL REVIEW FOR BOAR	D BY:	
Division Head	Chief Executive Officer Legal Counsel	

BOARD OPERATIONS COMMITTEE MEETING

Draft Minutes of the November 9, 2016, Meeting Spokane Transit Northside Conference Room

MEMBERS PRESENT

Al French, Spokane County, Board Operations
Committee Chair
Amber Waldref, City of Spokane, Planning &
Development Committee Chair
Ed Pace, City of Spokane Valley, Board Operations
Committee Member
E. Susan Meyer, Chief Executive Officer, Ex-officio

MEMBERS ABSENT

Tom Trulove, Small Cities Representative (Cheney), Performance Monitoring & External Relations

STAFF PRESENT

Beth Bousley, Director of Communications & Customer Service Steve Blaska, Director of Operations Steve Doolittle, Director of Human Resources Karl Otterstrom, Director of Planning Lynda Warren, Director of Finance & Information Services Susan Millbank, Ombudsman & Accessibility Officer Jan Watson, Clerk of the Board

PROVIDING LEGAL COUNSEL

Laura McAloon, Workland Witherspoon

GUESTS

Eva Marquette, FreshVue

1. CALL TO ORDER AND ROLL CALL

Chair French called the meeting to order at 1:37 p.m. He said thank you to all Staff and Committee members for a successful ballot. Roll call was conducted.

2. APPROVE COMMITTEE AGENDA

Mr. Pace moved approval of the November 9, 2016 agenda and Ms. Waldref seconded, and the motion passed.

3. CHAIR'S COMMENTS

Mr. French said the Board directed the Board Operations Committee to do a 360 review of the CEO. There was some confusion at the Board meeting regarding the goals of the 360 review. Is a 360 the right tool?

Mr. Pace said he does not share this goal. He said the CEO has a contract and an annual performance review process. There have been no issues or problems in the past that he is aware of. No issue has been brought up and if there is a specific issue then objectives could be set. The focus should be on STA Moving Forward now. Tell the Board no, a 360 is not needed. STA is performing better or as good as any other transit in the State.

Ms. Waldref said she was also confused at the end of the Board meeting. A 360 review is to give feedback to the CEO from a variety of sources both from outside and inside the agency to help grow leadership skills and identify areas of improvement, but it is not a performance review. The annual performance review should be completed based on objectives and goals that were set a year ago. She recommends doing the 360 after the performance review is completed. She said she voted no at the Board meeting because she felt the outcome of a 360 was not clear.

Mr. French said the Board made a decision to adopt a process before a problem was identified. The motion from the Board meeting was reviewed. The motion to direct the Board Operations Committee to negotiate a new contract with the CEO; establish a process and timeline for a 360 review of the CEO; and bring back a recommendation to the Board for approval passed 6 votes to 3. The original motion and amendment were reviewed.

Ms. Watson will review the vote on the amended motion from the meeting.

Mr. French suggests asking the Board their goals for the 360 review and then determine the process to achieve those goals. A goal needs to be determined before a consultant can be hired. A 360 is a management tool and resources need to be available to assist the CEO to achieve identified goals.

Ms. Waldref said the first step should be the annual performance review. The Board could identify items for the CEO to work on for 2017. Following that, if more input is needed, then a process can be developed.

Mr. Pace agreed.

Mr. French said that based on conversations he has had, Mr. Trulove is in agreement with these steps. He suggests focusing on the first part of the motion, to negotiate a contract with the CEO and finish the 2016 performance review. In the past,

two members of the Board Operations Committee have negotiated a contract with the CEO and returned to the Committee to review and recommend to the full Board for approval.

Mr. Pace moved to appoint Commissioner French and Council Member Waldref to work on a draft contract for the CEO and return to the Board Operations Committee for review. Ms. Waldref seconded the motion.

Mr. French said he has asked legal counsel to collect similar contracts from other agencies.

Ms. Waldref summarized the process. She and Mr. French will return to the December 7 Board Operations Committee with a draft contract for review. A draft contract will be reviewed by the full Board on December 17.

No further discussion on the motion. All voted in favor.

Ms. Meyer said she is receptive to input and appreciates the Board's interest in her professional development. She is very willing to take part in whatever process the Board decides and will look forward to it.

Mr. Pace stated that the motion at the Board meeting had another motive. It is important to do the evaluation and the contract first and then if someone had a specific issue it could be brought up at that time.

Mr. French said the Committee needs to be more deliberative about the expectations, outcomes and commitment to next steps.

Ms. Marquette agreed that a 360 is a growth tool, with long term support and coaching; it is not an assessment. Clarification of the Board's objective for the 360 is first, along with clarification of what the 360 is. It should be confidential for those participating.

Discussion of reviews and confidentiality ensued.

. COMMITTEE ACTION/DISCUSSION

a. October 12, 2016 Committee Minutes

Ms. Waldref moved approval of the October 12, 2016 committee meeting minutes and Mr. Pace seconded. There was no further discussion and the motion passed.

5. COMMITTEE CHAIR REPORTS

a. Amber Waldref, Planning & Development (P&D)

Ms. Waldref said the Committee reviewed the P&D Committee 2017 Work Program. Next year will include the Comprehensive Plan Update, Title VI Update and much of STA Moving Forward (STAMF) will shift to the Performance Monitoring & External Relations Committee.

Mr. Otterstrom said the Committee will be working on the Small Starts Grant agreement until spring 2017.

b. Tom Trulove, Chair, Performance Monitoring & External Relations (PM&ER)

In Mr. Trulove's absence, Mr. Blaska said that all items on the consent agenda including Jefferson Lot, Spokane Regional Transportation Management Center Interlocal Agreement, Voice Radio System Replacement Project and Hope Works Spokane were forwarded to the Board consent agenda. The Recommendation for Year 5 of the Paratransit Contract Services Modification with MV Transportation, Inc. (MV) was forwarded to the Board consent agenda by the majority of the committee. There was discussion around transportation network companies and flexible service designs, not regarding the contract itself. Mayor Peterson may wish to take the item off the consent agenda so that the Board is able to have that discussion.

Ms. Waldref asked for clarification of contract terms.

Mr. Blaska said MV has been unable to fulfill the operational tasking assigned by STA because of staffing shortages. Recruiting and retention due to low wages is the issue. MV requested to negotiate a contract modification to the current contract in order to rectify the problem and STA agreed to consider a proposal if the request was bundled with favorable terms over a three year extension period.

Discussion ensued.

Mr. Blaska said that staff has reviewed the proposal in depth and believes it is beneficial to STA to extend the existing contract with MV by three years as well as provide the increase in Year 5 (2017) rate to allow for increase wages to van operators. There are two advantages to STA with the proposal: 1) STA has leverage to lock in more favorable terms in the extension years and 2) By extending the contract one additional year, it maximizes the life of the vehicle fleet.

Ms. Waldref says the hope is to resolve the on-time performance issue.

Mr. Blaska said the Committee did recommend and forward to the Board the contract modification to the change in the per revenue hour rate for Year 5 (2017) to \$49.02 and enter into three one-year contract extensions with MV Transportation, Inc. with 2018 at a price of \$50.12 per revenue hour, 2019 at a price of \$51.25 per revenue hour and 2020 at a price of \$52.28 per revenue hour.

Also, Mr. Blaska added that the 2017 service revision plan was reviewed and will be the subject of a public hearing at the Board meeting.

Ms. Meyer commented that Mayor John Higgins, City of Medical Lake, Pam Haley, Councilmember, City of Spokane Valley and Aspen Monteleone, Councilmember, City of Airway Heights attended the November 2 PM&ER meeting.

6. 2017 DRAFT ANNUAL STRATEGIC PLAN

Ms. Meyer began by saying that on November 8 voters approved funding for STA's bold vision contained in the 10 year Moving Forward plan which includes two dozen projects beginning in May 2017. STA is guided by its vision, mission and priorities. Year 2016 focused on delivering cost effective and efficient service, an annual audit performed by the State produced no findings for the 11th straight year, and ridership, though lower than expected, continues to beat other areas of the state except King County Metro in numbers of rides per hour of service. Operating costs are below budget and actual sales tax revenue is about 5.5% higher than budget. Two essential projects will be completed in 2016; Smart Bus project (which includes real-time traveler information, cameras and automated annunciators) and the STARS project (new organization wide business system).

The 2017 plan includes:

- New Service: Later Saturday night service system wide, more trips and service on weekend in Airway Heights, a
 new route in Spokane Valley to serve destinations on Indiana Avenue and Broadway east of Sullivan, better
 weekend service on Wellesley Avenue, an upgrade to HPT-Lite service between Spokane and Liberty Lake
 including more mid-day weekday trips and new night & weekend service and new Sunday service on North
 Nevada;
- 2) Increasing Ridership: New and improved bus service is projected to add between 50,000 and 120,000 rides;
- 3) Increasing Paratransit ridership 0.5% over 2016 and sustaining Vanpool ridership;
- 4) STAMF Capital Projects the Valley/I-90 East corridor, Central City Line corridor, Cheney corridor, Division corridor improvements, Monroe-Regal corridor improvements and Sprague corridor improvements.

Mr. French asked how far east the Sprague corridor improvements are planned and will there be a bus stop at City Hall in City of Spokane Valley.

Mr. Otterstrom said improvements are planned out to University Road in Spokane Valley. There are bus stops near City Hall, but pedestrian improvements are planned as part of that same project to be completed in 2023.

Ms. Meyer continued with the 2017 plan:

- Updating Connect Spokane, STA Comprehensive Plan which includes looking at new trends in technology and transportation;
- 6) Finalizing Emergency Operations and Business Continuity Plans; and
- 7) Maintaining essential capital projects which includes Fare collection, Plaza renovation and Boone Northwest garage. The Boone Northwest garage is essential for existing fleet and growth of additional vehicles.

Ms. Meyer stated that adult fares will increase from \$1.50 to \$1.75 in July 2017. A second increase to \$2.00 will go into effect in July 2018. After the second increase, the farebox recovery is expected to meet the Board's objective to cover 20% of the cost per trip.

Ms. Waldref said that is a good plan.

Ms. Meyer said that STA is preparing for the Federal Transit Administration's Triennial Review, now called a Comprehensive Review, which audits compliance with federal regulations and is a requirement for those transit agencies receiving federal funds. Also, in 2017 a number of long-tenured senior employees are retiring or otherwise leaving. This presents a significant challenge as the majority of positions are in the Operations division.

Mr. French asked that a calendar be prepared to share with all Board members that would include timeframe and steps for replacement of senior staff.

7. PROPOSED CAPITAL IMPROVEMENT PROGRAM AMENDMENT

Mr. Otterstrom said the Capital Improvement Program (CIP), part of the Transit Development Plan (TDP), is proposed to be amended in order to 1) execute STAMF capital projects for which local funding has been secured through voter approval of PTBA Proposition 1, 2) reflect the recently awarded grant funding to construct the West Plains Transit Center, and 3)

add the newly identified Spokane Falls Community College (SFCC) Transit Station project to the unfunded projects list. The current CIP is \$73.7M and the total amended CIP is \$221M. A large portion is tied to grants. Most of the big projects are complete or will be underway by 2022. The High Performance Transit (HPT) programs are included, but projects would not begin until funding is received. STA will begin phasing in electric fixed route coaches and federal grants will most likely cover the differential in purchasing those vehicles. The funding sources and outlay by years was reviewed, with years 2019 and 2020 as the largest due to Central City Line construction costs. A public hearing is scheduled for the November 17 Board meeting with Board action on December 15, 2016. The TDP is updated annually as information changes.

Ms. Waldref asked about the cost of the unfunded SFCC project.

Mr. Otterstrom said that it is estimated at \$2.8M. There are no other unfunded projects as all projects have moved into the TDP due to Proposition 1. As part of the Comprehensive Plan process, more projects could be added.

Ms. Waldref asked about the Boone Northwest Garage. The current plan shows completion in 2019.

Mr. Otterstrom said the current plan is to accommodate all future growth in the next ten years with that new facility. The SFCC facility would come in the future.

Mr. Blaska said that based on capacity, the Boone Northwest Garage could be used today.

Mr. French asked about the new Proterra electric bus.

Discussion ensued.

8. PROPOSED 2017 OPERATING & CAPITAL BUDGETS

Ms. Warren said the proposed budget consists of Current Service Level (CSL) with STAMF added at the end of the presentation. The presentation in December will show a combined budget. There will be a narrated budget video posted to the STA website on November 10. The CSL operating budget for 2017 is \$2.4M above 2016. Most of the change is in labor and benefits and, in particular, increased medical and dental premiums. Five additional personnel are planned for the 2017 CSL. These positions are a vehicle technician, general repair technician, facilities & grounds laborer, security manager and contract compliance specialist. AFSCME 3939 (Paratransit) and ATU 1598 (Fixed Route and Paratransit Supervisors) have a 1.5% general wage increase built in for 2017 and a 1.5% increase was also included for Management & Administrative employees. STA is currently in negotiations with ATU 1015 as that contract ends March 2017. A 20% increase was built into the budget for Premera Medical premiums and a 14% increase for Group Health. The employee share for Premera will increase from 7% to 10% and employee share for dependents from 17% to 20%. Dental premiums will increase 5%. Retirement contribution rates will go up to 12.52% effective July 1, 2017. In 2017, STA will plan for a 12.9% decrease in fuel. STA's fuel assumptions are based on the Energy Information Administration (EIA) data. The operating expenses by division have similar percentages as 2016. The administration piece, 12.5%, includes Information Services (27% of that 12.5% total which includes software licensing and computer replacement). Labor and benefits are the largest portion of expenses. Benefits include paid time off. The percentages of expenses are similar to 2016. 2017 operating revenue budget is expected to be \$1.9M greater than 2016. Ms. Warren said that the value of 1/10th of a cent sales tax rate is projected to be above the trend line. Sales tax revenue growth assumption is based on Board direction of a 3.0% trend. STA has added \$500,000 one-time addition to reflect current economic conditions. The 2017 proposed operating budget assumptions are:

- 1. Fare revenue
 - a. Sustaining 2016 ridership levels for Fixed Route
 - b. Paratransit growth of 0.5% over 2016
 - c. Sustaining 2016 vanpool ridership
 - d. Fare increase effective July 1, 2017
- 2. Grant and miscellaneous revenue includes:
 - a. Federal grants of \$7.9M
 - b. State grants of \$1.4M
 - c. Interest rate assumption of 1.0%

Ms. Warren said the CSL Capital budget is \$19.5M including vehicle replacement and the West Plains Transit Center which is primarily grant funded. In 2017, the estimated end of year cash balance after reserves is \$21M. STA expects \$4.5M in revenue over operating expenses. \$11M of local cash will be used for capital activities.

Ms. Warren reviewed the next steps:

- November 17 Board Meeting Public Hearing on Proposed Budget (Comments will be received until November 30)
- November 30 Planning & Development Committee Meeting Recommendation of 2017 Final Proposed 2017 Budget
- December 15 Board Meeting Adoption of 2017 Budget

Ms. Warren said that the expenses for STAMF in 2017 are expected to be \$1.3M. This increase is mainly in labor and benefits to begin planning and implementation of new service. The personnel specific to STAMF include:

- 8 Coach Operators for May markup
- 3 Coach Operators for September markup
- 1 Associate Building Maintenance Specialist
- 1 Paratransit Customer Support Specialist
- 1 Transit Planner I
- 1 Transit Planner IV
- 1 Project Coordinator (Planning)
- 1 Human Resources Specialist
- 1 Sr. Capital Program Manager (Planning)

There is a possibility of an additional position or two.

Ms. Meyer said that Hill International has been engaged to assess STA's capacity and expertise to determine what will be required for overall management of STAMF. In December, Hill International will provide STA with recommendations. Ms. Warren said that operating revenue assumptions for 2017 include sales tax collection that begins in April 2017 and distributed in June 2017. The additional sales tax revenue for 2017 is estimated at \$5.1M. Also included is fare revenue of 20% of fixed route costs for the new service at \$0.1M. The changes to 2017 capital for STAMF are \$2.9M. In summary, the total proposed budget with STAMF is \$77.3M operating revenue and \$68.9M operating expenses. Ms. Waldref appreciates that the STAMF budget is separate from the CSL budget and asked if the public would see this version.

Ms. Warren said yes that this version is on the STA website.

Committee members commented that the budget presentation was well done.

9. BOARD OF DIRECTORS AGENDA NOVEMBER 17, 2016

Mr. French asked if the topic regarding the 360 review of the CEO should be on the November 17 Board agenda or wait until December.

Mr. Pace suggested waiting until December.

Ms. Waldref suggested that the Board Operations Committee complete the CEO contract negotiation and performance review first, then move on to the 360 discussion.

Committee members agreed.

Ms. Watson asked if the 2017 Draft Annual Strategic Plan could be added to 9A Board Operations Chair Report since the Board will approve it in December.

Committee members agreed and time was adjusted.

Mr. Pace moved approval of the Board of Directors amended agenda for November 17, 2016 and Ms. Waldref seconded, and the motion passed unanimously.

10. CEO REPORT

Sales Tax

Ms. Meyer said that sales tax for October was 13.1%. A portion of that 13.1% was from an unusual collection dating back to 1998.

Ms. Warren said that \$100K was STA's portion of the proceeds collected from a litigated audit that covered the period 1998 – 2008. Without this portion, the month of October would have been 7.9% over October 2015 and 6.2% YTD. September 2016 was extremely low at 1.9%. The average of September and October would be 4.9% without the extra portion.

Ms. Waldref commented that the City of Spokane's October sales tax was higher also.

Ms. Warren said it impacted the pool for everyone.

Proposition 1

Mr. Otterstrom said that this Proposition 1 ballot measure received the largest number of votes for a transit measure in Spokane's history. The preliminary results show that all jurisdictions approved Proposition 1. Of the past 8 tax measures in Spokane, 3 have failed which shows that Spokane is generally supportive of transit funding measures.

Citizen Advisory Committee (CAC)

Ms. Meyer said that she, Ms. Bousley and all the Directors have been discussing a role for the CAC regarding accountability following the success of the ballot measure. That committee's most satisfying work has been on the fare recommendation

Board Operations Committee Meeting Minutes November 9, 2016 Page 6

and the sustainability plan. The CAC's fare recommendation to the Board was important. Since that time, the CAC has primarily been recipients of information.

Ms. Waldref said it sounds like a great idea and diverse citizen committees are valuable.

11. EXECUTIVE SESSION

Chair French announced that reviewing the performance of a public employee will occur at the December 7 Board Operations Committee meeting.

At 3:37 p.m., Mr. French announced that the STA Board Operations Committee would adjourn for an Executive Session for the following purpose:

1. Discussion with legal counsel representing STA in litigation or potential litigation to which STA, the STA Board of Directors, or STA employees are, or are likely to become, a party, when public knowledge regarding the discussion is likely to result in an adverse legal or financial consequence to STA.

The executive session will consist of Committee members, Ms. McAloon, Legal Counsel, and Ms. Meyer.

The STA Board Operations Committee will reconvene in open session at approximately 3:40 p.m. If it becomes necessary to extend the executive session, a member of the staff will return to announce the time at which the STA Board Operations Committee will reconvene.

If any action is to be taken as a result of discussions in the executive session, that action will occur at the open public session.

At 3:40 p.m., Ms. Waldref announced the STA Board Operations Committee will reconvene at 3:42 p.m.

At 3:42 p.m., the STA Board Operations Committee reconvened and Chair French declared the meeting back in public session. No action was taken.

12. NEW BUSINESS

None.

13. ADJOURN

Chair French moved to adjourn the meeting and all agreed by consensus. With there being no further business to come before the Committee, Chair French adjourned the meeting at 3:45 p.m.

Respectfully submitted,

Merilee Robar

Executive Assistant to the Director of Finance & Information Services

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BOARD OPERATIONS SPECIAL COMMITTEE MEETING

Draft Minutes of the November 30, 2016, Meeting Spokane Transit Northside B Conference Room

MEMBERS PRESENT

Al French, Spokane County, *Board Operations Committee Chair*Amber Waldref, City of Spokane, *Planning & Development Committee Chair*E. Susan Meyer, Chief Executive Officer, *Ex-officio*

STAFF PRESENT

None

PROVIDING LEGAL COUNSEL

None

MEMBERS ABSENT

None

1. CALL TO ORDER AND ROLL CALL

Chair French called the meeting to order at 11:43 a.m.

2. EXECUTIVE SESSION

At 11:45 a.m., Mr. French announced that the STA Board Operations Committee would adjourn for an Executive Session for the following purpose:

1. Reviewing the performance of a public employee.

The STA Board Operations Committee will reconvene in open session at approximately 12:45 p.m. If it becomes necessary to extend the executive session, a member of the staff will return to announce the time at which the STA Board Operations Committee will reconvene.

If any action is to be taken as a result of discussions in the executive session, that action will occur at the open public session.

At 12:45 p.m., Ms. Waldref announced the STA Board Operations Committee will reconvene at 12:50 p.m.

At 12:50 p.m., Ms. Waldref announced the STA Board Operations Committee will reconvene at 1:20 p.m.

At 1:20 p.m., the STA Board Operations Committee reconvened and Chair French declared the meeting back in public session. No action was taken.

3. ADJOURN

Chair French moved to adjourn the meeting and all agreed by consensus. With there being no further business to come before the Committee, Chair French adjourned the meeting at 1:20 p.m.

Respectfully submitted,

Clenter Roban

Merilee Robar

Executive Assistant to the Director of Finance & Information Services

BOARD OPERATIONS COMMITTEE MEETING OF

AGENDA ITEM $5a$:	PLANNING & DEVELOPMENT COMMITTEE CHAIR REPORT
REFERRAL COMMITTEE:	N/A
SUBMITTED BY:	Amber Waldref, Chair, Planning & Development
The same of the sa	vill review the November 30 and February 1, 2017 agendas as part of her . In particular, Ms. Waldref will review the following items from the
ii. Approval of theiii. Adoption of theiv. Adoption of the	e 2017 Planning & Development Committee Work Program e 2017 Title VI Outreach Strategies e Capital Improvement Program Amendment e Final Proposed 2017 Operating & Capital Budgets e 2017 Annual Strategic Plan
RECOMMENDATION TO C	OMMITTEE: For information & discussion.
FINAL REVIEW FOR BOAR	RD BY:
Division Head	Chief Executive Officer Legal Counsel

PLANNING & DEVELOPMENT COMMITTEE MEETING

Wednesday, November 30, 2016, 10:00 a.m. Spokane Transit Southside Conference Room

AGENDA

Estimated meeting time: 90 minutes

- 1. Call to Order and Roll Call
- 2. Public Expressions
- 3. Committee Chair Report (5 minutes)
- 4. Committee Action (10 minutes)
 - A. Minutes of the November 2, 2016, Committee Meeting corrections/approval
 - B. Approval of the 2017 Planning & Development Committee Work Program (Karl Otterstrom)
- 5. Committee Action (65 minutes)
 - A. Board Consent Agenda
 - 1. Approval of The 2017 Title VI Outreach Strategies (Karl Otterstrom)
 - 2. Approval of the Draft Comprehensive Plan Work Program & Outreach Program (Karl Otterstrom /Beth Bousley)
 - B. Board Action Agenda Committee Recommendations Agenda
 - 1. Adoption of the Capital Improvement Program Amendment (Karl Otterstrom)
 - 2. Adoption of the Final Proposed 2017 Operating & Capital Budgets (Lynda Warren)
 - 3. Approval of the 2017 Annual Strategic Plan (E. Susan Meyer)
 - C. Board Discussion Agenda

(No items being presented this month)

6. Reports to Committee (0 minutes)

(No items being presented this month)

- 7. Committee Information no discussion/staff available for questions
 - A. Central City Line Update (Karl Otterstrom)
- 8. CEO Report (E. Susan Meyer) (5 minutes)
- 9. New Business
- 10. Committee Members' Expressions (5 minutes)
- 11. Review February 1, 2017, Committee Meeting Agenda
- 12. Adjourn
- 13. Next Committee Meeting: February 1, 2017, 10:00 a.m. (STA Southside Conference Room, 1230 W Boone Avenue, Spokane, WA) NO COMMITTEE MEETING IN DECEMBER OR JANUARY.

Agendas of regular Committee and Board meetings are available the Friday afternoon preceding each meeting at the STA Administrative Office, 1230 West Boone Avenue, Spokane, Washington. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.

SPOKANE TRANSIT AUTHORITY PLANNING & DEVELOPMENT COMMITTEE MEETING OF

November 30, 2016

AGENDA ITEM:	REVIEW FEBRUARY 1, 2017, DRAFTINFORMATION	T AGENDA ITEMS –
REFERRAL COMMITTEE:	N/A	
SUBMITTED BY:	Karl Otterstrom, Director of Planning	
SUMMARY:		
At this time, members of the Planr items proposed to be included on the	ning & Development Committee will have a see agenda for the February 1, 2017 Committee	n opportunity to review and discuss the meeting.
Proposed agenda items include:		
 Review Planning & Devel Transit Development Plan Draft SRTC 2017/2018 U. Connect Spokane Update: 	30, 2016, Committee meeting — corrections/ opment Committee Work Program — Report : Development of Mid-range Planning Guida nified Planning Work Program (UPWP) — Re Emerging Trends & Best Practices - Report tarts Grant Update - Report	ance — Report eport
RECOMMENDATION TO COM	<u>1MITTEE</u> : Review and discuss.	
FINAL REVIEW FOR BOARD	BY:	
Division Head	Chief Executive Officer	Legal Counsel

BOARD OPERATIONS COMMITTEE MEETING OF

AGENDA ITEM 5	D: PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE CHAIR REPORT
REFERRAL COMM	ITTEE: N/A
SUBMITTED BY:	Tom Trulove, Chair, Performance Monitoring & External Relations
	rulove will review the November 30, 2016 and February 1, 2017 agendas as part of re attached. In particular, Mr. Trulove will review the following items from the
i. 2017 S	ervice Revision Phase I
	Affirmative Action Plan
	tate Legislative Focus and Priorities
iv. Paratra	nsit Contract Services – Contract Modification and Extension
RECOMMENDATION TO COMMITTEE: For information and discussion.	
FINAL REVIEW FO	R BOARD BY:
Division Head	Chief Executive Officer Legal Counsel

PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, November 30, 2016, 1:30 p.m. Spokane Transit Southside Conference Room

AGENDA

Estimated meeting time: 90 minutes

- 1. Call to Order and Roll Call
- 2. Public Expressions
- 3. Committee Chair Report (5 minutes)
- 4. Committee Action (5 minutes)
 - A. Approval of Minutes of the November 2, 2016, Committee meeting Corrections/Approval
- 5. Committee Action (40 minutes)
 - A. Board Consent Agenda
 - 1. Award of Contract Fuel Supply (Blaska)
 - 2. 2017 Service Revision Phase I Final Recommendation (Otterstrom)
 - 3. STA's Affirmative Action Plan Resolution (Doolittle)
 - 4. Renewal of Spokane Police Department (SPD) Interlocal Agreement (Doolittle)
 - B. Board Discussion Agenda
 - 1. 2017 State Legislative Focus and Priorities (Meyer/Millbank)
 - 2. Paratransit Contract Services Contract Modification and Extension (Blaska)
- 6. Reports to Committee (20 minutes)
 - A. Draft Comprehensive Plan Work Program & Outreach Program (Otterstrom)
- 7. CEO Report (10 minutes)
- 8. Committee Information no discussion/staff available for questions
 - A. October 2016 Financial Results Summary (Warren)
 - B. November 2016 Sales Tax Revenue Information (Warren)
 - C. October 2016 Operating Indicators (Blaska)
 - D. January 2017 Service Changes (Otterstrom)
 - E. 3rd Quarter 2016 Service Planning Input Report (Otterstrom)
 - F. Communications Update (Bousley)
 - G. STA's Holiday Services & Office Hours (Watson)
- 9. February 1, 2017, Committee Packet Agenda Review
- 10. New Business (5 minutes)
- 11. Committee Members' Expressions (5 minutes)
- 12. Adjourn
- Next Committee Meeting: February 1, 2017, 1:30 p.m. (No meeting in December or January.)
 (STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

Agendas of regular Committee and Board meetings are available the Friday afternoon preceding each meeting at the STA Administrative Office, 1230 West Boone Avenue, Spokane, Washington. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 (TTY WA Relay 711) or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, February 1, 2017, 1:30 p.m. Spokane Transit Southside Conference Room

DRAFT AGENDA

Estimated meeting time: 65 minutes

- Call to Order and Roll Call
- 2. Public Expressions
- 3. Committee Chair Report (5 minutes)
- 4. Committee Action (10 minutes)
 - A. Approval of Minutes of the November 30, 2016, Committee meeting Corrections/Approval
- 5. Committee Action (30 minutes)
 - A. Board Consent Agenda
 - 1. Request for Special 2016 Community Events Fare Structure for Valleyfest (Bousley/Blaska)
 - 2. 2017 Communications Plan (Bousley)
 - B. Board Discussion Agenda

(No items are being presented this month.)

- 6. Reports to Committee (0 minutes)
 - A. (No items are being presented this month.)
- 7. CEO Report (10 minutes)
- 8. Committee Information no discussion/staff available for questions
 - A. January 2017 Sales Tax Revenue Information (Warren)
 - B. November 2016 Operating Indicators (Blaska)
 - C. December 2016 Operating Indicators (Blaska)
 - D. Fourth Quarter 2016 Safety and Loss Summary Report (Doolittle)
 - E. Fourth Quarter 2016 Service Planning Public Input Report (Otterstrom)
 - F. Community Outreach and Involvement (Bousley)
 - G. 2017 Citizen Advisory Committee Meeting Dates (Bousley)
- 9. March 1, 2017, Committee Packet Draft Agenda Review
- 10. New Business (5 minutes)
- 11. Committee Members' Expressions (5 minutes)
- 12. Adjourn
- Next Committee Meeting: March 1, 2017, 1:30 p.m.
 (STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

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BOARD OPERATIONS COMMITTEE MEETING OF

December 7, 2016

agenda item $\underline{6}$:	2017 BOARD & COMMITTEE MEETING CALENDAR

REFERRAL COMMITTEE: N/A

SUBMITTED BY: Jan Watson, Clerk of the Board

SUMMARY:

Attached is a proposed schedule for 2017 Board and Committee meeting dates. Board meetings will be held on the third Thursday of the month at the Spokane Transit Boardroom, 1230 West Boone Avenue, at 1:30 p.m. The Planning & Development Committee and Performance Monitoring & External Relations Committee meetings will be held on the first Wednesday of the month at the Spokane Transit Southside Conference Room, 1230 West Boone Avenue, at 10:00 a.m. and 1:30 p.m. respectively. The Board Operations Committee meetings will be held on the second Wednesday of the month at the Spokane Transit Northside Conference Room, 1230 West Boone Avenue, at 1:30 p.m.

Please note the following exceptions:

JANUARY

No Planning & Development or Performance Monitoring & External Relations Committee meetings are scheduled.

JUNE:

Planning & Development and Performance Monitoring & External Relations Committee meetings are a week earlier than usual, May 31, since the month begins on a Thursday.

JULY:

Due to the holiday, all meetings are a week later than usual.

AUGUST:

No Board or Committee meetings are scheduled.

DECEMBER:

Due to the holiday, all meetings are a week earlier than usual.

RECOMMENDATION TO COMMITTEE: Review and recommend the Board approve the 2017 Board & Committee meeting calendar and forward to the Board consent agenda.

COMMITTEE ACTION:

RECOMMENDATION TO BOARD:

FINAL REVIEW FOR BOARD BY:		
Division Head	Chief Executive Officer	Legal Counsel

SPOKANE TRANSIT AUTHORITY 2017 BOARD & COMMITTEE MEETING SCHEDULE

Meetings will be held at Spokane Transit

Board Meetings	Planning & Development Committee
(Third Thursday) 1:30pm-3:30pm	(First Wednesday) 10:00am-11:30am
Thursday, January 19	January – No meeting scheduled
Thursday, February 16	Wednesday, February 1
Thursday, March 16	Wednesday, March 1
Thursday, April 20	Wednesday, April 5
Thursday, May 18	Wednesday, May 3
Thursday, June 15	Wednesday, May 31 (June mtg)
Thursday, July 27 (4th Thursday)	Wednesday, July 12 (2nd Weds)
August - No meeting scheduled	August - No meeting scheduled
Thursday, September 21	Wednesday, September 6
Thursday, October 19	Wednesday, October 4
Thursday, November 16	Wednesday, November 1
Thursday, December 14 (2 nd Thursday)	Wednesday, November 29 (Dec mtg)
Board Operations Committee	Performance Monitoring
(Second Wednesday) 1:30pm-3:00pm	& External Relations Committee
	(First Wednesday) 1:30pm-3:00pm
Wednesday, January 11	January – No meeting scheduled
Wednesday, February 8	Wednesday, February 1
Wednesday, March 8	Wednesday, March 1
Wednesday, April 12	Wednesday, April 5
Wednesday, May 10	Wednesday, May 3
Wednesday, June 7 (1st Wednesday)	Wednesday, May 31 (June mtg)
Wednesday, July 19 (3rd Wednesday)	Wednesday, July 12 (2nd Weds)
August - No meeting scheduled	August - No meeting scheduled
Wednesday, September 13	Wednesday, September 6
Wednesday, October 11	Wednesday, October 4
Wednesday, November 8	Wednesday, November 1

Other meetings:

Board Strategic Planning & Budget Workshop on Wednesday July 12, 11:30 am - 1:30 pm (including lunch) <u>OR</u> Thursday, June 29, 1:30 pm - 3:30 pm (5th Thursday of the month).

BOARD OPERATIONS COMMITTEE MEETING OF

December 7, 2016

AGENDA ITEM $\frac{7}{2}$:	SENIOR STAFF TRANSITIONS - DISCUSSION
REFERRAL COMMITTEE:	N/A
SUBMITTED BY:	E. Susan Meyer, Chief Executive Officer

<u>SUMMARY</u>: As requested at the November 9, 2016 Board Operations Committee Meeting, staff will provide information about senior staff transitions at STA for discussion.

Senior Management Retirement Timetable-2017

Employee Name	Title	Approx. Leave Date
Denise Marchioro	Paratransit Manager	1/6/2017
Don Reimer	Vehicle & Facilities Manager	1/27/2017
Steve Doolittle	Director of Human Resources	3/31/2017
Susan Millbank	Community Ombudsman	6/30/2017
Steve Blaska	Director of Operations	End of 2017

RECOMMENDATION TO COMMITTEE: For discussion.

FINAL REVIEW FOR BOARD BY:

Division Head _____ Chief Executive Officer ____ Legal Counsel _____

BOARD OPERATIONS COMMITTEE MEETING OF

AGENDA ITEM $8:$	BOARD OF DIRECTORS AGENDA DECEMBER 15, 2016 – CORRECTIONS AND/OR APPROVAL
REFERRAL COMMITTEE:	N/A
SUBMITTED BY:	E. Susan Meyer, CEO
<u>SUMMARY</u> : The Board of Directors agenda for the December 15, 2016 meeting is attached for your information, correction and/or approval.	
RECOMMENDATION TO C	OMMITTEE: Corrections and / or approval
FINAL REVIEW FOR BOARD BY:	
Division Head	Chief Executive Officer Legal Counsel

BOARD MEETING

Thursday, December 15, 2016 1:30 p.m. STA Boardroom 1229 West Boone Avenue, Spokane, Washington

DRAFT AGENDA

Estimated	meeting	time:	120	minutes
			120	111111111111111111111111111111111111111

- 1. Call to Order and Roll Call
- 2. Approve Board Agenda (Al French)
- 3. Public Expressions
- 4. Recognitions and Presentations: 5 minutes
 - A. Denise Marchioro, Paratransit & Vanpool Manager Retirement (Steve Blaska)
- 5. Public Hearing: 5 minutes
 - A. STA's Affirmative Action Plans (Steve Doolittle) (Action item 6.E)
- 6. Board Action Consent Agenda: 5 minutes
 - A. Minutes of November 17, 2016, Board Meeting Corrections/Approval
 - B. November 2016 Vouchers (Lynda Warren)
 - C. 2017 Board and Committee Meeting Calendar (Al French/E. Susan Meyer)
 - D. Award of Contract for Fuel Supply (Tom Trulove/Steve Blaska)
 - E. Approval of STA's Affirmative Action Plans Resolution (Tom Trulove/Steve Doolittle)
 - F. Renewal of Spokane Police Department Interlocal Agreement (Tom Trulove/Steve Doolittle)
 - G. 2017 Service Revisions Phase I Final Recommendation (Tom Trulove/Karl Otterstrom)
 - H. Adoption of Title VI Outreach Strategies (Amber Waldref/Karl Otterstrom)
 - I. Approval of Draft Comprehensive Plan Work Program & Outreach Program (Amber Waldref/Karl Otterstrom)
- 7. Board Action Committee Recommendations: 50 minutes

Planning & Development

- A. Approval of Capital Improvement Program Amendment Resolution (Amber Waldref/Karl Otterstrom)
- B. Adoption of 2017 Capital & Operating Budgets Resolution (Amber Waldref/Lynda Warren) (majority of 5 votes required)
- C. Approval of 2017 Annual Strategic Plan (Amber Waldref/E. Susan Meyer)

Performance Monitoring & External Relations

- A. Paratransit Contract Services Contract Modification & Extension (Tom Trulove/Steve Blaska)
- B. Draft 2017 State Legislative Priorities (Tom Trulove/E. Susan Meyer)
- 8. Board Action Other: None
- 9. Board Operations Committee: 5 minutes
 - A. Chair's Report (Al French)

STA Board Meeting Agenda December 15, 2016 Page 2

- 10. Planning & Development Committee: 5 minutes
 - A. Chair's Report (Amber Waldref)
- 11. Performance Monitoring & External Relations Committee: 5 minutes
 - A. Chair's Report (Tom Trulove)
- 12. CEO Report: 5 minutes
- 13. Board Information: no action or discussion
 - A. Committee Minutes
 - B. October 2016 Financial Results Summary (Lynda Warren)
 - C. November 2016 Sales Tax Summary (Lynda Warren)
 - D. October 2016 Operating Indicators (Steve Blaska)
 - E. Planning & Development Committee 2017 Work Program (Karl Otterstrom)
 - F. STA Holiday Service and Office Hours (Jan Watson)
- 14. New Business: 5 minutes
 - A. Election of 2017 Chair and Presentation of Gavel (Al French) (majority of 5 votes required)
- 15. Board Members' Expressions: 5 minutes
 - A. Presentation of Commendation to Al French Outgoing Board Chair (2017 Board Chair)
- 16. Executive Session: (Workland Witherspoon) 30 minutes
- 17. Adjourn

Cable 5 Broadcast Dates and Times of December 15, 2016 Board Meeting:

 Saturday, December 17, 2016
 4:00 p.m.

 Monday, December 19, 2016
 10:00 a.m.

 Tuesday, December 20, 2016
 8:00 p.m.

Next Committee Meetings (STA Conference Rooms, West Boone Avenue, Spokane, Washington):

Planning & Development

Performance Monitoring & External Relations
Board Operations

February 1, 2017, 10:00 a.m. (Southside) 1230 West Boone
February 1, 2017, 1:30 p.m. (Southside) 1230 West Boone
January 11, 2017, 1:30 p.m. (Northside) 1230 West Boone

tundady 11, 2017, 1.50 p.m. (Notensido) 1250 West

NOTE: Planning & Development and Performance Monitoring & External Relations Committees will not meet in January

Next Board Meeting: Thursday, January 19, 2017, 1:30 p.m., STA Boardroom, 1230 West Boone Avenue, Spokane, Washington.

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting on STA's website: www.spokanetransit.com. A video of the Board meeting may be viewed on the website the day after the meeting. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Anyone wishing to address the Board of Directors on a specific subject at a Board meeting may do so by submitting written comments to the STA Chair of the Board (1230 West Boone Avenue, Spokane, WA 99201-2686) 24 hours prior to the Board meeting. Mail addressed to the Board of Directors will be distributed by STA at its next meeting. Mail addressed to a named Board Member will be forwarded to the Board Member, unopened. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.

BOARD OPERATIONS COMMITTEE MEETING OF

December 7, 2016

agenda item 9: ceo report

REFERRAL COMMITTEE: N/A			
SUBMITTED BY:	N/A		
SUMMARY: At this time, I interest regarding Spokane Trans	As. Meyer, CEO, will have an opportunity to comment on various topics of sit.		
RECOMMENDATION TO C	COMMITTEE: N/A		
FINAL REVIEW FOR BOAI	RD BY:		
Division Head	Chief Executive Officer Legal Counsel		

EXECUTIVE SESSION

At this time, the STA Board Operations Committee will adjourn to an executive session for the purpose of:

- 1. Reviewing the performance of a public employee.
- 2. Considering the selection of a site, the acquisition of real estate by lease or purchase, or the sale of real estate when public knowledge regarding such consideration would cause a likelihood of increased or decreased price.

The STA Operations Committee will reconvene in open session at approximately ____ p.m. If it becomes necessary to extend the executive session, a member of the staff will return to announce the time at which the Committee will reconvene.

If any action is to be taken as a result of discussions in the executive session, that action will occur at the open public session.

Estimated time - 30 minutes