

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

February 1, 2023
1:30 p.m. – 3:00 p.m.

Committee Meeting is via Virtual Conference
w/In Person Viewing Option
Spokane Transit, 1230 W Boone Avenue, Spokane, WA

Committee Members: [CLICK HERE TO JOIN THE MEETING](#)

General Public: [CLICK HERE TO JOIN THE MEETING](#)

Audio Conference: Call the number below and enter the access code.
+1-408-418-9388 | Access code: 2493 378 8097 | Password: 2023

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report *(10 minutes)*
3. Committee Action *(15 minutes)*
 - A. Minutes of the November 30, 2022 (December meeting), Committee Meeting - *Corrections/Approval*
 - B. Sprague Line - Phase I: Scope of Work Approval *(Otterstrom)*
4. Committee Action *(10 minutes)*
 - A. Board Consent Agenda
 1. Extension of Laundered Uniforms and Supplies Contract #2017-10048 *(Rapez-Betty)*
 - B. Board Discussion Agenda *(none)*
5. Reports to Committee *(25 minutes)*
 - A. July 2023 Service Changes: Public Outreach Update *(Otterstrom)*
 - B. Connect Fare System Customer Experience Update *(Cortright)*
6. CEO Report *(E. Susan Meyer) (15 minutes)*
7. Committee Information (no discussion/staff available for questions)
 - A. December 2022 Operating Indicators *(Rapez-Betty)*
 - B. 4th Quarter 2022 Service Planning Public Input Report *(Otterstrom)*
 - C. January 2023 Sales Tax Revenue *(Liard)*
8. Review March 1, 2023, Committee Meeting Agenda
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn
12. Next Committee Meeting: Wednesday, March 1, 2023, at 1:30 p.m. via WebEx w/In Person Option

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.