

Spokane Transit Authority  
1230 West Boone Avenue  
Spokane, Washington 99201-2686  
(509) 325-6000

## **CITIZEN ADVISORY COMMITTEE MEETING**

Wednesday, May 7, 2025

5:00 p.m. – 6:30 p.m.

**Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W Boone Ave, Spokane, WA**  
*w/Virtual Public Viewing Option*

### **AGENDA**

1. Call to Order and Roll Call (*Chair Brown*)
2. Committee Chair Report (*Chair Brown*) (5 minutes)
3. Committee Action (5 minutes)
  - A. Minutes of April 9, 2025, Meeting – *Corrections/Approval*
4. Committee Reports (60 minutes)
  - A. 2025 Community Perception Survey Results Summary (*Cortright*)
  - B. Service Change – May 2025 (*Otterstrom*)
  - C. Low Income Fare Pilot Discussion (*Cortright*)
5. CEO Report – (*Otterstrom/Rapez-Betty*) (15 minutes)
6. Committee Information – *No action or discussion*
7. Committee Member Expressions (*Chair Brown*) (3 minutes)
8. Review DRAFT Agenda Items for June 11, 2025, Meeting (2 minutes)
9. Adjourn

Next Committee Meeting: Wednesday, June 11, 2025, at 5:00 p.m. in person with a virtual public viewing option.

Virtual Link:	<a href="#">Join here</a>
Call-in Number:	1-253-215-8782
Meeting ID:	843 4388 9962

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.