

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, April 2, 2025

1:30 p.m. – 3:00 p.m.

Northside Conference Room
Spokane Transit Authority
1230 W. Boone Avenue, Spokane, WA
w/Virtual Public Viewing Option Link Below

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report *(5 minutes)*
3. Committee Action *(10 minutes)*
 - A. Minutes of March 5, 2025, Committee Meeting - *Corrections/Approval*
 - B. Purchased Transportation – Scope of Work Approval *(Rapez-Betty)*
4. Committee Action *(none)*
 - A. Board Consent Agenda
 - B. Board Discussion Agenda
5. Reports to Committee *(45 minutes)*
 - A. 2024 Year-End Performance Measures *(Rapez-Betty)*
 - B. Preventable Accident Reduction Strategy *(Rapez-Betty)*
 - C. 2025-2026 Workforce Development Plan *(Williams)*
 - D. Citizen Advisory Committee Update *(Cortright)*
6. CEO Report *(Rapez-Betty/Otterstrom)* *(15 minutes)*
7. Committee Information (no discussion/staff available for questions)
 - A. February 2025 Operating Indicators *(Rapez-Betty)*
 - B. February 2025 Financial Results Summary *(Johnston)*
 - C. March 2025 Sales Tax Revenue *(Johnston)*
 - D. May 2025 Service Change *(Otterstrom)*
8. Review April 30, 2025, Meeting Draft Agenda (May Meeting) *(5 minutes)*
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn

Next Committee Meeting: Wednesday, April 30, 2025, at 1:30 p.m. (May Meeting)

Optional Virtual Link: [JOIN HERE](#)

Password: **Members:** 2025

Guests: 0425

Call-in Number: 1-408-418-9388

Webinar #: 2493 344 5472

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.