

September 2025



MONTHLY UPDATE



News & Announcements



Double Deckers Have Launched

STA officially introduced double-decker service last Saturday with a community ribbon-cutting event that drew riders, employees, and local officials eager to see the new vehicles up close and in action.

[Read More](#)

Division BRT: September Update

Progress continues on the Division Street Bus Rapid Transit project. On August 20, STA submitted its Capital Investment Grant Small Starts ratings application to the Federal Transit Administration (FTA). The FTA will now evaluate the package and provide a rating within the next few months, a critical step in securing federal funding.

On September 18, STA submitted its environmental documentation package for FTA approval. The 30% design phase is completed for most of the stations, while six stations and key amenities are currently in the 60%



stage. Technical studies on cultural resources, air quality, noise, vibration, and endangered species have also been completed.

New EV Chargers at Five Mile Park & Ride Thanks to Avista



Riders in North Spokane now have a new way to power their commutes. The recently completed installation of public electric vehicle (EV) chargers at the Five Mile Park & Ride provides both fast and slow charging options for drivers who want to leave their car plugged in while they catch the bus.

[Read More](#)



Hydrogen Bus Tour at STA

Recently Spokane received its first close-up look at hydrogen fuel cell technology when New Flyer's fuel cell electric bus made a stop at STA's Boone garage.

[Read More](#)

Rider Interest



Week Without Driving Challenge

STA invites readers and riders to join our Week Without Driving Challenge! From Monday, September 29, to Sunday, October 5, every time riders tap a registered Connect card or scan an eConnect QR code at the fare box, they will be entered to win a 31-day bus pass and STA gift bag. To join the challenge and contest, your Connect card or eConnect QR code must be registered on the [Connect account website](#) or in the [STA Connect app](#).

For more information on how to participate, visit spokanetransit.com/weekwithoutdriving.



Route 7 Is Here

Route 7 Valley/Airport is officially here. The new High Performance Transit route connects Liberty Lake, Spokane Valley, and Downtown Spokane to the Spokane International Airport without having to change buses. With 30-minute frequency during weekdays, and one-hour frequency on Saturdays and Sundays, it is the first route traveling along I-90 in Spokane Valley offering service every day of the year. [Learn more](#) about the route's history and place in STA's first 10-year strategic plan, *STA Moving Forward*.



Buy Merch at The STA Store

Transit enthusiasts can now show off how much they love STA, thanks to the public launch of The STA Store. The store offers a variety of merchandise and clothes to choose from, including T-shirts to bags, headwear, and blankets. The store will be updated with new designs and items, so visitors should check back regularly to view the latest available items.

Visit The STA Store at shop.spokanetransit.com.

Feedback



STA's Title VI Program Update Nears Completion

STA is finalizing the draft of its updated Title VI Program, a triennial update required by the Federal Transit Administration. The program reaffirms STA's system-wide policies while updating demographic data to ensure equitable service delivery among low-income and minority populations as well as individuals with limited English proficiency. The draft will be available for public comment in mid-October, followed by a public hearing in November. Adoption of the final program is anticipated in December.

Multimedia



Karl Otterstrom Interviewed in the Spokane Journal of Business

STA CEO Karl Otterstrom was recently featured in the *Spokane Journal of Business* discussing his experience in transit as well as the future of public transportation in the Spokane region.

[Read more](#)



Keeping Stores Open

Essential workers rely on STA to get to work, keep stores open, and help drive the region's economy.



Introducing STA's New Transit Ambassadors

Watch STA's latest video on the newly launched Transit Ambassador program, helping riders get to where they need to go.

Employment



Join one of the best employers in the region and advance your career. Visit our [careers page](#) to view all open positions.

- General Repair Vehicle Technician**
- Coach Operator (Bus Driver)**
- Servicer**
- Associate Transit Planner - Service Development**
- Safety Coordinator**
- Senior Human Resources Specialist**
- Administrative Compliance Officer**

